## 9-1-1 Service Board Meeting

Monday, September 11<sup>th</sup>
2:00pm – 5:00pm
In-Person/Virtual Meeting
Meeting Room: Arkansas A/B/C
Join Via Computer

https://us06web.zoom.us/j/84225047121

Join Via Telephone: +1312 626 6799

Meeting ID: 842 2504 7121

## **AGENDA**

I. Action Item: Roll Call

II. Action Item: Review/Approve Agenda

III. Action Item: Review/Approve July Minutes & Roll Call - Page 4

IV. Presentation: Thank You to Outgoing Board Members

IV. Update Item: 2023-2025 Officers

1) President: Alan Wells (incumbent)

2) Vice President: Dr. Kenneth Scott (incumbent)

3) Treasurer: Jason White (incumbent)

4) Secretary: Lisa Thacker (Incumbent)

V. Update Item: ARPA NG911/GIS Funding Projects

a. Update/Discussion Item: State GIS Project/Funding

b. Update/Discussion Item: State NG911 Project/Funding

i. **Approval Item (Pending receipt of materials):** MOU between Board and Department of Public Safety for Non-ARPA funds (Brian) - *Page 7* 

- ii. Update/Discussion Item: Estimates of expected grant applications (Scott Cason/Scott Penman)
- VI. Update Item: Congressional Update (Kaycee Nail)
- VII. Update Items: Board Initiatives
  - a. NG911 Implementation Update (Scott Cason & Brian) Page 11
  - b. Learning management system report (Brian) Page 15
  - c. Statewide AED (Brian) Page 18
  - d. Grant/Loans (Kaycee)
  - e. Update Item: Social Media (Kaycee)
- VIII. **Discussion Item:** Committee Updates
  - a. Finance Committee (Jason) Page 20
  - b. Training Committee (Brian)
    - i. Action/Approval item: white paper/fact sheet on Board's LMS deployment Page 31
  - c. TERT Committee (Brian)
    - i. Action/Approval item: MOU with MEMSA Page 32
  - d. PSAP Assistance Advisory Committee (Lisa)
  - e. EMD Working Group (Dr. Scott & Jason)
  - f. Nominations Committee
- IX. New Business
- X. Public Comment
- XI. **Action Item:** Go into close meeting pursuant to 610.021(13) RSMo to discuss personnel matters.

XII. Action Item: Return to open meeting.

XIII. Action Item: Adjourn

The 911 Service Board may go into closed session for any reason pursuant to 610.021 RSMo

XIV. Next Meeting:



#### 911 Service Board - Roll Call July 25, 2023

Appointee	Represents	Present	Absent	N/A
Alan Wells, Chairman	1 <sup>st</sup> Class Counties Police Chiefs	<b>✓</b>		
Dr. Kenneth Scott, Vice- Chairman	2 <sup>nd,</sup> 3 <sup>rd</sup> , & 4 <sup>th</sup> Class Counties	~		
Lisa Schlottach, Secretary	911 Directors Association		~	
Jason White, Treasurer	Emergency Medical Services & Physicians	~		
Chief Chad Hartman	Police Chiefs	<b>~</b>		
Sheriff Stephen Korte	Sheriffs	Present, not audible. Votes not recorded.		
Sarah Newell	APCO	<b>~</b>		
Chief Michael Snider	Fire Chiefs	<b>~</b>		
Kevin Bond	Department of Public Safety Designee	~		
Ronald Hack	Governor's Council on Disability	<b>~</b>		
JR Webb	MO-NENA	<b>~</b>		
Mike Phillips	Municipalities	<b>~</b>		
Vacant	Wireless Telecommunications			<b>~</b>
Vacant	Telecommunications			<b>~</b>
Vacant	VOIP			<b>~</b>
		1	1	



# **Minutes: 911 Service Board Meeting**

Tuesday, July 25th

10:00 - 12:00

Virtual Meeting Join Via Computer:

https://us06web.zoom.us/j/83651590807

Join Via Telephone: +1 312 626 6799 Meeting ID: 836 5159 0807

MOTION TO	MOTION MADE BY	SECONDED BY	APPROVED (Y/N) *Roll call attached
Approve agenda	Dr. Kenneth Scott	JR Webb	Yes – 9-0 Not present: Newell
Approve June Meeting Minutes	Dr. Kenneth Scott	Mike Phillips	Yes – 9-0 Not present: Newell
Approve audit report as presented Board Auditor and recommended by the Finance Committee	Jason White	Mike Phillips	Yes – 9-0 Not present: Newell
Approve prepaid rate at 40% return for non-charter counties and 60% for charter counties as recommended by the Finance Committee	Jason White	Mike Phillips	Yes – 9-0 Not present: Newell
Approve FY 2024 budget as presented and recommended by the Finance Committee	Dr. Kenneth Scott	JR Webb	Yes - 10-0

Adopt Safekeeping policy as presented and recommended by the Finance Committee	Jason White	Ronald Hack	Yes – 10-0
Approve the appointment of Board members and association representatives to various committees including:  • Chief Hartman to Finance; Legislative; Training & Standards; Regionalization  • Phillips to Personnel  • Newell to PSAP Assistance Advisory	Sheriff Stephen Korte	Jason White	Yes – 10-0 Abstain: Hartman
Approve Nominations Committee report with the following ballot:  • President: Alan Wells (incumbent) • Vice President: Dr. Kenneth Scott (incumbent) • Treasurer: Jason White (incumbent) • Secretary: Lisa Schlottach (Incumbent)	JR Webb	Sarah Newell	Yes – 10-0
Adjourn	Dr. Kenneth Scott	Chief Harman	Yes – Voice Vote

<sup>\*</sup>Roll Call Attached

# AGREEMENT BETWEEN THE MISSOURI 911 SERVICE BOARD AND THE MISSOURI DEPARTMENT OF PUBLIC SAFETY FISCAL YEAR 2024

This Agreement ("Agreement") is entered into by and between the Missouri Department of Public Safety ("DPS") and the Missouri 911 Service Board ("Recipient"). (DPS and the Recipient are jointly referred to herein as "Parties" or individually as "Party").

