9-1-1 Service Board Meeting

Monday, October 16th 10:00am – 12:00pm Virtual Meeting Join Via Computer <u>https://us06web.zoom.us/j/84888786118</u> Join Via Telephone: +1312 626 6799 Meeting ID: 848 8878 6118

AGENDA

- I. Action Item: Roll Call
- II. Action Item: Review/Approve Agenda
- III. Action Item: Review/Approve September Minutes
- IV. Update Item: ARPA NG911/GIS Funding Projects
 - a. Update/Discussion Item: State GIS Project/Funding (Shawn Penman)
 - b. Update/Discussion Item: State NG911 Project/Funding
 - i. Possible Action Item: Review/approve recommendations for improving
 - 911 in counties with the greatest need (pending receipt of MCP report)

(Scott Penman & Scott Cason)

- V. Discussion Item: 2024 Legislative Session (Scott Penman)
- VI. Update Item: Congressional Update (Kaycee Nail)
- VII. Update Item: State & Local Cybersecurity Grant Program (Brian & Director Bond)

VIII. Update Items: Board Initiatives

- a. NG911 Implementation Update (Scott Cason & Brian)
- b. Learning management system report (Brian)

- c. Statewide AED (Brian)
- d. Grant/Loans (Kaycee)
- e. Social Media (Kaycee)

IX. Discussion Item: Committee Updates

- a. Finance Committee (Jason)
- b. Training Committee (Brian)
- c. TERT Committee (Brian)
- d. PSAP Assistance Advisory Committee (Lisa)
- e. EMD Working Group (Dr. Scott & Jason)
- f. Nominations Committee

X. New Business

XI. Public Comment

XII. Action Item: Adjourn

The 911 Service Board may go into closed session for any reason pursuant to 610.021 RSMo

XIII. Next Meeting:



Minutes: 911 Service Board Meeting

September 11, 2023-2:00 pm

MPSCC Conference – University Plaza Hotel & Convention Center Meeting Room - Arkansas A/B/C

Virtual Meeting

Join Zoom Meeting https://us06web.zoom.us/j/84225047121

Join Via Telephone: +1 312 626 6799

Meeting ID: 842 2504 7121

MOTION TO	MOTION MADE BY	SECONDED BY	APPROVED (Y/N) *Roll call attached
Approve agenda as amended to add discussion on Board communication/distributions	Dr. Kenneth Scott	Sarah Newell	Yes - Voice Vote
Approve July Meeting Minutes	JR Webb	Mike Phillips	Yes - Voice Vote
 Approve slate of Board-nominated candidates to serve as Board officers. President: Alan Wells (incumbent) Vice President: Dr. Kenneth Scott (incumbent) Treasurer: Jason White (incumbent) Secretary: Lisa Schlottach (Incumbent) 	Sheriff Stephen Korte	Chief Hartman	Yes - Voice Vote
Approve MOU between Board & Department of Public Safety for Non-ARPA funds	Sheriff Stephen Korte	Chief Mike Snider	Yes - Voice Vote

Approve Virtual Academy white paper & request Brian enter negotiations for use of the Board's logo	Sarah Newell	Jason White	Yes – 13-0 Roll call attached
Table action on approving of an MOU with MESMA	Sheriff Stephen Korte	Mike Phillips	Yes - Voice Vote Abstain: Jason White
Approve contract modifications to C2C's Association Management Contract and the Penman Group's State Government Affairs Contract by increasing annual fee by 20%	Dr. Kenneth Scott	Jason White	Yes – 13-0 Roll call attached
Align future contract increases with the Board's annual budget discussion	Chief Harman	Sarah Newell	Yes – 13-0 Roll call attached
Adjourn	Dr. Kenneth Scott	Chief Harman	Yes – Voice Vote

*Roll Call Attached

NG911 Implementation Manager

October Board Report

I've spent the last month since the MPSCC conference working to give advice and consultation throughout the state helping to move multiple grant projects and virtual consolidation/shared services efforts forward.

Details:

The 911 services boards first priority goal is to bring NG911 capability to the 7 underserved counties in Missouri. Progress is being made on that front. I've been continuing to visit with sheriff's, chiefs, commissioners and decision makers within this region. To this point I have been working closely with Dent, Shannon, Carter, Wayne and Bollinger counties. This month I was finally able to be placed on the commissioner's meeting agendas for the remaining two counties, Oregon and Ripley. The Oregon county sheriff and the city of Doniphan's police chief helped me greatly with this effort. After discussions and presentations in both counties commission meetings outlining the NG911 grant opportunity in detail and explaining the obvious benefits of having NG911 capabilities in their counties along with having the ability to be virtually consolidated with their surrounding county partners, both of these county commissions voted to move forward with the process of applying for NG911 grant funds and filling out the PSAP surveys, (which have been completed) and agreed to join the project. This now rounds out all of the south east Missouri underserved "red" counties, with all agreeing to move forward to try and implement NG911 in this grant cycle.

