



# MISSOURI 911 SERVICE BOARD

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JULY 2021 REGION MEETINGS

[www.missouri911.org](http://www.missouri911.org)

# Agenda

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- Introductions
- Overview of Board Initiatives
  - Statewide GIS Project
  - NG911 Feasibility Study
  - Grants and Loans
- Updates for PSAPs
  - Federal 911 Funding and Legislation
  - FCC Fee Diversion
  - Prepaid Funds
  - 988 Suicide Prevention Lifeline Update

# Regional Coordination Center Committee Regions

## Introductions

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Describe projects your PSAP is working on and any ways the Board can support your efforts.



# Missouri 911 Board Initiatives: Statewide GIS Project

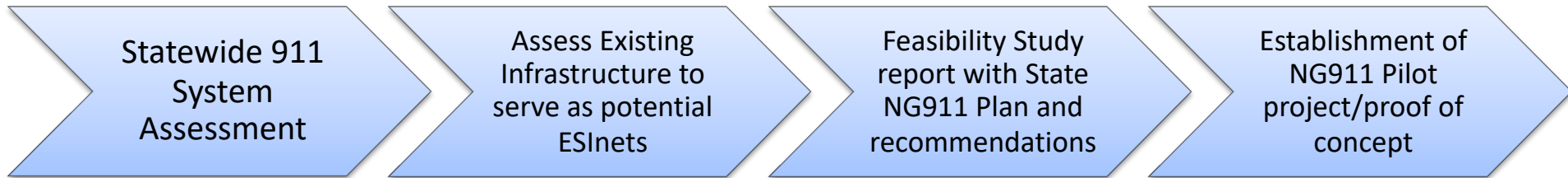
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- MO **NG9-1-1 GIS Data Standards and Best Practices** Approved - February, 2021
  - Available on the Board's website <https://www.missouri911.org/gis-resources>
- To-date, 93 of 114 counties or 81.5% of counties have completed and submitted **GIS Data requests**
  - If you have not completed your data request, please contact Jessica Frye [jfrye@geo-comm.com](mailto:jfrye@geo-comm.com)
- Five **Educational Sessions** were held on the Best Practices Guidelines
  - Education session recording available on the Board's website <https://www.missouri911.org/gis-resources> "911 SB Learning Session 1"

**Final Report Due by December 31, 2021**

# Missouri 911 Board Initiatives: NG911 Feasibility Study

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- Statewide System Assessment
  - Completion Date: July 31<sup>st</sup>, 2021

# Updates for PSAPs: Federal 911 Funding

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## **Next Generation 911 Funding**

- [H.R. 1848](#), the LIFT America Act, introduced in March
- Proposal includes \$15 billion to support the development and implementation of Next Generation of 911 nationwide
- Missouri could be eligible for \$200 - \$250 million in potential funding if this Act passes

# Updates for PSAPs: Federal 911 Legislation

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## **911 Saves Act**

[S.1175](#) otherwise known as the “911 Saves Act,” was introduced on April 15

- The 911 Saves Act requires the Office of Management and Budget to categorize public safety telecommunicators as a “Protective Service Occupation” under the Standard Occupational Classification System instead of their current classification as “Office and Administrative Support Occupations.”

# Updates for PSAPs: Federal Legislation

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## **Protect 911 Act**

- Establishes several measures to advance health and wellness for public safety telecommunicators including
  - establishing a system for tracking public safety telecommunicator suicides;
  - developing best practices to identify, prevent, and treat posttraumatic stress disorder in public safety telecommunicators;
  - developing resources to help mental health professionals better treat this personnel;
  - and establishing grants for health and wellness programs in emergency communications centers.



# Updates for PSAPs: State 911 Legislation

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**Tax Increment Financing:** SB 53, Signed by the Governor - Protects 911 funds from being used for Tax Increment Financing projects (Originally SB 22)

**911 Grant Eligibility for Emergency Services Boards:** SB 26, signed by the Governor on July 14, makes Elected Emergency Service Boards qualified applicants to the 911 Board Grant and Loan Program (originally HB 1086)

- Please note, legislation does not go into effect until **August 28<sup>th</sup>** - after awards will have been made for the Summer 2021 award cycle.