WHEREAS, the Missouri General Assembly appropriated funds to DPS in House Bill 20, Section 20.115, Fiscal Year 2024, ("Legislation") from the Budget Stabilization Fund (Fund Number 0522) in the amount of 11,000,000.00 for compiling, standardizing, and maintaining Geographic Information System ("GIS") data in support of the statewide implementation of Next Generation 911 ("NG911") and enhancements, provided that local matching funds must be provided on a 90/10 state/local basis ("Appropriation"); and

WHEREAS, DPS intends to authorize payment to Recipient pursuant to the Appropriation;

NOW WHEREFORE, DPS and Recipient agree to the following terms and conditions:

#### **General Terms and Conditions**

- 1. This Agreement shall be effective as of the date of the signature last set forth below, and shall continue until June 30, 2024, or until any compiling, standardizing, and maintaining GIS data in support of the statewide implementation of NG911 and enhancements funded in whole or in part by the Appropriation is complete, whichever is later, unless terminated as set forth below.
- 2. Any request for payment pursuant to this Agreement must be received by the designated DPS point of contact by 5:00PM on June 15, 2024. Failure to adhere to this deadline, to include providing all necessary documentation along with the request, will result in the denial of funds.
- 3. Prior to submitting any request for payment pursuant to this Agreement, Recipient shall provide documentation evidencing the availability of local matching funds. Such documentation may include, but is not limited to, bank statements, loan documentation, letters of credit, or other financial documentation or evidence of in-kind contribution as DPS deems appropriate. If Recipient provides documentation of local matching funds in the amount of the Appropriation, Recipient may request payment of the entire Appropriation. If local match is not available in an amount equal to the local match requirement, Recipient can request payment up to the amount of local match available (90/10 match). If Recipient requests less than the amount of the Appropriation, Recipient may request additional funds at any time during the Period of Performance,

provided that the total of all funds provided to Recipient may not exceed the amount of the Appropriation. In no event shall any portion of the Appropriation be used to fund the local match requirement. The local match requirement must be satisfied through expenditure of local funds and/or in-kind matches specific to this project in an amount equal to the local match requirement or greater than the local match requirement in relation to the Appropriation that is ultimately disbursed. The appropriateness of expenditures and in-kind matches shall be determined by DPS.

- 4. Prior to submitting any request for payment pursuant to this Agreement, Recipient shall submit documentation showing to DPS's satisfaction an appropriate intended use of the Appropriation funds and compliance with this Agreement and the Legislation. Such documentation shall include, but is not limited to, contract(s) entered into by Recipient or Subrecipient, or agreements between the Recipient and Subrecipient, for the work.
- 5. Recipient shall submit invoices or other form of requests for payment to DPS as directed. Recipient may request payment of the Appropriation funds in installments, after the work to be funded by the Appropriation is performed or goods are received, but no more than monthly. Each invoice or request for payment shall be accompanied by supporting documentation showing to the satisfaction of DPS what materials or services Recipient is requesting reimbursement for, including, but not limited to, a copy of invoice(s) from the Recipient's contractor(s) and, if payment has already been made, evidence of payment. Each invoice or other form of request for payment shall include a spreadsheet, to be provided by DPS, updated throughout the project and supporting documentation showing to the satisfaction of DPS expenditure of Recipient's local match in an amount equal to or greater than the local match requirement.
- 6. Prior to distribution of the Appropriation funds, either Party may terminate this Agreement at any time by giving written notice to the other Party at the address designated below. After distribution of the Appropriation funds, this Agreement may not be terminated except in the event of breach of these terms and conditions.
- 7. Recipient understands and agrees that the Appropriation amount may be reduced unilaterally by DPS or the State of Missouri due to unavailability of funds or reduced appropriation authority, including, but not limited to, withholdings made pursuant to Mo. Const. Art. IV, sec. 27. Recipient further understands and agrees that neither DPS nor the State of Missouri shall be liable for any costs, injuries, or other damages caused by or related to a lack of funds, insufficient appropriations, or withholdings.

- 8. Recipient understands and agrees that the Appropriation funds shall be used solely for the public purpose(s) set forth in the Legislation and approved by DPS. Use of the Appropriation funds for any other purpose by Recipient or by any entity to which Recipient grants any portion of the Appropriation funds ("Subrecipient") will constitute a material breach of this Agreement, and shall require Recipient to repay that portion of the Appropriation funds used improperly.
- 9. DPS will make payment to Recipient upon receipt from Recipient of an invoice or invoices and documentation showing to DPS's satisfaction an appropriate intended use of the Appropriation funds and compliance with this Agreement, to include demonstration of 90/10 local matching funds. Such documentation shall include, but is not limited to, any contract(s) for compiling, standardizing, and maintaining GIS data in support of the statewide implementation of NG911 and enhancements entered into by Recipient and/or Agreements with intended Subrecipients. The invoice(s) shall contain a reference to the Legislation by title and applicable section.
- 10. Recipient agrees that it will maintain records related to the Appropriation for a period of no less than five (5) years after this Agreement expires. Recipient agrees that DPS and any governmental representatives shall have access to any and all receipts, contracts, books, documents, papers, memorandum, communication, and other records of Recipient for the purpose of auditing or examining Recipient's use or granting of Appropriation funds and compliance with this Agreement and applicable law. Recipient further agrees that any costs to resolve or ameliorate any non-compliance noted by governmental representatives shall not be reimbursed by DPS or the State of Missouri and shall be the sole responsibility of Recipient.
- 11. Recipient agrees that it and any Subrecipient will comply with all applicable federal, state and local laws, regulations and ordinances including, but not limited to, the following:
- 12. Recipient and any Subrecipient shall comply with all civil rights and anti-discrimination laws, and further agrees not to discriminate against any employee or applicant for employment on the basis of race, color, religion, creed, national origin, sex, sexual orientation, age, disability, or veteran status.
- 13. Neither DPS nor the State of Missouri is or shall be a party to any contract entered into by Recipient or any Subrecipient using Appropriation funds, and neither DPS nor the State of Missouri shall be subject to any obligations, liabilities, or agreements to the contractor or any other party as a result of such contract or this Agreement.
- 14. Recipient agrees to waive, release, indemnify and hold harmless DPS and the State of Missouri from all liabilities, charges, expenses, to

include attorney fees, and any costs arising on account of or by reason of any injuries, liabilities, claims, suits or losses resulting from or related to the Appropriation and compiling, standardizing, and maintaining GIS data in support of the statewide implementation of NG911 and enhancements funded in whole or in part from the Appropriation.

15. Any request for information or communications required by this Agreement shall be made to the designated point of contact below:

DPS point of contact:	
Courtney Kawelaske 1101 N. Riverside Drive Jefferson City, MO 65102	Phone: (573) 751-5427 Email: Courtney.Kawelaske@dps.mo.gov
Recipient point of contact:	
	Phone: Email:

#### **Signatures**

IN WITNESS WHEREOF, the parties hereto have executed this Agreement, each duly authorized to do so, effective the latest date of the signature by the parties.

ALAN WELLS, Chairman
Missouri 911 Service Board
Date
SANDY KARSTEN, Director
Missouri Department of Public Safety
Date

#### Scott Cason NG911 Implementation Manager Board Report 9/11/2023

As of the date of this report I have been to a total of 73 counties in Missouri raising the awareness of the Missouri 911 Services Boards various functions and assistance programs to help 911 PSAPS and law enforcement agencies that have the responsibility of handling 911 dispatch. Primarily, I have been discussing the NG911 ARPA grant program helping to define what systems the ARPA dollars will help fund and the steps needed to apply for the grants. By my count I have visited roughly 26 of these counties at least twice or more working through issues during the various steps of what will be needed for grant compliance.

I have also been working with vendors and 911 managers to help define what the vendors service provides to ensure everyone has a full understanding of exactly what these services and systems will do for them going forward to enhance their NG911 capabilities. How I have been doing this is through meetings with all involved including county commissioners, 911 Board representatives, city aldermen and 911 directors. I've attended conferences as well to enhance awareness for 911 including, MPSCC, Missouri Sheriff's, Missouri Police Chiefs and National APCO.