Next Steps:

I've been working with MCP proposing a "regionalization" model for our underserved counties to virtually consolidate through shared core services. This could look a couple of different ways. One, they could form their own region containing just these counties for shared services or, two, they could join the existing core services/ESInet infrastructure already in their surrounding region. Outside of just core services, these counties are going to need all of the ancillary equipment included in operating a 911 PSAP. I will be setting up a meeting in the coming weeks with all of these counties in attendance to discuss these options. They are all aware of the upcoming meeting but, the date is still TBD. Within that meeting I will be providing them with a list of needed equipment and services vendors. They will then need to reach out to these vendors in order to obtain quotes and proposals. Additionally, we will be helping them review these quotes and I will be working with MCP to find the best options and path for this group of counties keeping in mind cost effectiveness. After this step I will be working with these counties throughout the grant application process itself. These counties have never done this before and they have asked that we help them every step of the way. I've assured them I will do that. One question that has been raised by both the 911 board and the commissioners that I'm speaking with has been regarding sustainability. What happens in 5 years post grant funds? I want the board to know there has been some excellent conversation in these counties surrounding this. Some of these commissioners have stated that this might be just what they need to move a tax funded 911 board forward. Some have stated that they could possibly implement a plan using the current GR fund they use for dispatch and set it aside and let it build. I have also explained some of the other 911 funding mechanisms that could be

available to them. My main point with them has been this. We have close to 5 years to put these types of plans in place and need to be thinking about it now but, step one is to give you the tools to be able to answer and locate a 911 call in your county. With this grant opportunity now is that time. I've let them know that the grant application itself is where you propose your future funding plan mentioning just these scenarios and we will help you with whatever plan works for your county. I want the board to be aware that I have been discussing these counties "skin in the game" and they are aware and have been receptive to it.

Other Regionalization:

As the board is aware, there have been virtual consolidation/shared core services projects happening organically within regions throughout the state. One of these existing consolidations is in the NE region of Missouri. Last week Brian and I attended and helped facilitate a large county group meeting in Macon. This meeting was with 11 additional counties that are looking to join the existing Macon/Marion counties ESInet. The additional counties looking to consolidate are: Clark, Putnam, Adair, Linn, Livingston, Shelby, Carroll, Chariton, Randolph, Monroe and Howard. Myself, Brian, Shelby Creed, Linn County and Mike Kindle, Macon County will be the main points of contact for this expansion project. Within this project there will be counties that I will be visiting and working with this coming week that need advice on needed equipment to become NG911 compliant in order to make connections within this shared services expansion. Also, this coming week I have a meeting scheduled Tuesday in Phelps County/Rolla PD where I have been facilitating a shared services/virtual consolidation grant project with Phelps, Crawford, Pulaski, Maries and possibly Osage counties. Here I've been asked to help advise these counties through the grant process and needed equipment to help make this consolidation possible. Other regions I've been working with and advising regarding shared core service systems include the boot heel region, including Dunklin, Stoddard, New Madrid and Pemiscot counties. The south-central region including Webster, Wright, Texas, Howell, Douglas and Ozark counties. South west region, I've been working with Director Keith Kinard, Stone County with the "Mo 8" counties ESInet project. A few individual counties that I've also been meeting with are Laclede County and Barton County. Both counties are discussing virtual consolidation and grant interest within their regions. Just as an item of note, the North West region, Kansas City and counties north, have not reached out as extensively to Brian and I. They have filled out PSAP surveys and will be applying for grants but, they've mainly reached out with general grant questions and we have responded. It is my goal in the near future to work that region of the state to offer any needed additional assistance they may have.

Other Work:

Out side of the primary focus on the underserved counties I've also been working to make progress on the various committees and work groups I have been asked to be involved in. Some of you are on these calls but, just to name a few I work on the PSAP advisory committee, MOTERT committee and was recently asked to sit in on the EMD working group committee. I've also been involved in GIS discussions, a DPS meeting last month and weekly scheduled meetings with MCP. Also, throughout my state traveling I've been helping Brian with bringing awareness to the Raptor program, 911 training and the AED program. I've also been taking calls daily from multiple PSAP directors, commissioners and vendors regarding the current grant cycle.

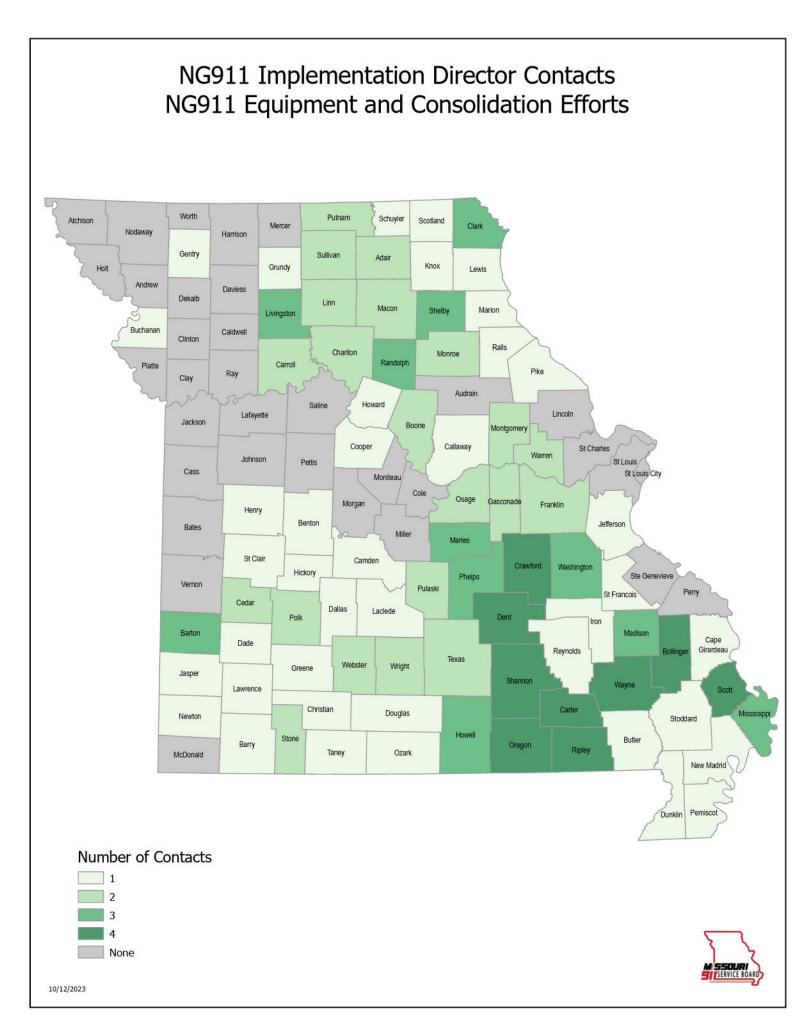
There are still many moving parts in multiple regions throughout the state in order to achieve the same level of 911 service everywhere. Much progress has been made and there is still a lot of work

