

9-1-1 Service Board Meeting

Monday, December 11th, 2023

10:00am – 12:00pm

Virtual Meeting

Join Via Computer

<https://us06web.zoom.us/j/89513185017>

Join Via Telephone: +1312 626 6799

Meeting ID: 895 1318 5017

AGENDA

I. **Action Item:** Roll Call

II. **Action Item:** Review/Approve Agenda

III. **Action Item:** Review/Approve November Minutes (page 3 - 4)

IV. **Presentation:** MU, School of Medicine, Center for Quality Pre-Hospital Care, CARES regarding AED registry (Jason/Guest Presenter)

V. **Update Item:** ARPA NG911/GIS Funding Projects

a. **Update/Discussion Item:** State GIS Project/Funding

b. **Update/Discussion Item:** State NG911 Project/Funding

VI. **Action Item:** Review/Approve Clay County Consolidation Plan (page 5)

VII. **Update Item:** Legislative Updates

a. State Legislative Update (Scott Penman)

b. Congressional Update (Kaycee Nail)

VIII. **Update Items:** Board Initiatives

a. NG911 Implementation Update (Scott Cason & Brian) (page 6)

b. Learning management system report (Brian) (page 7)

c. Statewide AED (Brian)

d. Grant/Loans (Kaycee)

e. Social Media (Kaycee) (page 8)

IX. Discussion Item: Committee Updates

- a. Finance Committee (Jason)
- b. Training Committee (Brian)
- c. TERT Committee (Brian)
- d. PSAP Assistance Advisory Committee (Lisa)
- e. EMD Working Group (Dr. Scott & Jason)

X. New Business

XI. Public Comment

XII. Action Item: Adjourn

The 911 Service Board may go into closed session for any reason pursuant to 610.021 RSMo

Next Meeting:



Minutes: 911 Service Board Meeting

November 13, 2023 10:00 am

Virtual Meeting
 Join Zoom Meeting
<https://us06web.zoom.us/j/83718525491>
 Join Via Telephone: +1 312 626 6799
 Meeting ID: 837 1852 5491

MOTION TO	MOTION MADE BY	SECONDED BY	APPROVED (Y/N) *Roll call attached
Approve agenda	Dr. Kenneth Scott	Lisa Thacker	Yes - Unanimous *Roll Call
Approve October 2023 Minutes	JR Webb	Mike Phillips	Yes - Unanimous *Roll Call
Approve contract with MSDIS for GIS data storage for \$48,000 to be paid out of the GIS Grant, as presented	Dr. Scott	Jason White	Yes - Unanimous *Roll Call
Adjourn	JR Webb	Sheriff Korte	Aye – Voice Vote

*Roll Call Attached



**911 Service Board – Roll Call
November 13, 2023**

Appointee	Represents	Present	Absent	N/A
Alan Wells, Chairman	1 st Class Counties Police Chiefs	✓		
Dr. Kenneth Scott, Vice-Chairman	2 nd , 3 rd , & 4 th Class Counties	✓		
Lisa Thacker, Secretary	911 Directors Association	✓		
Jason White, Treasurer	Emergency Medical Services & Physicians	✓		
Chief Chad Hartman	Police Chiefs	✓		
Sheriff Stephen Korte	Sheriffs	✓		
Sarah Newell	APCO		✓	
Chief Michael Snider	Fire Chiefs	✓		
Kevin Bond	Department of Public Safety Designee	✓		
Ronald Hack	Governor’s Council on Disability	✓		
JR Webb	MO-NENA	✓		
Mike Phillips	Municipalities	✓		
Vacant	Wireless Telecommunications			✓
Vacant	Telecommunications			✓
Vacant	VOIP			✓

Administration Building
1 Courthouse Square
Liberty, Missouri 64068

Phone (816) 407-3590
Fax: (816) 407-3591



AUDITOR
CLAY COUNTY, MISSOURI

Victor S. Hurlbert, CGAP
Clay County Auditor

vhurlbert@claycountymo.gov

11/14/2023

Brian Maydwell, Executive Director
Missouri 911 Service Board
P.O. Box 2126
Jefferson City, Mo 65102

via email: brian.maydwell@missouri911.org

On November 7th, 2023, the citizens of Clay County approved the mobile device Subscriber Fee for 911 funding outlined in Revised Statute of Missouri (RSMo) 190.455. This fee replaces the landline telephone tax first approved by Clay County voters on April 6th, 1982. The Subscriber Fee's effective date is April 1st, 2024, per RSMO 190.455.2.

RSMo 190.455.11(1) additionally requires the following:

"11. No county or legally authorized entity shall submit a proposal to the voters of the county under this section or section 190.335 until either:

(1) All providers of emergency telephone service as defined in section 190.300 and public safety answering point operations within the county are consolidated into one public agency as defined in section 190.300 that provides emergency telephone service for the county, or such providers and the public safety answering point have entered into a shared services agreement for such services;"

Clay County is a member of the Mid-America Regional Council (MARC) and participates in the Regional 911 System, governed by the Public Safety Communications Board (PSCB), which is memorialized in an Interlocal Agreement signed in 2013. MARC 911 through the PSCB provides 911 service for eleven counties in the Kansas City region. Clay County elected officials have two seats on the PSCB. As Clay County and all the dispatching agencies in the County are members of MARC 911, we meet the statutory requirement of entering into a shared services agreement for 911 services.