I've also been working closely with Mission Critical Partners since starting this position. To date MCP has been asked to help engage in a total of 15 Missouri counties including all 8 of the original remaining "RED" counties. Mission Critical has been in-state with myself and Brian Maydwell a total of three times since their services have been retained. Recently, myself, Brian Maydwell and MCP hosted 6 Core Services/ESInet vendors in Jefferson City in order for the vendors to be able to showcase their products in person for 911 personnel. These demos were 90 minutes in length and recorded. After 90 minutes the recording was stopped and the audience could ask questions. The recorded portions of the demos were added as a link to be able to be viewed for anyone who was not able to attend in person.

I do not want to leave out the fact that my conversations with the people I'm talking to also include bringing awareness to all of the 911 Service Boards functions, not only the NG911 grant opportunity. These include, Emergency Medical Dispatch systems, importance of proper dispatcher training, the Raptor program and AED location tracking and awareness.

Next steps. Now that the grant application process has opened: I have been working with MCP to see what our primary goal of bringing NG911 services to our" RED" counties will entail. MCP is putting together a report detailing recommendations, needed equipment and services and estimated costs for these counties. I'm eagerly awaiting this. I will then be working closely with these counties to help them obtain equipment quotes and working with MCP to help them through the grant application process and get them submitted.

Also included in my report is an attachment I have worked with MCP on to show some of the progress they have made regarding milestones that have been achieved and next steps we will be taking together in the near future. Please feel free to ask any questions regarding this report.

Finally, this is looking to be the largest grant ask and NG911 service enhancement that we have seen to date for the board and the state of Missouri. I foresee many moving parts throughout many different regions as to how we will end up accomplishing our goals but, I am also confident that we will. In the beginning I detailed out county by county what has been taking place. I still am but, it would be too much to add to this. So, if anyone has any questions about any specific county or region, please ask me.

Respectfully Submitted,

Scott M. Cason



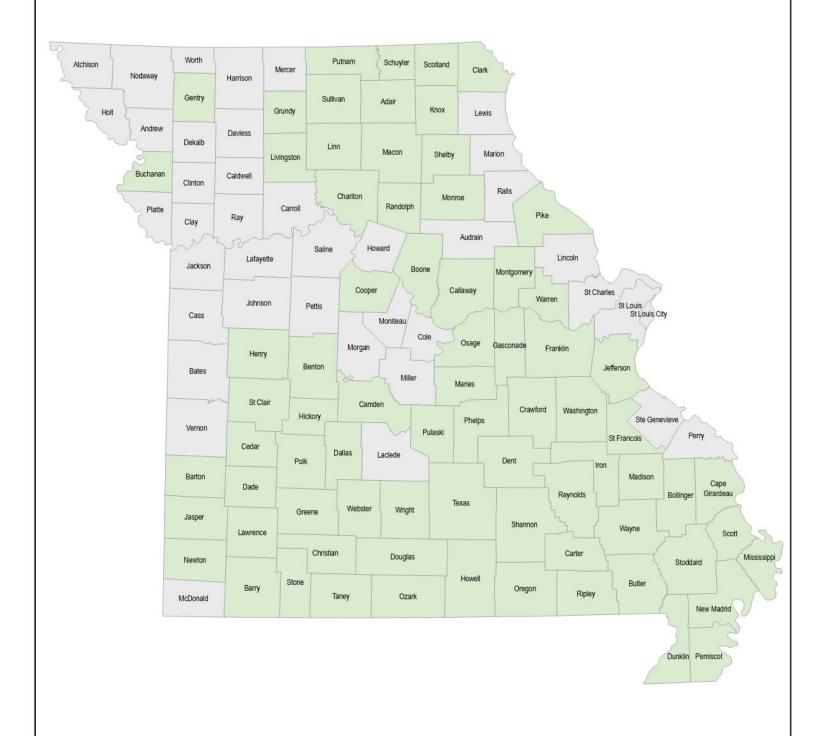
NG911 Deployment September Board Meeting Talking Points Project Number 23-158

Date: 9/1/23

Preparer: Darin Biamonte, MCP

- MCP facilitated ESInet/NGCS vendor demos took place Aug 22-25 in Jefferson City
  - o Four MCP team members were onsite
  - o Six vendors participated in individual 2-hour sessions presenting their ESInet/NGCS and Call Handling Solutions.
  - o Several stakeholders were in attendance
  - o Demo recordings are available via the Board website
- MCP has been supporting the efforts of the MO grant team
  - o Multiple documents reviewed, guidance/support provided by MCP grant SME
  - o Planning meetings attendanded, guidance/support provided by MCP grant SME
- MCP Draft Recommendations Report is in progress
  - o Multiple MCP SME's are contributing
  - o On site assessments are being documented
  - o Recommendations are being formed
- Red county Rough Order of Magnitude (ROM) is in progress

# NG911 Implementation Director Contacts NG911 Equipment and Consolidation Efforts







#### LMS Report September 2023

Number of PSAPs signed up with Virtual Academy as of July 2023: 78

Number of PSAPs signed up with Virtual Academy as of September 2023: 80

Number of Registered Users as of July 2023: 1345

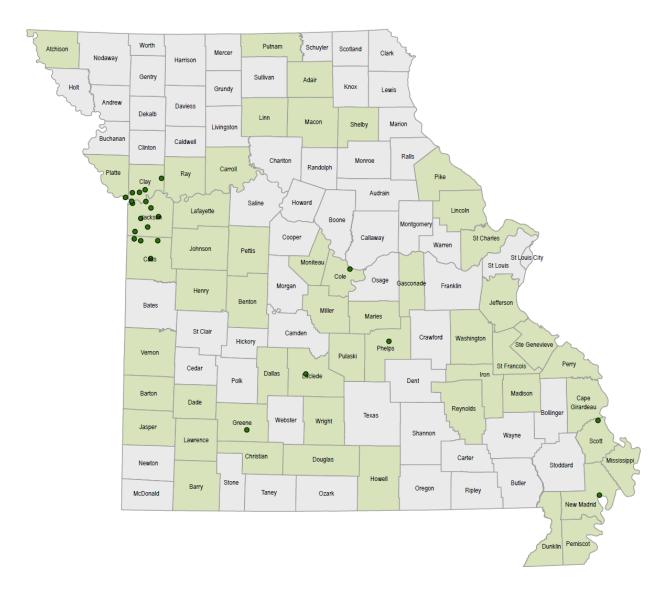
Number of Registered Users as of September 2023: 1370