ahead. The good news is that the overall frame work is starting to take shape of what this may look like from region to region. It's been exciting to see just how many different players have been willing to work together to help reach the goal of ultimately being able to serve the citizens and save lives.

If anyone has any questions regarding this report, I will be happy to discuss details further. Feel free to contact me.

Respectfully Submitted,

Scott M. Cason NG911 Implementation Manager Missouri 911 Services Board





LMS Report October 2023

Number of PSAPs signed up with Virtual Academy as of September 2023: 80

Number of PSAPs signed up with Virtual Academy as of October 2023: 81

Number of Registered Users as of September 2023: 1370

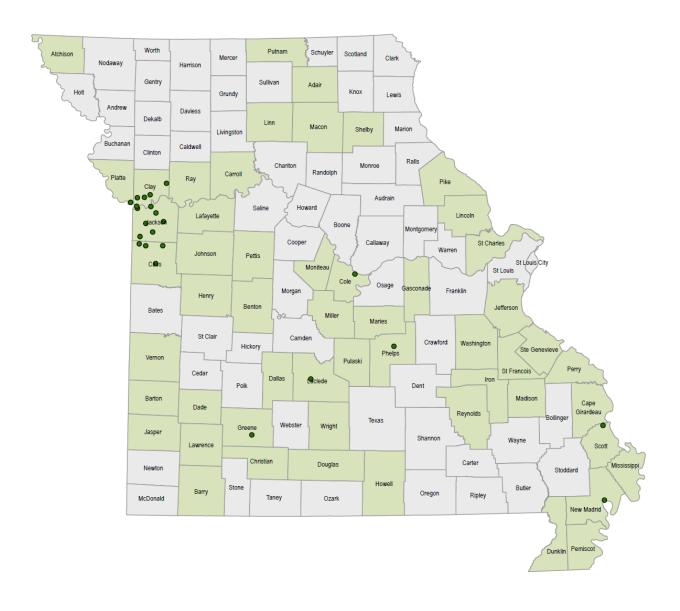
Number of Registered Users as of October 2023: 1407

Total Hours of Training provided through the LMS through October 2023: 2885

Notes:

- The Training Committee is currently discussing how best to create state specific course content for both 40-hour Initial Training Courses for Telecommunicators as well as New PSAP director training topics both of which will eventually reside on the Virtually Academy LMS for access by all telecommunicators and 911 professionals in Missouri.
- Board Staff has ongoing weekly meetings with Virtual Academy representatives and attends individual jurisdiction orientations when possible.
- The Board has spoken with MSPCC officials and passed out a business card advertisement on the LMS system and the AED system were provided during the fall conference for attendees.
- The contract the Board has with Virtual Academy and the RFP of the LMS process has been requested and provided to North Carolina to assist in their efforts to procure an LMS.
- Negotiated with VA scheduling a road-show with Board and VA staff this fall to meet with jurisdictions in Missouri that have not yet signed up for the LMS.
 - On the following page is a map representing the areas that are currently using the LMS system.
- Virtual Academy recently announced the launch of a new CTO Platform to aid training/trainer communication and documentation during the training/onboarding process.

Missouri 911 Virtual Academy Users



• Virtual Academy Police Departments Virtual Academy Counties

- No No
- Yes

Note the following Agencies also use Virtual Academy: Airport Police Department (MARC) AMR (MARC) John Knox Village (MARC) Lake City Ammo (MARC) MARC 911 Metro Community College Missouri State Highway Patrol Communications Missouri State University







PROPOSAL:

Missouri 911 Service Board to Contract with the Missouri Professional Training Partnership to Provide Missouri-Specific Basic 40 Content for LMS

September 26, 2023

Zachary Dykes, Roger Martin, James Parks Missouri Professional Training Partnership



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Executive Summary

The state of Missouri is in the midst of a staffing crisis due to unprecedented turnover and a struggle to find applicants. Few centers across the state have been spared being impacted by this crisis. As a direct result of this staffing crisis, Emergency Communications Centers (ECCs) are unable to grant time off the console in order to send their new hires through a basics course such as APCO's PST-1, NENA's Telecommunicator Core Competencies, IAED's ETC or the Missouri Professional Training Partnership's P40 course. In addition to this inability to grant time off the console, ECCs have the potential to quickly expend their training budget by sending their new hires through these courses.

The Missouri Professional Training Partnership (Partnership) believes that it is critical that newly hired Public Safety Telecommunicators are provided access to a quality educational foundation on which their Agency's on the job training (OJT) program can continue to build upon. The Partnership believes that the initial training that newly hired Public Safety Telecommunicators receive directly impacts not only the quality of service they provide but also their level of comfort and satisfaction with their new position.

