9-1-1 Service Board Meeting

Monday, February 21, 2023

8:30am – 10:00am

Virtual Meeting

Join Via Computer:
https://us06web.zoom.us/j/85968596597
Join Via Telephone: +1 312 626 6799
Meeting ID: 859 6859 6597

AGENDA

I. **Action Item:** Roll Call

II. **Action Item:** Review/Approve Agenda

III. **Action Item:** Review/Approve January Minutes

IV. **ARPA NG911/GIS Funding Projects**

    a. **Update/Discussion Item:** State GIS Project/Funding
        i. **Action Item:** Review/approve NextGen9-1-1 GIS Data Management Services RFP Scope

    b. **Update/Discussion Item:** State NG911 Project/Funding (Scott)

    c. **Action Item:** Review/Approve Board Budget for ARPA NG911/GIS Projects

V. **Update Item:** State Legislative Updates (Scott)
    a. Reclassification of telecommunicators (SB 46, Sen. Gannon, HB 427 – Rep. Perkins, HB 567 –Rep. Sauls)
    b. EMD Rulemaking Authority (SB 449 – Sen. Black & HB 924)

VI. **Update Item:** 988

VII. **Update Items:** Board Initiatives

    a. Learning management system report (Brian)
    b. Statewide AED (Brian)
    c. Grant/Loans (Kaycee)
    d. Staffing PR Campaign (Kaycee)

VIII. **Discussion Item:** Committee Updates

    a. Finance Committee (Jason)

    b. Training Committee

    c. TERT Committee

    d. **Chairman Action Item:** Appoint Committee Members to Board PSAP Assistance Advisory Committee

IX. **New Business**

X. **Public Comment**

XI. **Action Item:** Adjourn

The 911 Service Board may go into closed session for any reason pursuant to 610.021 RSMo

Next Meeting:

Minutes: 911 Service Board Meeting

January 23, 2023

11:30am – Virtual Meeting

Join Via Computer:
https://us06web.zoom.us/j/81430501952
Join Via Telephone: +1 312 626 6799
Meeting ID: 814 3050 1952

MOTION TO	MOTION MADE BY	SECONDED BY	APPROVED (Y/N)
Approve agenda	Dr. Kenneth Scott	Jason White	**Yes 8-0** Wells, Scott, Schlottach, White, Person, Herring, Snider, Bond
Approve minutes amended	Dr. Kenneth Scott	Lisa Schlottach	**Yes 7-0** Wells, Scott, Schlottach, Person, Herring, Snider, Bond
Approve RFP for NG911 Deployment Consulting Services pending guidance from the State regarding procurement procedure	Lisa Schlottach	Dr. Kenneth Scott	**Yes 9-0** Unanimous roll call*
Approve 911 Training Institute Contract for training initiatives at the Spring 2023 MPSCC Conference	Jason White	Sheriff Stephen Korte	**Yes 6-0** Wells, Scott, Schlottach, Korte, White, Bond
Adjourn	Dr. Kenneth Scott	Lisa Schlottach	**Yes 6-0** Wells, Scott, Schlottach, Korte, White, Bond

*Roll Call Attached

911 Service Board – Roll Call
January 23, 2023

Appointee	Represents	Present	Absent	N/A
Alan Wells, Chairman	1st Class Counties Police Chiefs	X		
Dr. Kenneth Scott, Vice-Chairman	2nd, 3rd, & 4th Class Counties	X		
Lisa Schlottach, Secretary	911 Directors Association	X		
Jason White, Treasurer	Emergency Medical Services & Physicians	X		
Chief James Person	Police Chiefs	X		
Sheriff Stephen Korte	APCO	X		
Sheriff Rodney Herring	Sheriffs	X		
Chief Michael Snider	Fire Chiefs	X		
Kevin Bond	Department of Public Safety Designee	X		
Vacant	Governor's Council on Disability			✓
Vacant	Municipalities			✓
Vacant	Wireless Telecommunications			✓
Vacant	Telecommunications			✓
Vacant	VOIP			✓
Vacant	MO-NENA			✓

NextGen9-1-1 GIS Data Management Services RFP Scope

o **Introduction and Purpose**

The purpose of this Request for Proposal (RFP) is to provide interested parties with information to enable them to prepare and submit a proposal for Next Generation 9-1-1 (NG9-1-1) Geographic Information Systems (GIS) Data Management Services to support statewide NG9-1-1 implementation.

Currently, numerous jurisdictions and 9-1-1 authorities throughout the state maintain GIS location data at the local level or within regionalized areas. The Board wishes to aggregate these various disparate GIS datasets into a single statewide NG9-1-1 GIS dataset. This GIS data will replace the traditional Master Street Address Guide (MSAG) database as the primary database for location-based call routing and location validation ECRF/LVF functions within the NG9-1-1 system.

Local GIS map data from numerous sources such as county, municipal or Public Safety Answering Point (PSAP) jurisdictions is typically stored in different schemas. Aggregating this data for provisioning within ECRF and LVF systems presents unique challenges for NG9-1-1 systems to properly function. The Board will look to the selected Offeror to establish the process and mechanisms necessary to compile, process and assimilate this local GIS data into single statewide NG9-1-1 datasets.

In addition to aggregating the GIS data, the Offeror will also develop a system and process to ensure the data is kept as current as possible moving forward. Numerous key stakeholders will be involved in the development of the maintenance process, including local city and county GIS and IT staff, and vendors that maintain local GIS data for numerous cities and counties in Missouri.

The aggregation and maintenance of these GIS datasets must provide for near real-time updates of the geospatial data and is expected to facilitate the following:

- Update receipt and integration of geospatial data from each 9-1-1 entity's or local jurisdiction's GIS
- Provide the ability for authenticated users to upload daily GIS edits and changes through a secure browser-based portal
- Perform quality control and assurance on the data to meet accuracy standards
- Provide the ability to facilitate, coordinate and communicate resolution of conflicting geospatial datasets following Board guidance
- Execute live provisioning of the GIS map data into the NG9-1-1 ECRF/LVF system on a timely basis (Note: Missouri does not currently have a statewide NGCS but Proposer should be prepared to support provisioning of the selected NGCS providers)

The Missouri 911 Service Board (Board) intends to use the results of this solicitation to award a contract for such services.

o **Scope and Objectives**

The Next Generation 9-1-1 (NG9-1-1) system being developed by the Missouri 911 Service Board (Board) will use a dynamic Geographic Information System (GIS) to make Emergency Call Routing Function (ECRF) and Location Validation Function (LVF) decisions.

NG9-1-1 will rely heavily on locally developed GIS data for routing 9-1-1 calls to the correct PSAP and dispatching emergency services in a NG9-1-1 environment. Significant effort must be made by each jurisdiction to ensure that mission critical GIS data layers are accurate, maintained on a regular and frequent basis, and conform to established standards for NG9-1-1, including the Missouri NG9-1-1 GIS

Data Standard & Best Practices as well as the National Emergency Number Association (NENA) i3 standards.

To guarantee the success of NG9-1-1, jurisdictions must have State-level support and resources available to ensure GIS data is current and accurate. As Missouri begins implementing NG9-1-1, the Board seeks to provide services and support to State, county, and municipal partners through 9-1-1 GIS synchronization and NG9-1-1 database management services that would enable geospatially routed 9-1-1 calls within a Statewide and Regional Emergency Services IP-based Networks (ESInets), NextGen Core Services (NGCS), and reporting systems.