Total Hours of Training provided through the LMS through September 2023: 2503

#### Notes:

- The Training Committee is currently discussing how best to create state specific course content for both 40-hour Initial Training Courses for Telecommunicators as well as New PSAP director training topics both of which will eventually reside on the Virtually Academy LMS for access by all telecommunicators and 911 professionals in Missouri.
- Board Staff has ongoing weekly meetings with Virtual Academy representatives and attends individual jurisdiction orientations when possible.
- The Board has spoken with MSPCC officials and we plan to add a business card advertisement on the LMS system and the AED system in the fall conference packets and to have the information available for conference attendees.
- The contract the Board has with Virtual Academy and the RFP of the LMS process has been requested and provided to North Carolina to assist in their efforts to procure an LMS.
- Due to the successful rollout of the Virtual Academy LMS across Missouri VA has completed a
  case study pulling content hours and comparing courses taken and telecommunicators
  registered. This case study is similar to a study conducted Tennessee Emergency
  Communications Board (TECB) and is available at the end of this report.
- The Board is discussing with VA on scheduling in person discussions with jurisdictions that have not yet signed up for the LMS. This will likely be later this fall after the MPSC Conference.
  - On the following page is a map representing the areas that are currently using the LMS system.
- Virtual Academy recently announced the launch of a new CTO Platform to aid training/trainer communication and documentation during the training/onboarding process.
  - A flyer for this add on is available later in the report. Costs per PSAP are dependent on agency size:
    - 25 or fewer telecommunicators \$250/year
    - 25-50 telecommunicators \$500/year
    - 800 users \$9600
    - 1500 users \$16,500
    - 2500 users \$25,000

# Missouri 911 Virtual Academy Users



Virtual Academy Police Departments
 Virtual Academy Counties
 No
 Yes
 No
 Yes
 No
 No
 No
 Yes
 No
 Harport Police Department (MARC)
 AMR (MARC)
 John Knox Village (MARC)
 Lake City Ammo (MARC)
 MARC 911
 Metro Community College
 Missouri State Highway Patrol Communications

Missouri State University

M SSOURI

8/31/2023

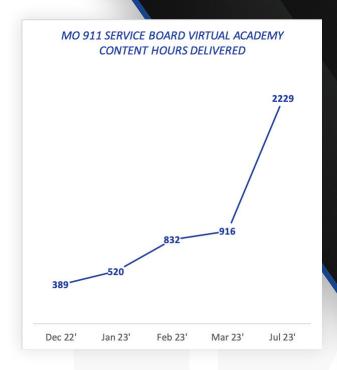
# **Update on Online Training for Telecommunicators**



Because...You Deserve More

Since its launch date in June 28, 2022, the Missouri 9-1-1 Board delivered an impressive 2,248 hours of content through Virtual Academy to 9-1-1 Professionals and has over 1,335 registrants and 78 Emergency Communications Centers (ECC)on the Training Management System. Since its launch date in 2022, Virtual Academy has provided 1,858 courses to telecommunicators across the state. The Missouri 911 Service Board's engagement with Virtual Academy gives MO ECC's the ability to provide training to every 9-1-1 professional in the state at no charge to the ECC.

Another benefit of providing quality training is the ability to support centers that may not have the available personnel to backfill positions in order to send employees to inperson training. The ability to attend in-person training is difficult due to the staffing shortages in ECC's. Additionally, ECC's across the state report a vacancy rate among telecommunicator positions at approximately 25%



In addition to a robust 9-1-1 Training catalog, Virtual Academy offers training solutions such as; immediate access to all ECC's through a Communications platform, 24/7 partner tech support for all admin and users, Certification Management Tracking, a Custom Course Creation Wizard, Reporting Tools that tracks all internal and external training by user, course, timeframe, and policies, an Assessment Bank allowing the creation of online custom courses and on-site training, Policy Management, and a Resource Center to house all documents, SOP's, agency-specific forms, and links to frequently accessed sites.

New content with Virtual Academy is based on the national standards set forth by the National Emergency Number Association. Virtual content that is developed to help meet this requirement is of direct benefit to local jurisdictions, both in salary and training time.

## Contact us for more information!

844.381.2134 virtualacademy.com





#### **AED Report September 2023**

Number of PSAPs signed up with PulsePoint: 22 (This is estimated by PulsePoint based on orientations) Anyone who has downloaded the PulsePoint AED app can add AED information, but the app downloads are not tracked by PulsePoint.

Number of Counties in Missouri with at least 1 AED registered: 61

Number of Registered AEDs in MO as of July 2023: 2979

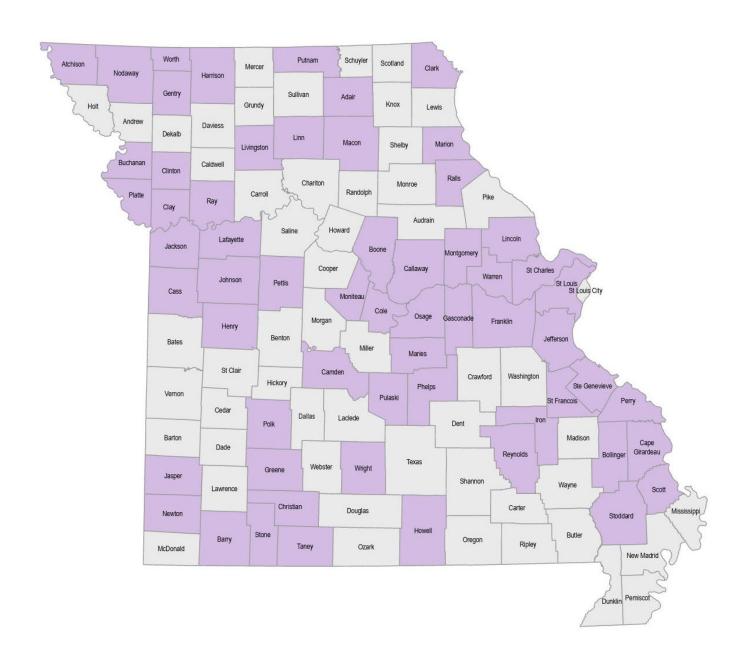
Number of Registered AEDs in MO as of Sept 2023: 2987

#### Notes:

- Ongoing discussions to promote the PulsePoint app statewide through email and newsletter notifications from the Board and reaching out to other EMS partners.
- Specific marketing materials for the PulsePoint Application see an example below. These ad materials are printed and planned to be added to MPSCC conference packets and totes in the fall.
  - These marketing materials were available and offered to the public during the Missouri State Fair at the 911 Booth.
- On the next page is a map of Missouri Counties with at least 1 AED registered in PulsePoint.



# Missouri 911 PulsePoint AED Registrants





6-month investment process with an initial investment of \$2.7 million dollars as approved by the Finance Committee (August 2023)

<sup>\*\*</sup>Information as of 8/12/2023 – may vary based on changing markets.