The Partnership is aware that the Missouri 911 Service Board's Education Committee is actively seeking affordable and quality content to create a Missouri specific Public Safety Telecommunicator basics course to make available to ECCs throughout Missouri via the Board-provided Learning Management System (LMS), Virtual Academy.

The Partnership proposes that the Board engage the Partnership to provide content for the Missouri basic 40 course. As the educational material is already written and state certified, we believe this to be a cost effective solution for the Board to provide quality initial training to centers throughout Missouri.



About

Partnership

The Missouri Professional Training Partnership is a joint venture between the founding members, the Missouri Chapter of the Association of Public Safety Communications Officials (APCO) and the Missouri State Highway Patrol Communications Division and the numerous agency supported instructors throughout Missouri.

Established in 2004, the Partnership has and continues to strive to provide low-to-no cost initial and continuing education to Missouri's Public Safety Telecommunicators. In order to accomplish this goal, the Partnership has elected to charge students/agencies of in-person basic 40 training only the cost of the materials, greatly reducing the financial impact to centers attempting to train their staff.

The Partnership maintains an operational budget that is funded through donations, some MOAPCO store sales, and minimal revenue that is generated through on site classes such as the APCO PST-1, Partnership P40, CTO/CTE, etc.

P40 Course

Developed throughout 2021 and 2022, the Missouri Professional Training Partnership's P40 course is a current, Missouri-specific answer to national basic 40 training programs such as the Association of Public Safety Communications Officials' Public Safety Telecommunicator-1, National Emergency Number Association's Telecommunicator Core Competencies or the International Academy of Emergency Dispatch's ETC.

The P40 course meets the 40 hour initial training requirement established in Revised Statutes of Missouri 650.340 and Administrative Rule 11CSR90-4. This course also meets or exceeds the professionally recognized minimum training guidelines established by a working group of individuals, agencies, organizations and Associations¹.

The Partnership's P40 course is broken out into 16 blocks of instruction covering topics ranging from call processing to NIMS and ICS fundamentals to liability and

¹ https://deniseamberlee.org/docs/911%20Guidelines%20At%20a%20Glance%20FINAL.pdf



courtroom demeanor. The course references Missouri-specific laws and standards and provides more detailed information to assist Public Safety Telecommunicators in their new role.

When provided in person, the P40 course is designed to provide 34-36 hours of instruction supplemented by 4-6 hours of simulation and practical exercises.

Upon completion of the course work, students must pass a 100 question test with at least 70% accuracy. This 70% accuracy requirement is inline with APCO's PST-1 final test. Unlike some national programs, there are no retest or re-certification requirements.

Proposal

The Missouri Professional Training Partnership (Partnership) proposes that the Missouri 911 Service Board (Board) and the Board's Education Committee contract with the Partnership to provide the P40 basics course to agencies via the Board provided Learning Management System (LMS.)

Pricing

The Missouri Professional Training Partnership is asking for a flat fee of \$15/student to be billed to the Board twice a year. The number of students will be determined by the number of successful completions of the course during the billing period.

Billing Period

Counting Period	Billing Date
Jan 1 - June 30	July 15
July 1 - December 31	January 15



Expectations

Of the Partnership

This Missouri Professional Training Partnership is expected to provide the following in relation to the P40:

- qualified and knowledgeable instructors led content.
- instructional videos of adequate resolution and A/V quality to facilitate learning.
- supplemental student material such as handouts, study guides and workbooks and other assignments to assist in the retention of knowledge.
- instructors will be available to interact with students through email or phone calls. They will not be expected to keep regular office hours.

The Partnership retains all rights to and ownership of the content.

Of the Board

The Missouri 911 Service Board is expected to:

- financially support the Partnership at the rate of \$15/student
- provide timely feedback on course content and any corrections, additions or concerns noted by students
- provide a report detailing the number of students and agencies impacted by the course at the request of the Partnership
- provide a report indicating the number of students who successfully passed the course for billing purposes at the end of the agreed billing period.



Goal Dates

I. Go Live Date

The Partnership will strive to have all course content in place and ready for release by mid-February 2024.



AED Report October 2023

Number of PSAPs signed up with PulsePoint: 22 (This is estimated by PulsePoint based on orientations) Anyone who has downloaded the PulsePoint AED app can add AED information, but the app downloads are not tracked by PulsePoint.

Number of Counties in Missouri with at least 1 AED registered: 65

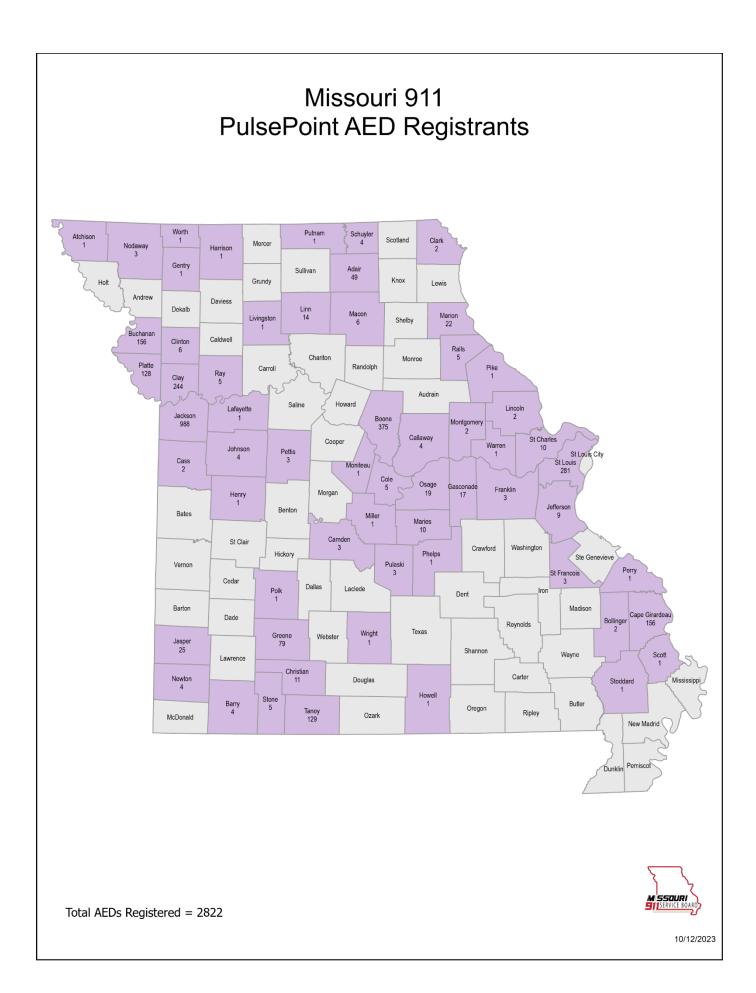
Number of Registered AEDs in MO as of Sept 2023: 2987