The Board is requesting NG9-1-1 GIS database management services that are fully compliant with NENA i3 NG9-1-1 GIS data standards, Missouri NG9-1-1 GIS Data Standards and Best Practices, and can support a fully functional NG9-1-1 geo-based call routing platform. Some key objectives of this solicitation and the subsequent Contract include, but may not be limited to:

1) Providing ongoing GIS data management services, statewide data aggregation, and transition to a GIS-derived Master Street Address Guide (MSAG), as described throughout this RFP

2) NGCS integration to achieve geo-based 9-1-1 call routing, including integration of the Emergency Call Routing Function (ECRF), Location Validation Function (LVF), and other functional elements

3) NG9-1-1 GIS data transition and implementation support, such as stakeholder technical assistance and ongoing education and outreach

o **Background and Current Operations**

The Missouri 911 Service Board was established in statute by the Missouri General Assembly to assist and advise the state in ensuring the availability, implementation and enhancement of a statewide emergency telephone number. The Missouri 911 Service Board represents all Missouri 911 entities and jurisdictions, and strives toward the immediate access to emergency services for all citizens in the state of Missouri.

▪ **Governance**

Per RSMo 650.325 the Missouri 911 Service Board was established and is charged with assisting and advising the state in ensuring the availability, implementation and enhancement of a statewide emergency telephone number common to all jurisdictions through research, planning, training, and education, but shall have no authority over communications service providers as defined in section 190.400. The board shall represent all entities and jurisdictions before appropriate policy-making authorities and the general assembly and shall strive toward the immediate access to emergency services for all citizens of this state, including text to 911.

▪ **Current GIS Environment**

Authoritative GIS data in Missouri is created at the local level and may be maintained by one or more municipalities, county government agencies, third party service providers, or 9-1-1 agencies. Local jurisdictions in Missouri have worked independently and alongside many GIS and 9-1-1/Addressing and Mapping companies for the past 30 years to create and maintain GIS data for use in 9-1-1 mapping addressing, and computer aided dispatch (CAD) applications. Most, but not all, Missouri local governments providing addressing services maintain GIS data in an ESRI data format for 9-1-1 required layers, including road centerlines, address points, emergency service zones (ESZ), and ancillary data types, some agencies maintain data in other digital formats (e.g., AutoCAD and MapInfo). There are no existing state contracts for 9-1-1 services. In 2021 the Board contracted a vendor to perform an assessment of each local jurisdiction's 9-1-1 GIS data to determine the level of current compliance with the Missouri NG9-1-1 GIS Standard; that report can be found on the Board's website. The GIS Gap

Analysis completed as a part of the project, found that the current statewide GIS accuracy is 83.12% for all errors identified and 86.98% for only critical errors requiring resolution to enable NG9-1-1 call routing and location validation. All data and information provided, created, and collected in conjunction with the project shall be considered property of the Board and returned to the Board upon completion of the project. The Vendor shall not, without written consent, copy or use such records, except to carry out contracted work, and will not transfer such records to any other party not involved in the performance of the contract pursuant to this RFP.

The State of Missouri is served by several 9-1-1 database providers and master street address guides (MSAG), and automated location information (ALI) standards differ among service providers.

- o **Project Plan and Deliverables**

Contractor will work, in partnership with the Board, Board Staff, GIS Subcommittee, local jurisdictions and local jurisdictions GIS vendors to provide the services outlined below. In addition, the Board will be releasing a separate RFQ seeking qualified and capable third-party firms to assist in the statewide NG9-1-1 GIS remediation project of local GIS data.

- o **Project Plan**

Using the tasks listed below provide a project plan outline addressing the Board's requirements including a project kickoff meeting, bi-weekly progress updates, and estimated hours for each phase of the project as well as any additional proposed Deliverables based on your approach and methodology.

The project plan must establish proposed workflow processes for data synchronization, normalization, and local data maintenance necessary to ensure that all GIS data is verified, QA/QC'd and prepared for ECRF operation, including any reference documentation, diagrams or architecture supporting information.

- o **Identification of Risk**

Describe the methods your company uses to identify risks to a project's success and the strategies to mitigate them. Include initial risks identified as well as brief examples of methods that have been utilized to address these risks.

- o **Methodology**

Describe the methodology your company will use during the information gather process to review and analyze the current environment. Include a brief example of successful application of the methodology.

- o **User Training and Stakeholder Outreach**

Education and outreach are important considering the significant changes to GIS that come with NG9-1-1. Provide an overview of the outreach approach that will keep stakeholders, including local data managers, informed on the changes. Proposers must also describe any end user training and education that will be provided to local GIS authorities and/or PSAP personnel as part of the managed service. Regular outreach and end user training must be provided by the Contractor as part of the final Contract.

- o **GIS Data Management System and Integration**
- o **GIS Data Standards**

The NENA NG9-1-1 GIS Data Model is used as the foundation for Missouri's NG9-1-1 GIS schemas. The Missouri NG9-1-1 GIS Data Standard and Best Practices will define a common data model and set minimum accuracy benchmarks to be attained before local data is integrated into the statewide dataset. The Missouri NG9-1-1 GIS Data Standard and Best Practices will require updates as industry standards

and NG9-1-1 needs evolve, proposers must describe the process that will be used to make updates to the Missouri NG9-1-1 GIS Data Standard and the update will be communicated to stakeholders.

- o **GIS Layer Specifications**

The Contractor will aggregate the specified GIS data layers into a seamless Statewide dataset and repository. Provide an overview and provide examples of the Proposer's process to normalize information and explain how additional data sources may be used to supplement and improve upon the primary source data. The statewide dataset will be provided to the Missouri Spatial Data Information Service (MSDIS) as well as a State of Missouri system.

The GIS data layers listed below, and their associated attribute data represents the GIS map data to be aggregated and provisioned for the ECRF/LVF functions within the NG9-1-1 system.

- Road Centerlines
- Site/Structure Address Points
- PSAP Boundary
- Emergency Services Boundaries
- Provisioning Boundary

Some municipalities or other PSAPs may have a need for additional GIS layers specific to their operation. In these situations, the Board would expect these layers to be required.

For each of the data layers mentioned above, Proposers must describe the methodology and process for ensuring that the data layers meet the criteria defined in the Missouri NG9-1-1 data standard, and ensure that the database is prepared to transition to location-based call routing. Additionally, describe the methodology for aggregation into the statewide GIS Data layer, which must include how the Proposer will adhere to industry standards for NG9-1-1.

Road Centerlines

The Contractor will provide a statewide road centerlines GIS data layer. When aggregating the road centerlines layer, the following data layer specifications will be applied at a minimum:

- Adherence to the NENA NG9-1-1 GIS Data Model and Missouri NG9-1-1 GIS Data Standards.
- Road centerlines must be broken at all intersections with other named and addressed road centerlines as specified in the NGPF MS Course 1.2 Exploring Tradeoffs. Including:
  - o Boundaries: County, Incorporated Municipality, PSAP, Emergency Services, ESN, MSAG Community.
  - o Change in other attribute values: One-Way, Speed Limit, Road Class (only if these Optional fields are being maintained in the Road Centerline layer)
  - o Other boundaries (where available): Unincorporated Community, Neighborhood Community, Postal Community (only if these Optional fields are being maintained in the Road Centerline layer)
- Address attributes will be compatible with the direction of digitizing for addressable road centerlines.
- Invalid dangle nodes will be corrected.
- The Contractor will identify all errors and discrepancies identified during the aggregation of this data layer and submit the identified errors and discrepancies to the local entity for remediation based on established workflows.