Issuer	Maturity	Yield to	Deliver	Receipt	Interes	Maturity	Total	Par Value	Projected	Net Interest
		Maturit	у	Maintenance	t		Fees	(# of bonds)	Interest Earned	Earned (Interest
		у								Less Fees)
Treasury	9/28/23	5.238	\$40.00	\$6.00	\$-	\$3.50	\$49.50	\$452,000	\$2,892.33	\$2,842.83
Bill								(452 bonds)		
Treasury	10/26/23	5.251	\$40.00	\$9.00	\$-	\$3.50	\$52.50	\$454,000	\$4,705.60	\$4,653.10
Bill								(454 bonds)		
Treasury	11/28/23	5.317	\$40.00	\$12.00	\$-	\$3.50	\$55.50	\$456,000	\$6,915.44	\$6,859.94
Bill								(456 bonds)		
US	12/31/23	5.292	\$40.00	\$15.00	\$7.00	\$3.50	\$65.50	\$457,000	\$8,989.45	\$8,923.95
Treasury								(457 bonds)		
Note										
Treasury	1/25/24	5.309	\$40.00	\$18.00	\$-	\$3.50	\$61.50	\$460,000	\$10,717.25	\$10,655.75
Bill								(460 bonds)		
Treasury	2/28/24	5.335	\$40.00	\$21.00	\$-	\$3.50	\$64.50	\$461,000	\$11,658.69	\$11,594.19
Bill								(461 bonds)		
To	otals		\$240.00	\$81.00	\$7.00	\$21.00	\$349.00	\$2,740,000	\$45,878.76	\$45,529.76





#### Profit and Loss YTD Comparison

August 2022 - July 2023

		TOTAL		
	AUG 2022 - JUL 2023	AUG 2021 - JUL 2022 (PY)	CHANGE	% CHANGE
Income				
911 Service Income	4,189,258.19	4,368,608.52	-179,350.33	-4.11 %
988 (DMH Consulting)	9,088.50		9,088.50	
Federal Grant		212,210.44	-212,210.44	-100.00 %
Investments				
Interest-Savings, Short-term CD		3,645.08	-3,645.08	-100.00 %
Total Investments		3,645.08	-3,645.08	-100.00 %
MO DOR Funds for System Updates		312,675.00	-312,675.00	-100.00 %
Other Types of Income				
Interest Income-Checking	19,056.50		19,056.50	
Miscellaneous Revenue	1,458.99	40.00	1,418.99	3,547.48 %
Rebate-Business Credit Card	72.70		72.70	
Total Other Types of Income	20,588.19	40.00	20,548.19	51,370.48 %
Total Income	\$4,218,934.88	\$4,897,179.04	\$ -678,244.16	-13.85 %
GROSS PROFIT	\$4,218,934.88	\$4,897,179.04	\$ -678,244.16	-13.85 %
Expenses				
Board Expense	81.85		81.85	
Conferences	250.00	1,150.00	-900.00	-78.26 %
Meals	99.56	167.03	-67.47	-40.39 %
Mileage		594.03	-594.03	-100.00 %
Travel	401.25	2,729.67	-2,328.42	-85.30 %
Total Board Expense	832.66	4,640.73	-3,808.07	-82.06 %
Board Priorities				
Grants		2,475,794.71	-2,475,794.71	-100.00 %
Total Board Priorities		2,475,794.71	-2,475,794.71	-100.00 %
Contract Services				
911 Campaign Expenses	10,106.72		10,106.72	
Telecommunicator Job Marketing	46,715.48		46,715.48	
Total 911 Campaign Expenses	56,822.20		56,822.20	
Accounting Fees	2,942.05	9,790.06	-6,848.01	-69.95 %
Attorney fees	19,046.00	16,205.50	2,840.50	17.53 %
Auditor	7,530.00	3,760.00	3,770.00	100.27 %
Government Affairs	98,375.00	5,000.00	93,375.00	1,867.50 %
Insurance - Crime	1,952.00	3,952.00	-2,000.00	-50.61 %
Management Services	115,200.00	159,800.00	-44,600.00	-27.91 %
Outside Contract Services	11,055.32	14,050.00	-2,994.68	-21.31 %
Regional Coordination	51,751.92	55,900.00	-4,148.08	-7.42 %
Travel	1,513.27	,	1,513.27	/•
Total Contract Services	366,187.76	268,457.56	97,730.20	36.40 %





#### Profit and Loss YTD Comparison

August 2022 - July 2023

		TOTAL		
	AUG 2022 - JUL 2023	AUG 2021 - JUL 2022 (PY)	CHANGE	% CHANGI
Emergency Telephone Number Fund	-0.13	1.89	-2.02	-106.88
1st Class Counties				
Jackson County	216,973.63	224,751.09	-7,777.46	-3.46
St. Charles County	83,029.13	98,786.59	-15,757.46	-15.95 9
St. Louis City	106,413.43	140,809.81	-34,396.38	-24.43 9
St. Louis County	204,323.82	265,441.79	-61,117.97	-23.03 9
Total 1st Class Counties	610,740.01	729,789.28	-119,049.27	-16.31
Other Counties	1,299,859.50	1,423,440.50	-123,581.00	-8.68
Total Emergency Telephone Number Fund	1,910,599.38	2,153,231.67	-242,632.29	-11.27
Employee Expenses				
Cell Phone	1,199.90	1,199.90	0.00	0.00 9
Employee Mileage	2,965.05		2,965.05	
Insurance - Work Comp	3,763.00	1,575.00	2,188.00	138.92
Payroll Taxes	8,665.15	8,699.52	-34.37	-0.40
Salary Expense	110,500.00	110,500.00	0.00	0.00
Travel & Meetings	8,280.65		8,280.65	
Vacation Time Owed		-8,553.52	8,553.52	100.00
Total Employee Expenses	135,373.75	113,420.90	21,952.85	19.36
NG911 Federal Grant Expenses		368,058.83	-368,058.83	-100.00
NG911 County Liaisons	43,768.75		43,768.75	
NG911 Grant Management	1,920.00		1,920.00	
NG911 Lodging		1,712.86	-1,712.86	-100.00
NG911 Meals		1,638.25	-1,638.25	-100.00
NG911 Program Manager Cell Expenses	323.05		323.05	
NG911 Program Manager Payroll Expenses	2,705.64		2,705.64	
NG911 Program Manager Salary Expense	31,500.00		31,500.00	
NG911 Travel	6,051.32	5,399.84	651.48	12.06
Total NG911 Federal Grant Expenses	86,268.76	376,809.78	-290,541.02	-77.11
Office Expense				
Advertising/Promotional	832.68		832.68	
Dues & Fees	710.90	500.00	210.90	42.18
Postage	156.00	118.00	38.00	32.20
Printing and Copying	1,016.02	400.25	615.77	153.85
Supplies	3,239.66	424.38	2,815.28	663.39
Website & Technology	13,534.59	3,661.00	9,873.59	269.70
Total Office Expense	19,489.85	5,103.63	14,386.22	281.88
Other Types of Expenses				
Bank Charges	2,612.49	643.50	1,968.99	305.98
Total Other Types of Expenses	2,612.49	643.50	1,968.99	305.98