Number of Registered AEDs in MO as of Oct 2023: 3059

Notes:

- Ongoing discussions to promote the PulsePoint app statewide through email and newsletter notifications from the Board and reaching out to other EMS partners.
- Specific marketing materials for the PulsePoint Application see an example below. These ad materials are printed and were handed out during the MPSCC fall conference.
 - These marketing materials were also available and offered to the public during the Missouri State Fair at the 911 Booth.
- On the next page is a map of Missouri Counties with at least 1 AED registered in PulsePoint.
 - The numbers of mapped AEDs are 2822, meaning there are AEDs in the system that need to either have an updated location/address or be verified by the local authority.

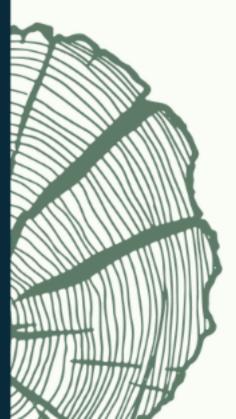




Insights

01 Sep 23 - 30 Sep 23

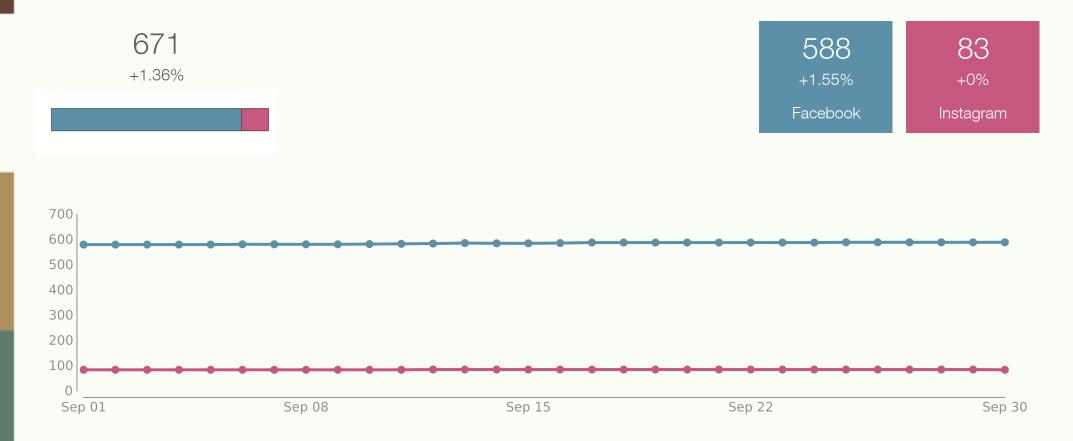
Missouri 911missouri.911



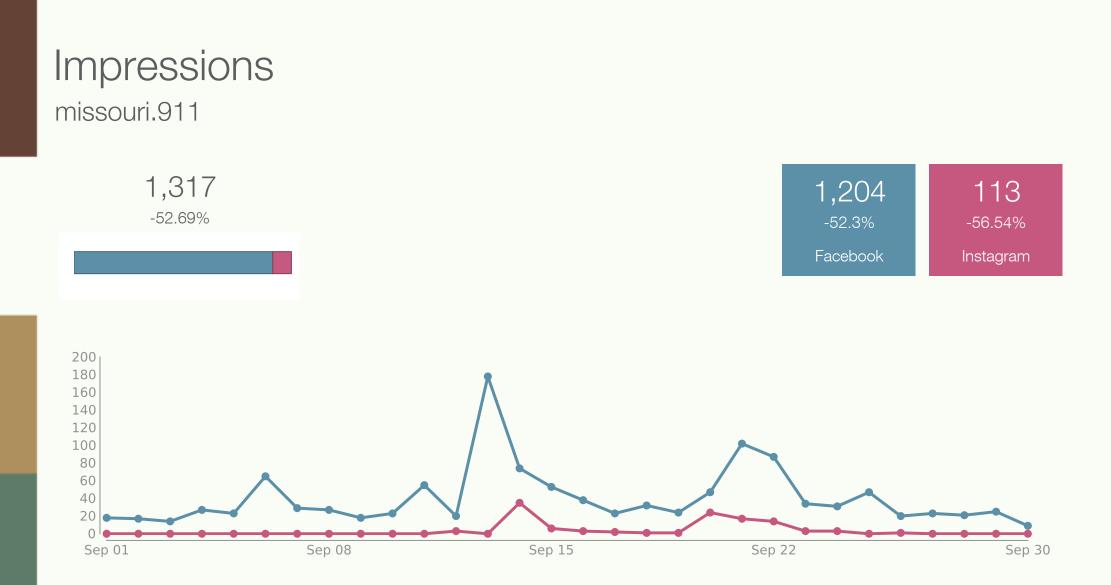


Followers

missouri.911









Ranking of posts missouri.911

Showing 4 posts sorted by Impressions

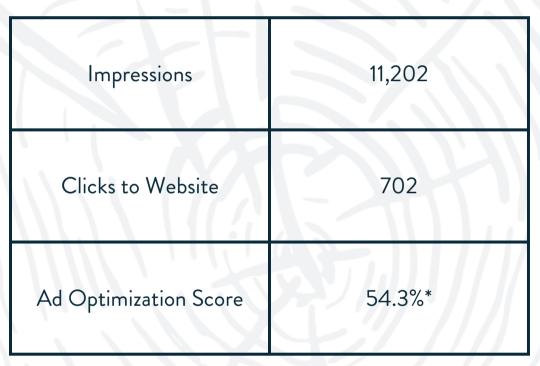
Counties Bot E-911 Upgrades Funded by Board Drant

Date		Text		Network	Impressions	Interactions
Sep 13, 2023 09:02 PM		During the MO 911 Service Board meeting at the	<u>Go</u>	ឋ	150	20
Sep 22, 2023 02:01 AM	4 Terrational and the second	Answering the call of duty, one connection at a	<u>Go</u>	អ្	117	25
Sep 20, 2023 07:30 PM		In an emergency and can't make a call? No worri	<u>Go</u>	ß	90	4
Sep 14, 2023 10:02 PM	971 4 Vie Ministration 2010	Board grant funds 911 improvements for seven	<u>Go</u>	ម	41	5



GOOGLE ADWORDS REPORT

Prepared for: MO 911 September 2023



*Ad Optimization Score will improve the longer the ads run and as we make keyword adjustments over the next few months.