Site/Structure Address Points

The Contractor will provide a statewide site/structure address points within the GIS data layers. When aggregating the site/structure address points layer, the following data layer specifications will be applied at a minimum:

- Adherence to the NENA NG9-1-1 GIS Data Model and Missouri NG9-1-1 GIS Data Standards.
- The Contractor will identify all errors and discrepancies identified during the aggregation of this data layer and submit the identified errors and discrepancies to the local entity for remediation based on established workflows.

Provisioning Boundary

The Contractor will provide a statewide provisioning boundary layer within the GIS data layers. The provisioning boundary identifies the entity responsible for error and discrepancy resolution that occur within that boundary.

Emergency Services Boundary

The Contractor will provide an aggregated statewide emergency services boundary GIS data layers containing PSAP services areas and Law Enforcement, Fire, Emergency Medical Services service areas.

When aggregating the emergency services boundary layers, the following data layer specifications will be applied at a minimum:

- Adherence to the NENA NG9-1-1 GIS Data Model and Missouri NG9-1-1 GIS Data Standards.
- The Contractor will identify all errors and discrepancies identified during the aggregation of this data layer and submit the identified errors and discrepancies to the local entity for remediation based on established workflows.

Road Name Alias Guidance

Road name aliases are often used to ensure that the roads follow the proper naming conventions across the state. The Contractor must develop guidance on the creation of a statewide or local road name alias table. When creating guidance on the road name alias table, the following specifications will be applied at a minimum:

- Adherence to the NENA NG9-1-1 GIS Data Model and Missouri NG9-1-1 GIS Data Standards.

- **Ongoing GIS Data Management**

The Contractor will provide ongoing GIS Data management and normalization services, assist with statewide data maintenance, and provide transition support to implement location-based call routing at PSAPs in Missouri.

During the synchronization process, the Contractor will ensure that the data passes the QA/QC assessment and meets the GIS data schema for NG9-1-1. The Contractor will establish the baseline schema in conjunction with the ESInet/NGCS providers based on the Missouri NG9-1-1 GIS Data Standard and Best Practices document. The Contractor will identify all discrepancies and follow the discrepancy workflow established for error resolution, identifying any errors and delegating the correction to the PSAP or local GIS authority, this may include meeting with these entities.

Proposer must describe the tools, methodology, and process that will be used for ongoing GIS data management for NG9-1-1 as describe in Appendix# - Project Plan and Deliverables including conducting quality control, quality assurance, and error reporting to identify errors and discrepancies within the various datasets while aggregating the statewide GIS dataset and preparing and submitting the data to the ESInet/NGCS providers.

- o **Quality Assurance and Quality Control Reporting**

As part of the GIS data management and normalization process, the Contractor will review and provide user-friendly reports to each participating jurisdiction on all of the following, at a minimum:

- Missing data layers.
- Attribute errors such as missing attribute information and erroneous spaces.
- Standardization of GIS data attributes in adherence to established industry standards.
- Synchronization of GIS data with MSAG and ALI.
- Address range parity with road centerline, as well as relating to site/structure address points and road centerlines.
- Duplicate address ranges.
- Direction and flow errors.
- Gaps and overlaps in emergency services boundaries and edge matching.
- Road centerline breaks at intersections and boundaries.
- Any other critical errors identified in the submitted data.
- Number of data errors (e.g., percent accuracy).

Proposer must describe the types of user reports that will be used under the Contract and provide examples of error and discrepancy reporting to participating jurisdictions. Proposer must include how often a user can request errors reports and a general list of validation rules that will be used for checking data submitted for the proposed QA/QC process.

Contractor will work with the Board, local GIS authorities, and the ESInet/NGCS providers to establish any additional validation rules, error types, and acceptable quality control exception codes.

- o **ETL Process and Auto Populating Fields**

There may be a need to auto-populate data fields using tools such as an Extract, Translate, and Load (ETL) process and data scripts. Data fields that may be auto populated are listed in Appendix ## – Project Plan and Deliverables. Local GIS authorities may maintain these fields in different formats and standards. The Proposer must describe the process that will be used to auto-populate the identified fields, if necessary, and any other data fields that could be auto-populated for the purposes of NG9-1-1. The Proposal should include when the auto population of the data fields would occur in the overall workflow.

Proposer must also describe the process used for developing local data scripts and tools to assist jurisdictions with maintaining data schemas necessary for NG9-1-1 and local CAD systems.

- o **Automatic Location Identification (ALI)**

The State of Missouri is served by several 9-1-1 database providers and master street address guides (MSAG), and automated location information (ALI) standards differ among service providers.

Proposers must describe their experience in working with various ALI database providers and the proposed process for isolating ALI data for a specific PSAP, region, or other level as required by the Board or PSAP(s).

- o **GIS-based Master Street Address Guide (MSAG)**

The Board recognizes the need to transition away from using legacy databases for 9-1-1 and fully utilize locally available GIS data for NG9-1-1 call routing in order to reduce duplication of work for the PSAPs and GIS authorities. Some legacy database functions such as ALI may be necessary during the transition

due to limitations with routing legacy wireline calls. However, GIS may be used to continually update the MSAG using a tabular database of GIS data. Similar to the GIS data in Missouri, the format for MSAG databases maintained by each PSAP will differ.

The Proposer must describe how they would develop and maintain an MSAG using local GIS data, including:

- A description of the overall process being proposed.
- The datasets required or any other requirements of local jurisdictions in order for the Proposer to develop a statewide GIS-based MSAG.
- How often the GIS-based MSAG would be updated using GIS data.
- How the Proposer would coordinate with local GIS authorities to maintain the GIS data necessary for making updates to the GIS-based MSAG.
- How the Proposer would develop or collect any required data that is not currently available.

o **Web-Based Portal and Status Map**

The Contractor must provide a secure web portal for PSAPs and GIS authorities to submit GIS data, update GIS data, create change requests, and provide feedback on data status. The web portal must include but not be limited to the following features:

- Secure and authenticated user access
- Web-enabled, user-friendly reports
- Downloadable access to jurisdictional data sets collected under the Contract
- Performance measures
- Error reporting and data accuracy tracking
- View of statewide implementation status, including the ability for the State to view local data metrics and a public facing, web-enabled viewer to communicate progress of GIS and NG9-1-1 implementation
- Provide process and usage training of the portal and the upload process
- 24x7x365 customer support

Proposer must provide a general description of the proposed web-based portal that meets the minimum requirements specified under this section, including a description of the public facing status map. The description should also include any reference documentation, diagrams or architecture supporting information that ensures the portal meets the specifications. The description should also include a continuity of operations plan and system security specifications.