#### Profit and Loss YTD Comparison

August 2022 - July 2023

		TOTAL		
	AUG 2022 - JUL 2023	AUG 2021 - JUL 2022 (PY)	CHANGE	% CHANGE
Training & Education				
Scholarships		2,000.00	-2,000.00	-100.00 %
Training	97,768.00	54,066.00	43,702.00	80.83 %
Total Training & Education	97,768.00	56,066.00	41,702.00	74.38 %
Total Expenses	\$2,619,132.65	\$5,454,168.48	\$ -2,835,035.83	-51.98 %
NET OPERATING INCOME	\$1,599,802.23	\$ -556,989.44	\$2,156,791.67	387.22 %
Other Income				
MO Discount	118.83	119.56	-0.73	-0.61 %
Total Other Income	\$118.83	\$119.56	\$ -0.73	-0.61 %
Other Expenses				
Reserve Transfer	-91,948.68	746,731.86	-838,680.54	-112.31 %
Total Other Expenses	\$ -91,948.68	\$746,731.86	\$ -838,680.54	-112.31 %
NET OTHER INCOME	\$92,067.51	\$ -746,612.30	\$838,679.81	112.33 %
NET INCOME	\$1,691,869.74	\$ -1,303,601.74	\$2,995,471.48	229.78 %



Budget vs. Actuals: FY2024 Budget

		TOT	ΓAL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Income				
911 Service Income	338,325.93	3,985,000.00	-3,646,674.07	8.49 %
988 (DMH Consulting)		0.00	0.00	
Investments				
Interest-Savings, Short-term CD		28,500.00	-28,500.00	
Total Investments		28,500.00	-28,500.00	
Other Types of Income				
Interest Income-Checking	7,010.04		7,010.04	
Miscellaneous Revenue	75.38		75.38	
Total Other Types of Income	7,085.42		7,085.42	
Total Income	\$345,411.35	\$4,013,500.00	\$ -3,668,088.65	8.61 %
GROSS PROFIT	\$345,411.35	\$4,013,500.00	\$ -3,668,088.65	8.61 %
Expenses				
Board Expense				
Interpreter		0.00	0.00	
Mileage		5,000.00	-5,000.00	
Total Board Expense		5,000.00	-5,000.00	
Board Priorities		5,000.00	-5,000.00	
Grants		3,164,803.50	-3,164,803.50	
Improve Basic 911 Services		0.00	0.00	
Learning Management System		85,000.00	-85,000.00	
Total Board Priorities		3,254,803.50	-3,254,803.50	
Contract Services				
911 Campaign Expenses	1,438.38		1,438.38	
Telecommunicator Job Marketing	2,484.08	16,800.00	-14,315.92	14.79 %
Total 911 Campaign Expenses	3,922.46	16,800.00	-12,877.54	23.35 %
Accounting Fees	102.00	3,500.00	-3,398.00	2.91 %
Attorney fees		60,000.00	-60,000.00	
Auditor		5,000.00	-5,000.00	
Government Affairs	17,375.00		17,375.00	
Government Affairs-Federal		65,000.00	-65,000.00	
Government Affairs-Missouri		49,500.00	-49,500.00	
Total Government Affairs	17,375.00	114,500.00	-97,125.00	15.17 %
Insurance - Crime		2,000.00	-2,000.00	
Insurance - D&O ELP		2,000.00	-2,000.00	
Management Services	9,600.00	115,200.00	-105,600.00	8.33 %
Regional Coordination	4,451.92	51,600.00	-47,148.08	8.63 %
Total Contract Services	35,451.38	370,600.00	-335,148.62	9.57 %
Emergency Telephone Number Fund 1st Class Counties		1,872,950.00	-1,872,950.00	
Jackson County	16,182.50		16,182.50	
St. Charles County	5,999.51		5,999.51	



Budget vs. Actuals: FY2024 Budget

		TOT	ΓAL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
St. Louis City	7,881.07		7,881.07	
St. Louis County	15,278.74		15,278.74	
Total 1st Class Counties	45,341.82		45,341.82	
Other Counties				
Adair County	629.97		629.97	
Andrew County	291.16		291.16	
Atchison County	94.46		94.46	
Audrain County	376.36		376.36	
Barry County	1,576.93		1,576.93	
Barton County	627.42		627.42	
Bates County	1,089.00		1,089.00	
Benton County	1,154.50		1,154.50	
Bollinger County	600.57		600.57	
Boone County	3,484.62		3,484.62	
Buchanan County	2,389.65		2,389.65	
Butler County	2,210.63		2,210.63	
Caldwell County	413.55		413.55	
Callaway County	1,244.66		1,244.66	
Camden County	1,790.18		1,790.18	
Cape Giradeau	2,388.25		2,388.25	
Carroll County	117.63		117.63	
Carter County	221.96		221.96	
Cass County	874.70		874.70	
Cedar County	1,022.41		1,022.41	
Chariton County	113.52		113.52	
Christian County	1,126.30		1,126.30	
City of Sikeston	260.66		260.66	
Clark County	68.54		68.54	
Clay County	2,838.80		2,838.80	
Clinton County	401.59		401.59	
Cole County	1,374.56		1,374.56	
Cooper County	668.42		668.42	
Crawford 911	945.48		945.48	
Dade County	218.75		218.75	
Dallas County	526.22		526.22	
Daviess County	54.07		54.07	
DeKalb County	656.55		656.55	
Dent County	638.96		638.96	
Douglas County	1,182.91		1,182.91	
Dunklin County	1,510.79		1,510.79	
Franklin County	2,959.47		2,959.47	
Gasconade 911	541.34		541.34	
Gentry County	157.44		157.44	



Budget vs. Actuals: FY2024 Budget

		TOT	AL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
Greene County	10,161.77		10,161.77	
Grundy County	465.60		465.60	
Harrison County	478.90		478.90	
Henry County	538.55		538.55	
Hickory County	656.33		656.33	
Holt County	75.56		75.56	
Howard County	271.33		271.33	
Howell County	868.55		868.55	
Iron County	327.18		327.18	
Jasper County	4,417.89		4,417.89	
Jefferson County	2,072.05		2,072.05	
Johnson County	380.18		380.18	
Knox County	33.27		33.27	
Laclede County	1,967.84		1,967.84	
Lafayette County	997.44		997.44	
Lawrence 911	2,860.87		2,860.87	
Lewis County E911	228.30		228.30	
Lincoln County	1,091.96		1,091.96	
Linn County E 911	295.63		295.63	
Livingston County	785.28		785.28	
Macon County	332.71		332.71	
Madison County	534.82		534.82	
Maries County	187.89		187.89	
Marion County 911	563.48		563.48	
McDonald County	536.82		536.82	
Mercer County	217.73		217.73	
Miller	954.00		954.00	
Mississippi County	412.82		412.82	
Moniteau 911	431.95		431.95	
Monroe County	100.05		100.05	
Montgomery County	405.99		405.99	
Morgan County	859.00		859.00	
New Madrid County	1,181.86		1,181.86	
Newton County	3,652.48		3,652.48	
Nodaway County	264.85		264.85	
Oregon County	407.86		407.86	
Osage County	34.26		34.26	
Ozark County	691.13		691.13	
Pemiscot County	677.76		677.76	
Perry County	710.82		710.82	
Pettis County	1,864.04		1,864.04	
Phelps County 911	1,429.28		1,429.28	
Pike County 911	594.83		594.83	