Branch Out



August 2023

Financial Report and Records



Profit and Loss Fiscal YTD Comparison

July - August, 2023

Income 677,386.26 717,743.14 40,356.88 -5.62 % Other Types of Income 10,021.73 10,021.73 10,021.73 10,021.73 75.38 75.39 75.39 75.39 75.39 75.39 75.39 75.39 75.39 75.39 75.39 75.39 75.39 75.30 75.39 75.30 75.39 75.30 75.39 75.30 75.30 75.39 75.30 75.33			TOTAL			
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Contract Services 1.438.38 1.438.38 Telecommunicator Job Marketing 4.009.08 4.009.08 Total 911 Campaign Expenses 5.447.46 5.447.46 Accounting Fees 102.00 90.00 12.00 13.33 % Attorney fees 5.467.00 3.861.00 1.6500.00 16500.00 Government Affairs 26,500.00 10,000.00 16,500.00 16500.00 Management Services 19,200.00 19,200.00 0.00 0.00 % Management Services 4,000.00 4,000.00 0.00 0.00 % Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -100.00 % St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis County 33,044.60 36,207.48 -3,142.84 -8.86 %	Travel	95.00		95.00		
911 Campaign Expenses 1,438.38 1,438.38 Telecommunicator Job Marketing 4,009.08 4,009.08 Total 911 Campaign Expenses 5,447.46 5,447.46 Accounting Fees 102.00 90.00 12.00 13.33 % Attorney fees 5,467.00 3,861.00 1,606.00 41.60 % Government Affairs 26,500.00 10,000.00 16,500.00 60.00 % Management Services 19,200.00 19,200.00 0.00 0.00 % Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % Travel 32.24 -32.24 -100.00 % Travel 32.24 -32.24 -150.2 % St. Charles Countive 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis Countiv 3,064.60 36,207.48 -3,142.88 -8.68 % Other Counties 210,863.14 218,857.01 -7,93.87 -3.65 % Other Counties <	Total Board Expense	95.00		95.00		
Telecommunicator Job Marketing 4,099.08 4,099.08 Total 911 Campaign Expenses 5,447.46 5,447.46 Accounting Fees 102.00 90.00 12.00 13.33 % Atomey fees 5,467.00 3,861.00 1,606.00 41.60 % Government Affairs 26,500.00 10,000.00 16,500.00 10,000.00 16,500.00 Management Services 19,200.00 19,200.00 0.00 0.00 % 0.00 % Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % 0.00 % Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 132,886.76 14,721.65 -1,824.89 -12.40 % St. Louis County 34,704.69 40,837.13 -6,132.44 -15.02 % St. Louis County 33,064.60 36,207.48 -3,142.88 -86.8 %	Contract Services					
Total 911 Campaign Expenses 5,447.46 Accounting Fees 102.00 90.00 12.00 13.33 % Attorney fees 5,467.00 3,861.00 1,606.00 41.60 % Government Affairs 26,500.00 10,000.00 16,500.00 165.00 % Management Services 19,200.00 19,200.00 0.00 0.00 % Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % Regional Coordination 8,751.92 8,600.00 15.92 1.77 % Travel 32.24 -32.24 -100.00 % 100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 1st Class Counties -15.02 % -15.02 % -15.02 % -15.02 % -12.40 % -15.02 % -14.40 % -15.02 % -15.02 % -15.02 % -14.40 % -15.02 % -14.40 % -15.02 % -14.40 % -15.02 % -14.40 % -15.02 % -14.40 % -15.02 % -14.40 % -15.02 % -14.40 % -15.02	911 Campaign Expenses	1,438.38		1,438.38		
Accounting Fees 102.00 90.00 12.00 13.33 % Attorney fees 5,467.00 3,861.00 1,606.00 41.60 % Government Affairs 26,500.00 10,000.00 16,500.00 165.00 % Management Services 19,200.00 19,200.00 0.00 0.00 % Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 34,704.69 40,837.13 -6,132.44 -15.02 % St. Charles Countly 34,704.69 40,837.13 -6,132.44 -15.02 % St. Louis City 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 %	Telecommunicator Job Marketing	4,009.08		4,009.08		
Attorney fees 5,467.00 3,861.00 1,606.00 41.60 % Government Affairs 26,500.00 10,000.00 16,500.00 165.00 % Management Services 19,200.00 19,200.00 0.00 0.00 % Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 132,896.76 14,721.65 -1,824.89 -12.40 % St. Charles Counties 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 210,863.14 218,857.01 -7,93.87 -3.65 % Total 1st Class Counties 210,863.14 218,857.01 -7,93.87 -3	Total 911 Campaign Expenses	5,447.46		5,447.46		