VALUE-ADDED SERVICES Transition of Data Aggregation Responsibility

In circumstances where the Board desires to transition Vendors for data aggregation responsibility the existing Board vendor shall participate completely and fully in the process to transition to the new vendor.

o **VALUE-ADDED SERVICES**

Additional Services are any projects assigned to the Contractor with an agreed-upon Scope of Work (SOW) that is substantially related to other tasks described in this RFP or are required to complete tasks

in this RFP but are outside of this RFP's defined deliverables. Any Additional Services must include, at a minimum, the following information:

- Statement of purpose
- Background information
- Scope of work
- Deliverables and compensation (including hours and hourly rate)
- Staff assigned
- Total compensation
- Assumptions and constraints

Submission of this information does not obligate the Board to purchase the service, although the Board may seek to include additional service types under the Contract where it makes both technological and financial sense.

Failure to provide a specific service listed below will not disqualify a Proposal. However, the Contractor will not be allowed to sell those services under the terms of the resulting Contract if they do not respond to that service in its Proposal.

Financial details of each service must be submitted as part of Proposer's Cost Proposal.

Example Value-Add Services

- Data Maintenance Services
- Data Collection Tools
- Planning and Transition to Additional i3 Elements – MCS, GCS, MDS
- Advanced Mapping Analytics
- Road Name Alias Table
- Supplemental Location Data
- NG911 Toolbox similar to State of Kansas and Oklahoma NG911 Toolboxes for both ArcMap and ArcGIS Pro

- Model Geodatabase Template based on the Missouri NG9-1-1 GIS Data Standard & Best Practices

NG911 WORK PLAN BUDGET

Geographic Information System (GIS) - Programatic costs, infrastructure & direct support to counties		
Task A – Addressing of counties lacking 911 addresses & updating of local GIS data to meet the NG911 standard	$ (3,580,000.00)	
Task B –NG911 level aerial imagery	$ (2,750,000.00)	
Task C - Develop a state GIS portal and 911 State Repository to store the master copy of 911 GIS data	$ (670,000.00)	
Task D - Quality control, update and maintenance of NG911 data	$ (1,000,000.00)	
	$ -	
Next Generation 911 (NG911)- Programatic costs, infrastructure & direct support to counties		Funding Source: ARPA Grant Funds
NG911 - County grants for 40 counties NG 911 projects - direct investment in county infrastructure, training, etc.	$ (10,000,000.00)	Mirror current county grant program and modify as needed
TOTAL	**$ (18,000,000.00)**	
PERSONNEL/MISC COSTS		**Funding Source: MO 911 Service Board Trust Fund**
Geographic Information System (GIS) - Personnel costs/misc. costs		
GIS Program Manager - Manage project progress, vendors, stakeholder relations, etc.	$ (76,800.00)	$200/hr 32 hours/week $6400/month $76,800 (months)
GIS Outreach Coordinator - Work to gather data from the 20 counties that did not respond to the Board survey	-	(See NG911 Program Manager)
Missouri Spacial Data Information Service (MSDIS) - storage of the statewide layers at MSDIS	$ -	
Next Generation 911 (NG911) Personnel costs/misc. costs		
NG911 Program Manager - Manage project progress, vendors, stakeholder relations, etc. & performs duties of GIS Outreach Coordinator	$ (100,000.00)	FTE - Salary Range $80,000 to $87,000 + $20,000 for GIS Outreach Coordinator responsibilities
NG911 County Liasions - work with 911 county stakeholders to provide technological assessment/advice, promote and advice on developing partnerships with other PSAPs to share equiptment, etc., assist in completing grant applications for NG911 funds and gathering necessary materials	$ (480,000.00)	$12k per county for 40 counties Issue RFP
Shared GIS/NG911 Personnel/misc. costs		
Grant management - grant software and associated labor costs	$ (10,000.00)	$7500 for grant software (annual) + administrative hours
Accountant - Additional hours needed to support ARPA projects	$ (10,000.00)	$100/hr - Additional 20 hours per month (six months)
Bookkeeper - Additional hours needed to support ARPA projects	$ (5,000.00)	$55/hr - Additional 90 hours per per month
Attorney - Additional hours needed to support ARPA projects	$ (15,400.00)	$385/hour - additional 20 hours per project
Communications - Support for NG911 messaging (to PSAPs, to stakeholders, to the public, etc.)	$ (6,000.00)	$200/hr - 60 hours (6 months)
Additional staffing - Admin support, etc.	$ (30,000.00)	$5,000 per month (6 months)
Travel - mileage, lodging, and meal reimbursement for travel to counties	$ (10,000.00)	
TOTAL	**$ (743,200.00)**	

Missouri 911 Service Board

AED Report February 2023

Number of PSAPs signed up with PulsePoint: 22 (This is estimated by PulsePoint based on orientations) Anyone who has downloaded the PulsePoint AED app can add AED information, but the app downloads are not tracked by PulsePoint.

Number of Counties in Missouri with at least 1 AED registered: 57

Number of Registered AEDs in MO as of Jan 2023: 2707

Number of Registered AEDs in MO as of Feb 2023: 2742

Notes:

- Ongoing discussions to promote the PulsePoint app statewide through email and newsletter notifications from the Board and reaching out to other EMS partners.
- Meeting with Jason and CARES director on Feb 28th to enlist their aid in promotion statewide.
- Ongoing discussions on how AEDs that are in the registry are going to be checked (annual fire inspection, continued crowd-sourcing, etc.) to ensure they are still in place and functional. Jason estimates AEDs that are taken care of can usually last about 10-15 years.
- Worked with PulsePoint contacts and developed Board specific marketing materials for the PulsePoint Application see an example below. Similar ad materials are being printed and we have worked with MPSCC contacts to get these materials added to conference packets as well as for handouts available during the conference.

Missouri 911 Service Board

LMS Report February 2023

Number of PSAPs signed up with Virtual Academy as of Jan 2023: 51

Number of PSAPs signed up with Virtual Academy as of Feb 2023: 60

Number of Registered Users as of Jan 2023: 865

Number of Registered Users as of Feb 2023: 1055

Hours of Training (Stock and External Courses) as of Jan 2023: 519.5

Hours of Training (Stock and External Courses) as of Feb 2023: 832

Number of different courses taken as of Jan 2023: 120

Number of different courses taken as of Feb 2023: 142

Notes:

- Board Staff has ongoing weekly meetings with Virtual Academy representatives and attends individual jurisdiction orientations when possible.
- Virtual Academy has added new features and functionalities:
  - Certification Tracking Management 2.0 has been released. Administrators and Users can track all certifications and the associated continuing education units. Allows a tracking type to any new certifications to aid users and Admin.
  - The Course Assignment Tool now allows administrators the ability to set start and end dates for Virtual Academy courses.
- Some uploaded training from the Training partnership included a MIAC overview.
- During the Fall MPSC Conference Virtual Academy has a training/presentation session reserved where they will be providing a system overview as well as requesting more PSAP participation and will be handing out worksheets for easy uploading of Personnel into VA for their individualized PSAP site.
- The Board has worked with MSPCC officials to add a business card advertisement on the LMS system and the AED system in the conference packets and to have the information available for conference attendees.
- Upcoming Quarterly Meet and Greet sessions with Virtual Academy reps and current users of the system in Missouri to discuss what's working, how it's being used and what additions or changes their organization might benefit from in the system are scheduled for Tuesday February 21st at 11:00 am and Thursday February 23rd at 2:00 pm.
- Select MARC, Highway Patrol and Missouri Training Partnership personnel were allowed privileged access (SuperUser access) to the System to allow creation and sharing of training statewide that can benefit all Missouri telecommunicators.
- At the January Training Committee meeting the LMS was discussed and members mentioned that there had been positive feedback from several around the state regarding the Board's support of the LMS for PSAPs and wanted to pass on their gratitude for providing the system.