Budget vs. Actuals: FY2024 Budget

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
Platte County	0.00		0.00	
Polk 911	2,252.31		2,252.31	
Pulaski County 911	1,235.12		1,235.12	
Putnam County	114.06		114.06	
Ralls County 911	269.11		269.11	
Randolph County	428.28		428.28	
Ray County 911	1,307.21		1,307.21	
Reynolds County	193.50		193.50	
Ripley County	732.93		732.93	
Saline County	510.00		510.00	
Schuyler County	61.19		61.19	
Scotland County	69.62		69.62	
Scott County	580.59		580.59	
Shannon County	208.13		208.13	
Shelby County	44.16		44.16	
St. Clair County	590.64		590.64	
St. Francois County 911	1,993.09		1,993.09	
Ste. Genevieve County	380.88		380.88	
Stoddard County	1,616.45		1,616.45	
Stone County	585.26		585.26	
Sullivan County	64.43		64.43	
Taney County	2,916.91		2,916.91	
Texas County	1,399.03		1,399.03	
Vernon County	1,640.50		1,640.50	
Warren County 911	579.70		579.70	
Warrenton County	53.62		53.62	
Washington County 911	808.62		808.62	
Wayne County	648.25		648.25	
Webster County	585.82		585.82	
Worth County	42.16		42.16	
Wright County 911	652.24		652.24	
Total Other Counties	107,427.70		107,427.70	
otal Emergency Telephone Number Fund	152,769.52	1,872,950.00	-1,720,180.48	8.16
Employee Expenses	186.21	.,	186.21	5.1.6
Cell Phone	138.45	1,200.00	-1,061.55	11.54
Employee Mileage	1,405.96	,	1,405.96	_
Insurance - Work Comp	,	2,200.00	-2,200.00	
Payroll Taxes	933.37	8,453.25	-7,519.88	11.04
Salary Expense	12,750.00	110,500.00	-97,750.00	11.54
Travel & Meetings	1,259.28	9,000.00	-7,740.72	13.99
otal Employee Expenses	16,673.27	131,353.25	-114,679.98	12.69
NG911 Federal Grant Expenses	. 0,0,0 01	,	,070100	.2.00
Tao i i oddiai diailt Expellees				



Budget vs. Actuals: FY2024 Budget

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
NG911 GIS Program Manager Salary		76,800.00	-76,800.00	
NG911 Grant Management		10,000.00	-10,000.00	
NG911 Legal & Accounting Expenses		30,400.00	-30,400.00	
NG911 Outside Contract Services		36,000.00	-36,000.00	
NG911 Program Manager Cell Expenses	138.45	1,200.00	-1,061.55	11.54 %
NG911 Program Manager Payroll Expenses	1,032.75	8,950.50	-7,917.75	11.54 %
NG911 Program Manager Salary Expense	13,500.00	117,000.00	-103,500.00	11.54 %
NG911 Travel	4,851.22	44,000.00	-39,148.78	11.03 %
Total NG911 Federal Grant Expenses	19,522.42	549,350.50	-529,828.08	3.55 %
Office Expense		2,000.00	-2,000.00	
Advertising/Promotional	832.68		832.68	
Conference Sponsorships		5,000.00	-5,000.00	
Dues & Fees	500.00		500.00	
Federal Travel Expenses		3,400.00	-3,400.00	
Postage		2,500.00	-2,500.00	
Printing and Copying	49.00		49.00	
Social Media Expenses		15,000.00	-15,000.00	
Supplies	535.24	4,000.00	-3,464.76	13.38 %
Website & Technology	556.38	5,375.00	-4,818.62	10.35 %
Total Office Expense	2,473.30	37,275.00	-34,801.70	6.64 %
Other Types of Expenses				
Bank Charges	734.56		734.56	
Total Other Types of Expenses	734.56		734.56	
Total Expenses	\$227,624.45	\$6,221,332.25	\$ -5,993,707.80	3.66 %
NET OPERATING INCOME	\$117,786.90	\$ -2,207,832.25	\$2,325,619.15	-5.33 %
Other Income				
MO Discount	21.96		21.96	
Total Other Income	\$21.96	\$0.00	\$21.96	0.00%
Other Expenses				
Reserve Transfer	7,369.92	300,860.57	-293,490.65	2.45 %
Total Other Expenses	\$7,369.92	\$300,860.57	\$ -293,490.65	2.45 %
NET OTHER INCOME	\$ -7,347.96	\$ -300,860.57	\$293,512.61	2.44 %
NET INCOME	\$110,438.94	\$ -2,508,692.82	\$2,619,131.76	-4.40 %



#### **Balance Sheet**

As of July 31, 2023

	TOTAL
ASSETS	
Current Assets	
Bank Accounts	
Central Bank Account	3,511,408.18
Hawthorn Bank Account	0.00
Total Bank Accounts	\$3,511,408.18
Accounts Receivable	
A/R - State of Missouri	338,325.93
Total Accounts Receivable	\$338,325.93
Other Current Assets	
Receivable from State of MO	0.00
Undeposited Funds	0.00
Total Other Current Assets	\$0.00
Total Current Assets	\$3,849,734.11
TOTAL ASSETS	\$3,849,734.11
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
A/P - Counties	-0.03
Accounts Payable	192,192.23
Grants Payable	0.00
MO DOR Returned Funding	514.69
Total Accounts Payable	\$192,706.89
Credit Cards	
Central Bank Credit Card	-2,657.70
Cason -7853	1,695.53
Maydwell -0044	7,770.71
Total Central Bank Credit Card	6,808.54
Total Credit Cards	\$6,808.54
Other Current Liabilities	
Accrued Vacation	7,516.48
County Payable @ 40% (deleted)	
Bollinger Payable	0.00



#### **Balance Sheet**

As of July 31, 2023

	TOTAL
Total County Payable @ 40% (deleted)	0.00
Credit Card Payable	0.00
Direct Deposit Liabilities	0.00
Missouri Department of Revenue Payable	0.00
MO DOR Overpayment	0.00
Out Of Scope Agency Payable	0.00
Payroll Liabilities	0.00
Payroll Taxes Payable	0.00
Salaries Payable	0.00
Total Payroll Liabilities	0.00
Total Other Current Liabilities	\$7,516.48
Total Current Liabilities	\$207,031.91
Total Liabilities	\$207,031.91
Equity	
Board Appt'd Loans/Grants - RE	0.00
Operating Funds	654,783.18
Retained Earnings	2,863,977.71
Net Income	123,941.31
Total Equity	\$3,642,702.20
OTAL LIABILITIES AND EQUITY	\$3,849,734.11



# We are excited to announce the launch of our new CTO Platform!

# **CTO/DOR Software**

is vital to the success of Emergency Communications Centers. But vital doesn't mean easy. Or user-friendly. Or timely.