Government Affairs 26,500.00 10,000.00 16,500.00 165,00.00 Management Services 19,200.00 19,200.00 0.00	Accounting Fees	102.00	90.00	12.00	13.33 %	
Management Services 19,200.00 19,200.00 0.00 0.00 % Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -32.24 -300.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 1st Class Counties -100.00 % -150.2 % Jackson County 34,704.69 40,837.13 -6,132.44 -150.2 % St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -31,42.88 -8.68 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -6.45 % Employee Expenses 186.21 186.21 -7,993.87	Attorney fees	5,467.00	3,861.00	1,606.00	41.60 %	
Outside Contract Services 4,000.00 4,000.00 0.00 0.00 % Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 1st Class Counties -100.00 % 151.92 -100.00 % St. Charles County 34,704.69 40,837.13 -6,132.44 -15.02 % St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Employee Expenses 186.21 -7,993.87 -3.65 % Employee Mileage 1,405.96 -14,05.96 -14,05.96 Payroll	Government Affairs	26,500.00	10,000.00	16,500.00	165.00 %	
Regional Coordination 8,751.92 8,600.00 151.92 1.77 % Travel 32.24 -32.24 -100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 1st Class Counties - - - - Jackson County 34,704.69 40,837.13 -6,132.44 -15.02 % -11.41 % St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Employee Expenses 186.21 186.21 - - Cell Phone 230.75 184.60 46.15 25.00 % Employee Mileage 1,405.96 1,405.96 - - <	Management Services	19,200.00	19,200.00	0.00	0.00 %	
Travel 32.24 -32.24 -100.00 % Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 1st Class Counties -100.00 % 150.20 % <td>Outside Contract Services</td> <td>4,000.00</td> <td>4,000.00</td> <td>0.00</td> <td>0.00 %</td>	Outside Contract Services	4,000.00	4,000.00	0.00	0.00 %	
Total Contract Services 69,468.38 45,783.24 23,685.14 51.73 % Emergency Telephone Number Fund 1st Class Counties - <td>Regional Coordination</td> <td>8,751.92</td> <td>8,600.00</td> <td>151.92</td> <td>1.77 %</td>	Regional Coordination	8,751.92	8,600.00	151.92	1.77 %	
Emergency Telephone Number Fund 1st Class Counties Jackson County 34,704.69 40,837.13 -6,132.44 -15.02 % St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Employee Expenses 186.21 -11.98 % -11.98 % Cell Phone 230.75 184.60 46.15 25.00 % Employee Mileage 1,405.96 1,405.96 -11.77 % Payroll Taxes 1,583.62 1,300.50 283.12 21.77 % Salary Expense 21,250.00 17,000.00 4,250.00 25.00 %	Travel		32.24	-32.24	-100.00 %	
1st Class Counties Jackson County 34,704.69 40,837.13 -6,132.44 -15.02 % St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -6.45 % Employee Expenses 186.21 186.21 186.21 1 1 -11.98 % Cell Phone 230.75 184.60 46.15 25.00 % -1 <td< td=""><td>Total Contract Services</td><td>69,468.38</td><td>45,783.24</td><td>23,685.14</td><td>51.73 %</td></td<>	Total Contract Services	69,468.38	45,783.24	23,685.14	51.73 %	
Jackson County34,704.6940,837.13-6,132.44-15.02 %St. Charles County12,896.7614,721.65-1,824.89-12.40 %St. Louis City16,982.3919,170.64-2,188.25-11.41 %St. Louis County33,064.6036,207.48-3,142.88-8.68 %Total 1st Class Counties97,648.44110,936.90-13,288.46-11.98 %Other Counties210,863.14218,857.01-7,993.87-3.65 %Total Emergency Telephone Number Fund308,511.58329,793.91-21,282.33-6.45 %Employee Expenses186.21186.21186.21-Cell Phone230.75184.6046.1525.00 %Employee Mileage1,405.961,405.96-Payroll Taxes1,583.621,300.50283.1221.77 %Salary Expense21,250.0017,000.004,250.0025.00 %Travel & Meetings2,253.462,253.46	Emergency Telephone Number Fund					
St. Charles County 12,896.76 14,721.65 -1,824.89 -12.40 % St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -868 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -64.5 % Employee Expenses 186.21 186.21 186.21 1 Cell Phone 230.75 184.60 46.15 25.00 % Employee Mileage 1,405.96 1,405.96 1 21.77 % Salary Expense 21,250.00 17,000.00 4,250.00 25.00 % Travel & Meetings 2,253.46 2,253.46 2,253.46 2,253.46	1st Class Counties					