Staffing Campaign Update
Key Things to Note/Update

Social Media/Ads Update:
-Using Google Ads, our Website has made 34,008 impressions and led to 1,306 clicks.

-We currently have a Facebook/Instagram Ad running that is focused on promoting our website.

-On Facebook, we have reached 14.8k people and 540 have visited our page

-On Instagram, we have reached 7.9k people and 145 have visited our profile.

Update/What we have to look forward to:
-Our big focus at the moment is our video advertisements! Filming happens this week and we will receive the ads within the next month. These will be used across social media and our website to encourage individuals to apply to become a 911 telecommunicator.

-We are working to get responses from MO first responders to spotlight specific telecommunicators during National Public Safety Telecommunicators week (April 9-15th).

Missouri 911 Service Board

Profit and Loss YTD Comparison
July 2022 - January 2023

	TOTAL			
	JUL 2022 - JAN 2023	JUL 2021 - JAN 2022 (PY)	CHANGE	% CHANGE
Income				
911 Service Income	2,486,777.89	2,643,953.80	-157,175.91	-5.94 %
988 (DMH Consulting)	4,932.25		4,932.25	
Federal Grant		102,538.03	-102,538.03	-100.00 %
Investments				
Interest-Savings, Short-term CD		4,027.70	-4,027.70	-100.00 %
Total Investments		**4,027.70**	**-4,027.70**	**-100.00 %**
MO DOR Funds for System Updates		312,675.00	-312,675.00	-100.00 %
Other Types of Income				
Miscellaneous Revenue	14.78	40.00	-25.22	-63.05 %
Total Other Types of Income	**14.78**	**40.00**	**-25.22**	**-63.05 %**
Total Income	**$2,491,724.92**	**$3,063,234.53**	**$ -571,509.61**	**-18.66 %**
GROSS PROFIT	$2,491,724.92	$3,063,234.53	$ -571,509.61	-18.66 %
Expenses				
Board Expense				
Conferences	250.00	880.10	-630.10	-71.59 %
Meals		281.55	-281.55	-100.00 %
Mileage		233.92	-233.92	-100.00 %
Travel		328.88	-328.88	-100.00 %
Total Board Expense	**250.00**	**1,724.45**	**-1,474.45**	**-85.50 %**
Board Priorities				
Grants		2,475,794.69	-2,475,794.69	-100.00 %
Support Systems		500.00	-500.00	-100.00 %
Total Board Priorities		**2,476,294.69**	**-2,476,294.69**	**-100.00 %**
Contract Services				
911 Campaign Expenses				
Dispatcher Job Marketing	18,295.59		18,295.59	
Total 911 Campaign Expenses	**18,295.59**		**18,295.59**	
Accounting Fees	2,696.05	5,490.00	-2,793.95	-50.89 %
Attorney fees	15,174.50	12,204.50	2,970.00	24.34 %
Government Affairs	47,000.00		47,000.00	
Insurance - Crime		1,867.00	-1,867.00	-100.00 %
Management Services	67,200.00	96,400.00	-29,200.00	-30.29 %
Outside Contract Services	9,055.32		9,055.32	
Regional Coordination	30,100.00	38,700.00	-8,600.00	-22.22 %
Travel	917.46		917.46	
Total Contract Services	**190,438.92**	**154,661.50**	**35,777.42**	**23.13 %**

Missouri 911 Service Board

Profit and Loss YTD Comparison
July 2022 - January 2023

	TOTAL			
	JUL 2022 - JAN 2023	JUL 2021 - JAN 2022 (PY)	CHANGE	% CHANGE
Emergency Telephone Number Fund	-0.06		-0.06	
1st Class Counties				
Jackson County	124,750.00	135,631.13	-10,881.13	-8.02 %
St. Charles County	50,305.96	63,223.04	-12,917.08	-20.43 %
St. Louis City	64,953.57	89,819.83	-24,866.26	-27.68 %
St. Louis County	125,535.11	178,200.39	-52,665.28	-29.55 %
Total 1st Class Counties	**365,544.64**	**466,874.39**	**-101,329.75**	**-21.70 %**
Other Counties				
Adair County	4,221.34	5,107.33	-885.99	-17.35 %
Andrew County	1,835.99	2,406.42	-570.43	-23.70 %
Atchison County	655.60	736.42	-80.82	-10.97 %
Audrain County	2,538.21	1,522.45	1,015.76	66.72 %
Barry County	5,056.50	2,441.97	2,614.53	107.07 %
Barton County	4,661.78	5,579.52	-917.74	-16.45 %
Bates County	7,758.91	8,637.60	-878.69	-10.17 %
Benton County	8,275.72	9,858.88	-1,583.16	-16.06 %
Bollinger County	4,455.29	6,074.90	-1,619.61	-26.66 %
Boone County	26,796.28	31,560.47	-4,764.19	-15.10 %
Buchanan County	18,006.01	21,576.30	-3,570.29	-16.55 %
Butler County	16,158.87	19,718.94	-3,560.07	-18.05 %
Caldwell County	3,047.02	5,777.51	-2,730.49	-47.26 %
Callaway County	8,945.15	11,482.58	-2,537.43	-22.10 %
Camden County	13,073.43	15,495.80	-2,422.37	-15.63 %
Cape Giradeau	18,164.78	22,287.71	-4,122.93	-18.50 %
Carroll County	722.53	573.04	149.49	26.09 %
Carter County	1,446.76	1,784.61	-337.85	-18.93 %
Cass County	4,022.65	5,899.26	-1,876.61	-31.81 %
Cedar County	7,596.48	9,514.53	-1,918.05	-20.16 %
Chariton County	856.17	1,573.56	-717.39	-45.59 %
Christian County	8,087.09	8,044.86	42.23	0.52 %
City of Sikeston	1,945.15	2,659.85	-714.70	-26.87 %
Clark County	496.28	485.25	11.03	2.27 %
Clay County	24,712.26	31,830.69	-7,118.43	-22.36 %
Clinton County	2,920.47	3,338.45	-417.98	-12.52 %
Cole County	10,117.47	12,644.75	-2,527.28	-19.99 %
Cooper County	5,027.85	6,855.40	-1,827.55	-26.66 %
Crawford 911	6,926.15	8,611.79	-1,685.64	-19.57 %
Dade County	1,422.20	716.71	705.49	98.43 %
Dallas County	1,278.99	1,180.78	98.21	8.32 %
Daviess County	295.81	303.85	-8.04	-2.65 %
DeKalb County	5,069.54	4,054.48	1,015.06	25.04 %
Dent County	4,993.59	6,519.62	-1,526.03	-23.41 %
Douglas County	8,141.82	10,318.55	-2,176.73	-21.10 %