**Immunity for Sales Tax Counties:** SB 26, signed by the Governor on July 14, clarifies that telecommunicators in 911 Sales Tax Counties have the same liability protections as all other 911 entities (originally HB 1161)

# Missouri 911 Board Initiatives: Grant & Loan Program

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## Program Award Areas

- Include one or more public safety answering points (“PSAPs”) located in a jurisdiction with a 911 service level of basic (defined by the Board to mean “No 911 equipment”);
  - **Consolidate two or more PSAPs;**
  - Consolidate 911 services within or across defined regions;
  - Move one or more PSAPs up one or more service levels;
  - Meet **the NENA i3 Solution Standard for Emergency Services IP Network;**
  - Become **NG9-1-1 compatible;**
  - Include purchasing 911 communications equipment that is currently non-existent (versus replacement of existing 911 communications equipment);
  - Add **Text-to-911** (defined as the ability to send a text message to reach 911 emergency call takers from a mobile phone or device).
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- Additional Considerations for Application Review
    - Projects that address award priority areas in the most **cost-efficient** way possible
    - Projects with outcomes focused **on call-taking and citizen locating**
    - Projects that address the **highest-need areas**
    - Projects that help in moving the **state forward as a whole**

# Missouri 911 Board Initiatives: Grant & Loan Program

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Applications Open: June 28, 2021

**Applications Close July 31, 2021, at 5:00 p.m.**

*All applications and accompanying materials must be submitted via email to [admin@missouri911.org](mailto:admin@missouri911.org).*

Notification of Approved Applications: August 18, 2021

*\*Please note the Missouri 911 Service Board reserves the right to extend the notification of approved applications up to 30 days.*

# Updates for PSAPs: FCC Diversion

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## **Background on Federal Efforts to Eliminate 911 Fee Diversion**

- The FCC is continuing to strengthen its guidance as it relates to 911 fee diversion on a local and state level.
- On December 27, 2020, President Trump signed the Don't Break Up the T-Band Act of 2020 as part of the Consolidated Appropriations Act, 2021. Section 902 of the new legislation seeks to strengthen existing federal law surrounding the diversion of 911 fees by states and requires the FCC to take additional action to help address the diversion of 911 fees by states and other jurisdictions for purposes unrelated to 911.
- It also required the FCC to create an "interagency strike force" to study how the Federal Government can most expeditiously end diversion by states and taxing jurisdictions
- Last month, the FCC issued the [final proposed rules](#) to implement the Don't Break Up the T-Band Act of 2020
- This policy holds states responsible for fee diversion by localities within their boundaries

# Updates for PSAPs: FCC Diversion

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## Consequences for Fee Diversion

- States or other taxing jurisdictions that have diverted fees collected for 911 services **are ineligible for Federal 911 grants** and a State or jurisdiction that diverts fees during the term of the grant must repay all grant funds awarded (47 U.S.C. 942(c)). These states are also not eligible to receive any subsequent grants.
- State is publicly identified as diverting 911 fees in the Federal Communications Commission's annual report.
- State cannot participate or send a representative to serve on any committee, panel, or council to advise the First Responder Network Authority (FirstNet) under 47 U.S.C. § 1425(a) or any advisory committee established by the FCC.

# Updates for PSAPs: Prepaid Funds

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## Prepaid Funds (Quarterly transfers beginning January 2020)

- Received by County Treasury via ACH Transfer OR to a county's Elected Emergency Services Board (if applicable)
- Prepaid Transfers 190.460.3(6) - Any amounts received by a county or city under subdivision (5) of this subsection shall be used only for purposes authorized in sections 190.305, 190.325, and 190.335
  - "shall be utilized to pay for the operation of emergency telephone service and the operational costs associated with the answering and dispatching of emergency calls " (190.305)
  - "for the provision of central dispatching of fire protection, including law enforcement agencies, emergency ambulance service or any other emergency services, including emergency telephone services, which shall be collectively referred to herein as "**emergency services**", and which may also include the purchase and maintenance of communications and emergency equipment, including the operational costs associated therein, in accordance with the provisions of this section." (190.335)

# Updates for PSAPs: 988

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## Transition to 10-Digit Dialing for 988 Abbreviated Dialing Code for National Suicide Prevention Lifeline - MO 911 State/County Coordinators & PSAPs

- All PSAP equipment, such as speed dialers, and call forwarding equipment programmed to dial only 7-digits, must be updated or reprogrammed to dial 10-digits (area code + telephone) for all local calls in the 314, 417, 660 and 816 area codes by *October 24, 2021*.
- You may find additional information about this transition on the NANPA website, [https://www.nationalnanpa.com/transition to 10 digit dialing for 988/index.html](https://www.nationalnanpa.com/transition%20to%2010%20digit%20dialing%20for%20988/index.html).

# Questions/Feedback

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For questions contact [admin@missouri911.org](mailto:admin@missouri911.org)