I have attached a copy of the 2013 Interlocal Agreement, the PSCB roster, and the official results of the ballot issue for reference.

If we can be of any other assistance, please let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "Victor S. Hurlbert".

Victor S. Hurlbert
Clay County Auditor

December 911 Services Board Report

NG911 Implementation Manager

Scott M. Cason

Please see the below list of multiple project activities and updates:

- On December 5th we met with all of the SE Red counties Sheriffs and Commissioners. After my numerous meetings during this last year in the individual counties, we hosted a meeting in Carter County getting all parties involved to attend. After project recommendations from MCP I was able to get all of the presiding commissioners to move forward with NG911 regionalization and to join the existing St. Francois County 911 virtual consolidation project. This will extend that footprint by adding all of the “Red” counties in the region. I was also able to get an MOU signed from all of the “Red” county presiding commissioners during that meeting. Next steps are to get detailed quotes and equipment needs for grant application submittal. I will answer any questions about this but, this is big!
- On December 7th I will be presenting an already expected MOU to the Clark County Commission meeting for signatures to implement NG911. This is the final “Red” county in Missouri. They will be joining the large NE Missouri consolidation project. I’m optimistic that after this grant cycle, there will no longer be a county in Missouri where you cannot dial 911 and be located.
- There is a 4-county region I have been working with including Phelps, Pulaski, Maries and Crawford that will also be virtually consolidating. They should have MOU signatures within the next week and the grant application will be complete and submitted.
- I can answer questions on any of the following project’s progress: The Mo8 county region, Bootheel region, Barton County, Howell/Wright counties projects, Warrenton/Wright County, Callaway County and multiple others.

I have been doing technical reviews on grant applications that have been submitted and many more are coming down the pipeline. Please let me know if anyone needs anything at all. Thanks!

Missouri 911 Service Board

LMS Report November 2023



Number of PSAPs signed up with Virtual Academy as of November 2023: 85

Number of PSAPs signed up with Virtual Academy as of December 2023: 85

Number of Registered Users as of November 2023: 1450

Number of Registered Users as of December 2023: 1450

Total Hours of Training provided through the LMS through November 2023: 3492.5

Total Roll Call Sessions Taken through November 2023: 869

Notes:

- The Training Committee is currently discussing how best to create state specific course content for both 40-hour Initial Training Courses for Telecommunicators as well as New PSAP director training topics both of which will eventually reside on the Virtually Academy LMS for access by all telecommunicators and 911 professionals in Missouri.
 - The New PSAP Director training group has sent a survey to 911 Directors in MO through the MO 911 Director Association Regional reps asking about the most desired topics to be covered in these trainings. The group will use this data to target the first topics and develop training that will be provided through the Board's LMS.
 - The first New PSAP Director Course (Missouri Sunshine Law) was uploaded to the LMS and is now available to all those interested statewide.
 - The next New PSAP Director Training Workgroup meeting is following the Board meeting Monday Nov, 13th at 1pm via Zoom.
- Board Staff has ongoing weekly meetings with Virtual Academy representatives and attends individual jurisdiction orientations when possible.
- Negotiated with VA scheduling a road-show with Board and VA staff early next year to meet with jurisdictions in Missouri that have not yet signed up for the LMS.
- Virtual Academy recently announced the launch of a new CTO Platform to aid training/trainer communication and documentation during the training/onboarding process.



Social Media Highlights – November 2023

83.75k Total Impressions

Missouri 911
15 November · 🌐

Empowering our children with the knowledge of 9-1-1 is an essential stride toward safeguarding their well-being. Dive into this captivating video crafted to educate kids about the significance of 911. Let's furnish our little ones with the wisdom they require to ensure their safety. 🎥👦

👁️ <https://bit.ly/45LLWiD>

#SafetyFirst #EmpowerKids #911Education

Kids Educational Resources

9-1-1: Getting Help is Easy



Watch on YouTube | 91 | safety.org

Video courtesy of Commission on State Emergency Communications

Like Comment Share

Missouri 911
13 November · 🌐

Don't stress if you mistakenly dial 911 – it's a common accident that can happen to anyone! The crucial thing to remember is not to disconnect the call. Stay on the line, calmly explain the situation, and let them know it was an unintentional call. It's always better to err on the side of caution and be considerate. 📞😊

#missouri911 #StayCalm #SafetyFirst



Like Comment Share

Missouri 911
7 November · 🌐

The Missouri 911 Service Board is actively backing the NG911 Act with its \$14.8 billion funding mechanism for 911. 🗳️ Included in the Spectrum Reauthorization Act, HR 3656 is currently awaiting action in the full house, we're collaborating with neighboring states, including Arkansas, Iowa, Kansas, Nebraska, and Oklahoma, to amplify support for this vital legislation.

View the multi-state letter of support here:
<https://bit.ly/3F6zhf2>



Like Comment Share