Missouri 911 Service Board

Profit and Loss YTD Comparison
July 2022 - January 2023

| | TOTAL | | |
	JUL 2022 - JAN 2023	JUL 2021 - JAN 2022 (PY)	CHANGE	% CHANGE
Dunklin County	11,299.96	13,020.15	-1,720.19	-13.21 %
Franklin County	22,602.14	29,288.25	-6,686.11	-22.83 %
Gasconade 911	3,996.08	4,533.56	-537.48	-11.86 %
Gentry County	1,025.15	1,222.77	-197.62	-16.16 %
Greene County	75,829.37	93,750.24	-17,920.87	-19.12 %
Grundy County	3,309.11	4,358.59	-1,049.48	-24.08 %
Harrison County	3,470.02	3,697.32	-227.30	-6.15 %
Henry County	3,500.09	2,161.90	1,338.19	61.90 %
Hickory County	4,685.93	5,359.74	-673.81	-12.57 %
Holt County	504.75	556.14	-51.39	-9.24 %
Howard County	2,058.42	2,474.40	-415.98	-16.81 %
Howell County	4,468.28	2,400.55	2,067.73	86.14 %
Iron County	2,390.67	3,107.91	-717.24	-23.08 %
Jasper County	31,784.39	36,796.37	-5,011.98	-13.62 %
Jefferson County	15,345.60	15,640.25	-294.65	-1.88 %
Johnson County	2,664.07	1,549.76	1,114.31	71.90 %
Knox County	237.31	292.00	-54.69	-18.73 %
Laclede County	14,802.87	16,870.78	-2,067.91	-12.26 %
Lafayette County	7,488.28	8,762.53	-1,274.25	-14.54 %
Lawrence 911	21,111.24	24,477.74	-3,366.50	-13.75 %
Lewis County E911	1,844.37	2,089.67	-245.30	-11.74 %
Lincoln County	7,917.13	10,150.69	-2,233.56	-22.00 %
Linn County E 911	1,976.50	2,071.34	-94.84	-4.58 %
Livingston County	5,809.10	6,332.33	-523.23	-8.26 %
Macon County	2,525.86	2,554.25	-28.39	-1.11 %
Madison County	3,954.50	4,754.33	-799.83	-16.82 %
Maries County	1,463.10	1,751.65	-288.55	-16.47 %
Marion County 911	4,432.71	5,494.00	-1,061.29	-19.32 %
McDonald County	3,055.60	1,391.10	1,664.50	119.65 %
Mercer County	1,422.97	1,187.76	235.21	19.80 %
Miller	6,961.72	8,302.81	-1,341.09	-16.15 %
Mississippi County	2,887.54	3,070.47	-182.93	-5.96 %
Moniteau 911	3,208.31	3,590.96	-382.65	-10.66 %
Monroe County	726.06	715.00	11.06	1.55 %
Montgomery County	2,849.26	3,314.76	-465.50	-14.04 %
Morgan County	6,194.63	6,440.95	-246.32	-3.82 %
New Madrid County	8,552.59	10,148.53	-1,595.94	-15.73 %
Newton County	26,995.81	31,449.49	-4,453.68	-14.16 %
Nodaway County	2,026.51	2,420.37	-393.86	-16.27 %
Oregon County	3,252.30	3,659.11	-406.81	-11.12 %
Osage County	171.41	192.10	-20.69	-10.77 %
Ozark County	4,778.08	5,469.83	-691.75	-12.65 %
Pemiscot County	4,768.98	5,704.09	-935.11	-16.39 %
Perry County	5,330.91	6,261.27	-930.36	-14.86 %

Missouri 911 Service Board

Profit and Loss YTD Comparison
July 2022 - January 2023

| | TOTAL | | | |
	JUL 2022 - JAN 2023	JUL 2021 - JAN 2022 (PY)	CHANGE	% CHANGE
Pettis County	14,294.69	15,511.47	-1,216.78	-7.84 %
Phelps County 911	10,231.77	11,972.45	-1,740.68	-14.54 %
Pike County 911	5,039.42	5,767.05	-727.63	-12.62 %
Platte County	0.00	514.67	-514.67	-100.00 %
Polk 911	15,817.83	17,255.94	-1,438.11	-8.33 %
Pulaski County 911	9,117.45	11,387.66	-2,270.21	-19.94 %
Putnam County	887.61	1,045.03	-157.42	-15.06 %
Ralls County 911	2,071.37	2,421.35	-349.98	-14.45 %
Randolph County	3,309.60	3,445.25	-135.65	-3.94 %
Ray County 911	9,814.32	10,760.93	-946.61	-8.80 %
Reynolds County	1,238.56	1,539.22	-300.66	-19.53 %
Ripley County	4,708.59	4,889.97	-181.38	-3.71 %
Saline County	1,248.03	1,082.69	165.34	15.27 %
Schuyler County	461.46	496.80	-35.34	-7.11 %
Scotland County	482.09	568.47	-86.38	-15.20 %
Scott County	4,690.68	5,855.23	-1,164.55	-19.89 %
Shannon County	1,305.65	1,660.40	-354.75	-21.37 %
Shelby County	237.81	237.72	0.09	0.04 %
St. Clair County	4,173.45	4,734.21	-560.76	-11.84 %
St. Francois County 911	14,964.71	18,561.08	-3,596.37	-19.38 %
Ste. Genevieve County	2,878.08	3,495.27	-617.19	-17.66 %
Stoddard County	11,901.35	14,080.75	-2,179.40	-15.48 %
Stone County	3,453.02	1,712.98	1,740.04	101.58 %
Sullivan County	432.76	565.34	-132.58	-23.45 %
Taney County	21,090.65	24,543.19	-3,452.54	-14.07 %
Texas County	9,964.19	11,108.26	-1,144.07	-10.30 %
Vernon County	12,105.51	13,891.71	-1,786.20	-12.86 %
Warren County 911	3,729.57	3,415.58	313.99	9.19 %
Warrenton County	500.79	487.87	12.92	2.65 %
Washington County 911	6,080.58	7,549.54	-1,468.96	-19.46 %
Wayne County	4,617.42	5,340.37	-722.95	-13.54 %
Webster County	1,576.84	1,502.18	74.66	4.97 %
Worth County	331.80	367.34	-35.54	-9.67 %
Wright County 911	1,621.72	1,563.64	58.08	3.71 %
Total Other Counties	**769,789.19**	**895,344.25**	**-125,555.06**	**-14.02 %**
Total Emergency Telephone Number Fund	**1,135,333.77**	**1,362,218.64**	**-226,884.87**	**-16.66 %**
Employee Expenses				
Cell Phone	692.25	692.25	0.00	0.00 %
Employee Mileage	844.17		844.17	
Payroll Taxes	5,082.41	5,030.12	52.29	1.04 %
Salary Expense	63,750.00	63,750.00	0.00	0.00 %
Travel & Meetings	2,906.17		2,906.17	
Total Employee Expenses	**73,275.00**	**69,472.37**	**3,802.63**	**5.47 %**