# That changes **NOW!**

- · Based on the San Jose model
- · Build multiple programs
- Unlimited trainees
- · Customizable to fit your needs
- · Go completely paperless
- · Easily track and manage all data
- Score trends available
- · Mobile friendly (phone, iPad, laptop, etc.)
- · Extremely user friendly





#### MEMORANDUM OF UNDERSTANDING

#### I. PARTIES

Missouri Emergency Medical Services Association, Inc. d/b/a MO-EMTF P.O. Box 557 Linn, Missouri 65051 Missouri 911 Service Board P.O. Box 2126 Jefferson City, Missouri 65102

#### II. RECITALS

WHEREAS, the Missouri Emergency Medical Services Association, Inc. ("MEMSA") is a Missouri corporation that is an established 501(c)(3) non-profit organization; and

WHEREAS, MEMSA is committed to high quality emergency services across Missouri; and

WHEREAS, under Article II, Section 3 of its bylaws MEMSA has a mission to promote mutual aid that accomplishes common goals, including ensuring the high-quality emergency services are delivered statewide; and

WHEREAS, in 2022 the Missouri Emergency Medical Task Force was created as a subdivision of MEMSA; and

WHEREAS, MEMSA serves on the Missouri Department of Homeland Security Advisory Council (HSAC) as the EMS liaison to the Missouri Department of Public Safety; and

WHEREAS, the Missouri 911 Service Board (Board) was established in statute by the Missouri General Assembly to assist and advise the state in ensuring the availability, implementation and enhancement of a statewide emergency telephone number common to all jurisdictions through research, planning, training, and education; and



WHEREAS, the Missouri Emergency Telecommunicator Response Team (MOTERT) is the mutual aid component for 911 telecommunicators in Missouri, and

WHEREAS, the Board coordinates the MOTERT.

#### III. AGREEMENT

**NOW, THEREFORE**, in consideration of the covenants set forth in the Recitals, and for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, there parties hereby agree as follows:

#### A. PURPOSE

This Memorandum of Understanding (MOU) is entered into between MEMSA and the Board (collectively, "the Parties"). The purpose of the MOU is to support the sharing of Juvare Software data technology to promote mutual aid responses in Missouri. MEMSA will provide Missouri Primary Safety Answering Points (PSAPs) access to its Juvare software with rapid notification capabilities for MOTERT responders.

#### B. CONTACT PERSONS AND MONITORING

Each Party agrees to designate one of its members or staff to serve as a contact person for this MOU. Each contact person shall be responsible for ensuring that data is used and disclosed in accordance with this MOU. Each contact person is also charged with monitoring the statewide implementation of this MOU to ensure that implementation is successful and results in the delivery of higher quality emergency services. The Parties designate the individuals below to serve as their contact persons. A Party may change its contact person by providing a written notice to the other Party containing the name, address and email address of its new contact person.



# MO-EMTF

## MISSOURI EMERGENCY MEDICAL TASK FORCE

MEMSA: Joshua A. Krull, MEMSA Board of Directors and

**MO-EMTF** Coordinator

P.O. Box 243

Linn, Missouri 65051 joshua.krull@memsa.org

MO 911 Service Board: Brian Maydwell, Executive Director and Missouri

911 Coordinator, Missouri 911 Service Board

P.O. Box 2126

Jefferson City, Missouri 65102 brian.maydwell@missouri911.org

#### C. ADDITIONAL PROVISIONS

- 1. **Term.** This MOU shall be effective from September 1, 2023, through September 30, 2024. This MOU shall automatically be renewed for consecutive one-year periods unless terminated by either Party. A Party may terminate the MOU by providing the other Party with a written notice of termination at least 30 calendar days before the end of the current term.
- 2. **Breach.** Either Party may terminate this MOU for cause if the other Party fails to materially and substantially comply with its terms. The non-breaching Party must provide the breaching Party a written notice describing the acts or omissions constituting a breach of the MOU. The breaching Party shall have 10 calendar days from the confirmed date that it receives the notice to cure the breach. If the breaching Party fails to timely cure the breach, then the non-breaching Party may provide the breaching a written notice of termination and the MOU shall terminate on the date specified in the notice.



# **MO-EMTF**

## MISSOURI EMERGENCY MEDICAL TASK FORCE

- 3. MEMSA's Obligations. During all terms of this MOU MEMSA shall hold a Software as Service (SAS) license with Juvare and shall, with authority from Juvare, grant Missouri PSAPs Juvare system access and licenses. System access includes but is not limited to rapid notifications, ESRI mapping integration, cloud storage, MOTERT checklists builder and other full functionality of the software.
- 4. **Board's Obligations.** On or before September 1, 2023 and annually on or before September 1<sup>st</sup> for each renewal period, the Board shall pay MEMSA fifty thousand dollars (\$50,000.00).
- 5. **Release of Information.** The Parties may provide the data shared through this MOU to other agencies for use by their agents, representatives, and contractors in improving emergency preparedness, enhancing the quality of emergency response efforts, and other purposes consistent with Section III of this MOU. Whenever possible, a Party shall provide a written notice to the other Party at least seven days before any such the disclosure, which notice shall include the name of the agency to which the disclosure will be made and that agency's intended use of the information to be disclosed. If timely prior notice is not possible, then a written notice containing the required information shall be provided as soon as reasonably possible under the circumstances.
- 6. **Confidentiality.** The Parties agree that the data authorized to be shared under this MOU is not confidential. Should either Party receive any confidential data belonging to the other Party or a third party, such information shall be maintained as confidential and the party shall immediately provide written notification of this fact to the other Party. The purpose of this notice is to give the other Party the opportunity to revoke access to the confidential data and/or provide directions for the return or destruction of the confidential data.



# MO-EMTF

## MISSOURI EMERGENCY MEDICAL TASK FORCE

- Notices. Any notice, demand, or communication required, permitted, or desired to be given hereunder shall be given in writing to the other Party's contact person specified herein. All notices shall be personally delivered or sent by certified mail, return receipt requested.
- 8. **Severability.** If any provision of this MOU is held invalid or unenforceable, the holding shall affect only the provision in question and all other provisions of this MOU shall remain in full force and effect.
- 9. **Successors and Assigns.** This MOU shall be binding upon and shall inure to the benefit of the Parties hereto, and their respective heirs, estates, executors, administrators, receivers, custodians, successors, assigns.
- 10. **Amendments.** This MOU contains the entire agreement of the Parties. No amendments may be made to this MOU except by an agreement in writing executed by both Parties.
- 11. **Applicable Law and Venue.** The interpretation and enforceability of this MOU shall be governed by the laws of the State of Missouri. Venue of any action arising from this MOU shall lie exclusively in the Cole County Circuit Court in Jefferson City, Missouri.
- 12. **Counterparts and Electronic Signatures.** This MOU may be executed in one or more counterparts, each of which shall be deemed to be an original. This MOU also may be executed electronically, which signatures shall be deemed to be original and fully enforceable against the executing Party.



IN WITNESS WHEREOF, the parties have hereunto set their hands on the day and year first written above.

Joshua A. Kult	08/30/2023
Joshua A. Krull, Board Member Missouri Emergency Medical Services Association, Inc.	Date
MISSOURI 911 SERVICE BOARD:	
Brian Maydwell, Executive Director Missouri 911 Service Board	Date

MISSOURI EMERGENCY MEDICAL SERVICES ASSOCIATION, INC: