



Missouri 911 Service Board
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Missouri 911 Service Board Financial Assistance Program Notice of Grant and Loan Opportunity - Fall 2020

The State of Missouri established the Missouri 911 Service Trust Fund to improve 911 services, especially in the most underserved areas. The Missouri 911 Service Board is charged with establishing and administering a financial assistance program that provides grants and loans from the Fund to help finance 911 communications service projects.

Grants and loans, or a combination, can be awarded to approved projects up to \$250,000. Awards of up to \$500,000 can be considered if your project will achieve consolidation (virtual or physical) while increasing service level for highest need counties.

Program Funding Objectives

Under section 650.330, RSMo, grants and loans from the Fund may only be used for 911 communications service projects which accomplish one or more of the following purposes:

- A. Implementation of 911 services in counties of the state without 911 equipment or to improve existing 911 systems;
- B. Promotion of consolidation of public safety answering points, where appropriate;
- C. Mapping and addressing all county locations;
- D. Ensuring primary access and texting abilities to 911 services for disabled residents;
- E. Implementation of initial emergency medical dispatch services, including prearrival medical instructions, in counties where those services are not offered as of the date the application is submitted; and
- F. Development and implementation of an emergency services internet protocol network that can be shared by all public safety agencies.

Program Award Priority Areas

Attributes of 911 communications services projects that will qualify applicants for priority consideration are those that:

1. Include one or more public safety answering points (“PSAPs”) located in a jurisdiction with a 911 service level of basic (defined by the Board to mean “No 911 equipment”);
2. Consolidate two or more PSAPs;
3. Consolidate 911 services within or across [defined regions](#);
4. Move one or more PSAPs up one or more service levels;
5. Meet the NENA i3 Solution Standard for Emergency Services IP Network;
6. Become NG9-1-1 compatible;
7. Include purchasing 911 communications equipment that is currently non-existent (versus replacement of existing 911 communications equipment);
8. Add Text-to-911 (defined as the ability to send a text message to reach 911 emergency call takers from a mobile phone or device).

Additional Considerations for Application Review

- Projects that address award priority areas in the most cost-efficient way possible
- Projects with outcomes focused on call-taking and citizen locating
- Projects that address the highest-need areas
- Projects that help in moving the state forward as a whole

Application Process

- **September 15, 2020: Applications Open** – Applications will be distributed on the 911 Service Board listserv (signup for the listserv on the board website [here](#)) & posted on the board’s webpage for grants and loans [here](#).
- **October 30, 2020, 5:00 p.m.:** Application Deadline. All applications and accompanying materials must be submitted via email to admin@missouri911.org.
- **November 30, 2020:** Notification of Approved Applications

**Please note the Missouri 911 Service Board reserves the right to extend the notification of approved applications up to 30 days.*

Eligible Applicants

Under section 650.330, RSMo, the following entities are eligible to submit applications to the Board for grants, loans, or both to finance all or a portion of costs for 911 communications service: (1) the board’s annual survey of public safety answering points for their jurisdiction was returned to the board (as required by section 650.330.13, RSMo); (2) applicant can demonstrate the ability to operate and sustain 911 services beyond the life of the loan or grant; and (3) for loans only, can provide at least 50% in matching funds:

- Any county; and
- Sikeston, which is the only city currently meeting the statutory criteria of “[a]ny home rule city with more than fifteen thousand but fewer than seventeen thousand inhabitants and partially located in any county of the third classification without a township form of government and with more than thirty-seven thousand but fewer than forty-one thousand inhabitants.”

Please note, 911 entities such as PSAPs and Elected Emergency Services Board (established pursuant to 190.335 or 190.292) may complete the application and submit it on behalf of an eligible applicant (i.e. county), so long as they have the necessary signature from the eligible applicant’s governing body (i.e. county commission).

Applications may be submitted by any one or more eligible applicants. Joint applications are encouraged.

Required Signatures

Please note that signatures are required from the following entities:

- **County Commission**, or if you are Sikeston or the City of St. Louis, your city governing body.
- If applicable, your county’s **Elected Emergency Services Board**. This applies to counties with a county-level sales tax dedicated to 911, pursuant to 190.335 RSMo or 190.292.
- **Lead 911 Entity**, or the 911 organization charged with leading and implementing this project. This will typically be a PSAP, but could also be the county commission or elected emergency services board.

Contact Information

For questions, please contact the Missouri 911 Service Board at admin@missouri911.org.

Webinar

On Tuesday, September 15th at 10:00 a.m., representatives for the Missouri 911 Service Board will be holding a webinar on the notice of grant and loan opportunity and application for the Board's Financial Assistance Program. This webinar will be recorded and posted on the board's [website](#) for later reference.

Registration is required. You can register for the webinar [here](#). We ask that you submit questions prior to the webinar [here](#).