Missouri 911 Service Board

Profit and Loss YTD Comparison
July 2022 - January 2023

	TOTAL			
	JUL 2022 - JAN 2023	JUL 2021 - JAN 2022 (PY)	CHANGE	% CHANGE
NG911 Federal Grant Expenses		346,871.28	-346,871.28	-100.00 %
Lodging		1,712.86	-1,712.86	-100.00 %
Meals		842.25	-842.25	-100.00 %
Travel		1,288.89	-1,288.89	-100.00 %
Total NG911 Federal Grant Expenses		**350,715.28**	**-350,715.28**	**-100.00 %**
Office Expense				
Postage	156.00		156.00	
Printing and Copying	222.00	400.25	-178.25	-44.53 %
Supplies		517.82	-517.82	-100.00 %
Website & Technology	10,201.48	2,846.35	7,355.13	258.41 %
Total Office Expense	**10,579.48**	**3,764.42**	**6,815.06**	**181.04 %**
Other Types of Expenses				
Bank Charges	810.19	14.96	795.23	5,315.71 %
Total Other Types of Expenses	**810.19**	**14.96**	**795.23**	**5,315.71 %**
Training & Education				
Scholarships		2,000.00	-2,000.00	-100.00 %
Training	6,000.00	8,071.00	-2,071.00	-25.66 %
Total Training & Education	**6,000.00**	**10,071.00**	**-4,071.00**	**-40.42 %**
Total Expenses	**$1,416,687.36**	**$4,428,937.31**	**$ -3,012,249.95**	**-68.01 %**
NET OPERATING INCOME	$1,075,037.56	$ -1,365,702.78	$2,440,740.34	178.72 %
Other Income				
MO Discount	54.03	55.00	-0.97	-1.76 %
Total Other Income	**$54.03**	**$55.00**	**$ -0.97**	**-1.76 %**
Other Expenses				
Reserve Transfer	567,592.59		567,592.59	
Total Other Expenses	**$567,592.59**	**$0.00**	**$567,592.59**	**0.00%**
NET OTHER INCOME	$ -567,538.56	$55.00	$ -567,593.56	-1,031,988.29 %
NET INCOME	$507,499.00	$ -1,365,647.78	$1,873,146.78	137.16 %

Missouri 911 Service Board

Budget vs. Actuals: FY2023 Budget - FY23 P&L
July 2022 - June 2023

| | TOTAL | | | |
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Income				
911 Service Income	2,486,777.89	4,100,000.00	-1,613,222.11	60.65 %
988 (DMH Consulting)	4,932.25	146,000.00	-141,067.75	3.38 %
Investments				
Interest-Savings, Short-term CD		7,000.00	-7,000.00	
Total Investments		7,000.00	-7,000.00	
Other Types of Income				
Miscellaneous Revenue	27.80		27.80	
Total Other Types of Income	27.80		27.80	
Total Income	**$2,491,737.94**	**$4,253,000.00**	**$ -1,761,262.06**	**58.59 %**
GROSS PROFIT	**$2,491,737.94**	**$4,253,000.00**	**$ -1,761,262.06**	**58.59 %**
Expenses				
Board Expense				
Conferences	250.00		250.00	
Interpreter		2,000.00	-2,000.00	
Mileage		5,000.00	-5,000.00	
Total Board Expense	250.00	7,000.00	-6,750.00	3.57 %
Board Priorities		5,000.00	-5,000.00	
Grants		3,000,000.00	-3,000,000.00	
Improve Basic 911 Services		40,000.00	-40,000.00	
Learning Management System		36,000.00	-36,000.00	
Total Board Priorities		3,081,000.00	-3,081,000.00	
Contract Services				
911 Campaign Expenses	3,235.44		3,235.44	
Dispatcher Job Marketing	18,295.59		18,295.59	
Total 911 Campaign Expenses	21,531.03		21,531.03	
Accounting Fees	2,744.05	3,500.00	-755.95	78.40 %
Attorney fees	15,174.50	45,000.00	-29,825.50	33.72 %
Auditor		5,000.00	-5,000.00	
Government Affairs	47,000.00	65,000.00	-18,000.00	72.31 %
Insurance - Crime		2,200.00	-2,200.00	
Insurance - D&O ELP		2,000.00	-2,000.00	
Management Services	67,200.00	115,200.00	-48,000.00	58.33 %
Outside Contract Services	9,055.32		9,055.32	
Regional Coordination	30,100.00	51,600.00	-21,500.00	58.33 %
Travel	917.46		917.46	
Total Contract Services	193,722.36	289,500.00	-95,777.64	66.92 %
Emergency Telephone Number Fund	-0.06	2,269,411.41	-2,269,411.47	0.00 %
1st Class Counties				
Jackson County	124,750.00		124,750.00	
St. Charles County	50,305.96		50,305.96	

Missouri 911 Service Board

Budget vs. Actuals: FY2023 Budget - FY23 P&L

July 2022 - June 2023

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
St. Louis City	64,953.57		64,953.57	
St. Louis County	125,535.11		125,535.11	
Total 1st Class Counties	**365,544.64**		**365,544.64**	
Other Counties				
Adair County	4,221.34		4,221.34	
Andrew County	1,835.99		1,835.99	
Atchison County	655.60		655.60	
Audrain County	2,538.21		2,538.21	
Barry County	5,056.50		5,056.50	
Barton County	4,661.78		4,661.78	
Bates County	7,758.91		7,758.91	
Benton County	8,275.72		8,275.72	
Bollinger County	4,455.29		4,455.29	
Boone County	26,796.28		26,796.28	
Buchanan County	18,006.01		18,006.01	
Butler County	16,158.87		16,158.87	
Caldwell County	3,047.02		3,047.02	
Callaway County	8,945.15		8,945.15	
Camden County	13,073.43		13,073.43	
Cape Giradeau	18,164.78		18,164.78	
Carroll County	722.53		722.53	
Carter County	1,446.76		1,446.76	
Cass County	4,022.65		4,022.65	
Cedar County	7,596.48		7,596.48	
Chariton County	856.17		856.17	
Christian County	8,087.09		8,087.09	
City of Sikeston	1,945.15		1,945.15	
Clark County	496.28		496.28	
Clay County	24,712.26		24,712.26	
Clinton County	2,920.47		2,920.47	
Cole County	10,117.47		10,117.47	
Cooper County	5,027.85		5,027.85	
Crawford 911	6,926.15		6,926.15	
Dade County	1,422.20		1,422.20	
Dallas County	1,278.99		1,278.99	
Daviess County	295.81		295.81	
DeKalb County	5,069.54		5,069.54	
Dent County	4,993.59		4,993.59	
Douglas County	8,141.82		8,141.82	
Dunklin County	11,299.96		11,299.96	
Franklin County	22,602.14		22,602.14	
Gasconade 911	3,996.08		3,996.08	
Gentry County	1,025.15		1,025.15	

Missouri 911 Service Board

Budget vs. Actuals: FY2023 Budget - FY23 P&L
July 2022 - June 2023

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Greene County	75,829.37		75,829.37	
Grundy County	3,309.11		3,309.11	
Harrison County	3,470.02		3,470.02	
Henry County	3,500.09		3,500.09	
Hickory County	4,685.93		4,685.93	
Holt County	504.75		504.75	
Howard County	2,058.42		2,058.42	
Howell County	4,468.28		4,468.28	
Iron County	2,390.67		2,390.67	
Jasper County	31,784.39		31,784.39	
Jefferson County	15,345.60		15,345.60	
Johnson County	2,664.07		2,664.07	
Knox County	237.31		237.31	
Laclede County	14,802.87		14,802.87	
Lafayette County	7,488.28		7,488.28	
Lawrence 911	21,111.24		21,111.24	
Lewis County E911	1,844.37		1,844.37	
Lincoln County	7,917.13		7,917.13	
Linn County E 911	1,976.50		1,976.50	
Livingston County	5,809.10		5,809.10	
Macon County	2,525.86		2,525.86	
Madison County	3,954.50		3,954.50	
Maries County	1,463.10		1,463.10	
Marion County 911	4,432.71		4,432.71	
McDonald County	3,055.60		3,055.60	
Mercer County	1,422.97		1,422.97	
Miller	6,961.72		6,961.72	
Mississippi County	2,887.54		2,887.54	
Moniteau 911	3,208.31		3,208.31	
Monroe County	726.06		726.06	
Montgomery County	2,849.26		2,849.26	
Morgan County	6,194.63		6,194.63	
New Madrid County	8,552.59		8,552.59	
Newton County	26,995.81		26,995.81	
Nodaway County	2,026.51		2,026.51	
Oregon County	3,252.30		3,252.30	
Osage County	171.41		171.41	
Ozark County	4,778.08		4,778.08	
Pemiscot County	4,768.98		4,768.98	
Perry County	5,330.91		5,330.91	
Pettis County	14,294.69		14,294.69	
Phelps County 911	10,231.77		10,231.77	
Pike County 911	5,039.42		5,039.42	

Missouri 911 Service Board

Budget vs. Actuals: FY2023 Budget - FY23 P&L

July 2022 - June 2023

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Platte County	0.00		0.00	
Polk 911	15,817.83		15,817.83	
Pulaski County 911	9,117.45		9,117.45	
Putnam County	887.61		887.61	
Ralls County 911	2,071.37		2,071.37	
Randolph County	3,309.60		3,309.60	
Ray County 911	9,814.32		9,814.32	
Reynolds County	1,238.56		1,238.56	
Ripley County	4,708.59		4,708.59	
Saline County	1,248.03		1,248.03	
Schuyler County	461.46		461.46	
Scotland County	482.09		482.09	
Scott County	4,690.68		4,690.68	
Shannon County	1,305.65		1,305.65	
Shelby County	237.81		237.81	
St. Clair County	4,173.45		4,173.45	
St. Francois County 911	14,964.71		14,964.71	
Ste. Genevieve County	2,878.08		2,878.08	
Stoddard County	11,901.35		11,901.35	
Stone County	3,453.02		3,453.02	
Sullivan County	432.76		432.76	
Taney County	21,090.65		21,090.65	
Texas County	9,964.19		9,964.19	
Vernon County	12,105.51		12,105.51	
Warren County 911	3,729.57		3,729.57	
Warrenton County	500.79		500.79	
Washington County 911	6,080.58		6,080.58	
Wayne County	4,617.42		4,617.42	
Webster County	1,576.84		1,576.84	
Worth County	331.80		331.80	
Wright County 911	1,621.72		1,621.72	
Total Other Counties	**769,789.19**		**769,789.19**	
Total Emergency Telephone Number Fund	**1,135,333.77**	**2,269,411.41**	**-1,134,077.64**	**50.03 %**
Employee Expenses				
Cell Phone	738.40	1,200.00	-461.60	61.53 %
Employee Mileage	844.17	3,500.00	-2,655.83	24.12 %
Insurance - Work Comp		1,500.00	-1,500.00	
Payroll Taxes	5,455.90	9,721.24	-4,265.34	56.12 %
Salary Expense	68,000.00	127,075.00	-59,075.00	53.51 %
Travel & Meetings	2,906.17	9,000.00	-6,093.83	32.29 %
Total Employee Expenses	**77,944.64**	**151,996.24**	**-74,051.60**	**51.28 %**
NG911 Federal Grant Expenses		500,000.00	-500,000.00	

Missouri 911 Service Board

Budget vs. Actuals: FY2023 Budget - FY23 P&L

July 2022 - June 2023

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Office Expense		2,000.00	-2,000.00	
Postage	156.00	2,500.00	-2,344.00	6.24 %
Printing and Copying	222.00		222.00	
Supplies		4,000.00	-4,000.00	
Website & Technology	10,201.48	8,500.00	1,701.48	120.02 %
Total Office Expense	**10,579.48**	**17,000.00**	**-6,420.52**	**62.23 %**
Other Types of Expenses				
Bank Charges	934.26		934.26	
Total Other Types of Expenses	**934.26**		**934.26**	
Training & Education				
Training	6,000.00		6,000.00	
Total Training & Education	**6,000.00**		**6,000.00**	
Total Expenses	**$1,424,764.51**	**$6,315,907.65**	**$ -4,891,143.14**	**22.56 %**
NET OPERATING INCOME	$1,066,973.43	$ -2,062,907.65	$3,129,881.08	-51.72 %
Other Income				
MO Discount	57.57		57.57	
Total Other Income	**$57.57**	**$0.00**	**$57.57**	**0.00%**
Other Expenses				
Reserve Transfer	567,592.59	349,757.65	217,834.94	162.28 %
Total Other Expenses	**$567,592.59**	**$349,757.65**	**$217,834.94**	**162.28 %**
NET OTHER INCOME	$ -567,535.02	$ -349,757.65	$ -217,777.37	162.27 %
NET INCOME	$499,438.41	$ -2,412,665.30	$2,912,103.71	-20.70 %

Missouri 911 Service Board

Balance Sheet
As of January 31, 2023

	TOTAL
ASSETS	
Current Assets	
Bank Accounts	
Central Bank Account	2,884,529.05
Hawthorn Bank Account	0.00
Total Bank Accounts	**$2,884,529.05**
Accounts Receivable	
A/R - State of Missouri	356,459.65
Total Accounts Receivable	**$356,459.65**
Other Current Assets	
Receivable from State of MO	0.00
Undeposited Funds	0.00
Total Other Current Assets	**$0.00**
Total Current Assets	**$3,240,988.70**
TOTAL ASSETS	**$3,240,988.70**
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
A/P - Counties	-0.03
Accounts Payable	199,118.20
Grants Payable	78,972.17
MO DOR Returned Funding	514.69
Total Accounts Payable	**$278,605.03**
Credit Cards	
Central Bank Credit Card	2,000.56
Total Credit Cards	**$2,000.56**
Other Current Liabilities	
Accrued Vacation	7,516.48
County Payable @ 40% (deleted)	
Bollinger Payable	0.00
Total County Payable @ 40% (deleted)	**0.00**
Credit Card Payable	0.00
Direct Deposit Liabilities	0.00
MO DOR Overpayment	0.00
Payroll Liabilities	0.00
Payroll Taxes Payable	0.00
Salaries Payable	0.00
Total Payroll Liabilities	**0.00**

Missouri 911 Service Board

Balance Sheet
As of January 31, 2023

	TOTAL
Total Other Current Liabilities	**$7,516.48**
Total Current Liabilities	**$288,122.07**
Total Liabilities	**$288,122.07**
Equity	
Board Appt'd Loans/Grants - RE	0.00
Operating Funds	567,592.59
Retained Earnings	1,877,775.04
Net Income	507,499.00
Total Equity	**$2,952,866.63**
TOTAL LIABILITIES AND EQUITY	**$3,240,988.70**