St. Louis City 16,982.39 19,170.64 -2,188.25 -11.41 % St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -6.45 % Employee Expenses 186.21 186.21 186.21 186.21 186.21 186.21 186.21 19,00 % Cell Phone 230.75 184.60 46.15 25.00 % 25.00 % 21,250.00 1,405.96 1,405	Jackson County	34,704.69	40,837.13	-6,132.44	-15.02 %	
St. Louis County 33,064.60 36,207.48 -3,142.88 -8.68 % Total 1st Class Counties 97,648.44 110,936.90 -13,288.46 -11.98 % Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -6.45 % Employee Expenses 186.21 186.21 186.21 186.21 186.21 186.21 Cell Phone 230.75 184.60 46.15 25.00 % 25.00	St. Charles County	12,896.76	14,721.65	-1,824.89	-12.40 %	
Total 1st Class Counties97,648.44110,936.90-13,288.46-11.98 %Other Counties210,863.14218,857.01-7,993.87-3.65 %Total Emergency Telephone Number Fund308,511.58329,793.91-21,282.33-6.45 %Employee Expenses186.21186.21186.211Cell Phone230.75184.6046.1525.00 %Employee Mileage1,405.961,405.961Payroll Taxes1,583.621,300.50283.1221.77 %Salary Expense21,250.0017,000.004,250.0025.00 %Travel & Meetings2,253.462,253.462,253.46	St. Louis City	16,982.39	19,170.64	-2,188.25	-11.41 %	
Other Counties 210,863.14 218,857.01 -7,993.87 -3.65 % Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -6.45 % Employee Expenses 186.21 190 %	St. Louis County	33,064.60	36,207.48	-3,142.88	-8.68 %	
Total Emergency Telephone Number Fund 308,511.58 329,793.91 -21,282.33 -6.45 % Employee Expenses 186.21 186.21 186.21 1 <td>Total 1st Class Counties</td> <td>97,648.44</td> <td>110,936.90</td> <td>-13,288.46</td> <td>-11.98 %</td>	Total 1st Class Counties	97,648.44	110,936.90	-13,288.46	-11.98 %	
Employee Expenses 186.21 186.21 Cell Phone 230.75 184.60 46.15 25.00 % Employee Mileage 1,405.96 1,405.96 1,405.96 Payroll Taxes 1,583.62 1,300.50 283.12 21.77 % Salary Expense 21,250.00 17,000.00 4,250.00 25.00 % Travel & Meetings 2,253.46 2,253.46 2,253.46	Other Counties	210,863.14	218,857.01	-7,993.87	-3.65 %	
Cell Phone 230.75 184.60 46.15 25.00 % Employee Mileage 1,405.96 1,405.96 1,405.96 Payroll Taxes 1,583.62 1,300.50 283.12 21.77 % Salary Expense 21,250.00 17,000.00 4,250.00 25.00 % Travel & Meetings 2,253.46 2,253.46 2,253.46	Total Emergency Telephone Number Fund	308,511.58	329,793.91	-21,282.33	-6.45 %	
Employee Mileage 1,405.96 1,405.96 Payroll Taxes 1,583.62 1,300.50 283.12 21.77 % Salary Expense 21,250.00 17,000.00 4,250.00 25.00 % Travel & Meetings 2,253.46 2,253.46 2,253.46	Employee Expenses	186.21		186.21		
Payroll Taxes 1,583.62 1,300.50 283.12 21.77 % Salary Expense 21,250.00 17,000.00 4,250.00 25.00 % Travel & Meetings 2,253.46 2,253.46 2,253.46	Cell Phone	230.75	184.60	46.15	25.00 %	
Salary Expense 21,250.00 17,000.00 4,250.00 25.00 % Travel & Meetings 2,253.46 2,253.46 2,253.46 2,253.46	Employee Mileage	1,405.96		1,405.96		
Travel & Meetings 2,253.46 2,253.46	Payroll Taxes	1,583.62	1,300.50	283.12	21.77 %	
-	Salary Expense	21,250.00	17,000.00	4,250.00	25.00 %	
Total Employee Expenses 26,910.00 18,485.10 8,424.90 45.58 %	Travel & Meetings	2,253.46		2,253.46		
	Total Employee Expenses	26,910.00	18,485.10	8,424.90	45.58 %	



Profit and Loss Fiscal YTD Comparison

July - August, 2023

		TOTAL		
	JUL - AUG, 2023	JUL - AUG, 2022 (PY)	CHANGE	% CHANGE
NG911 Federal Grant Expenses	300.00		300.00	
NG911 County Liaisons	61,955.25		61,955.25	
NG911 Lodging	2,343.01		2,343.01	
NG911 Program Manager Cell Expenses	230.75		230.75	
NG911 Program Manager Payroll Expenses	1,721.25		1,721.25	
NG911 Program Manager Salary Expense	22,500.00		22,500.00	
NG911 Travel	5,101.22		5,101.22	
Total NG911 Federal Grant Expenses	94,151.48		94,151.48	
Office Expense				
Advertising/Promotional	972.50		972.50	
Dues & Fees	500.00		500.00	
Printing and Copying	98.00		98.00	
Supplies	685.14		685.14	
Website & Technology	2,070.72	459.28	1,611.44	350.86 %
Total Office Expense	4,326.36	459.28	3,867.08	841.99 %
Other Types of Expenses				
Bank Charges	735.31	276.97	458.34	165.48 %
Total Other Types of Expenses	735.31	276.97	458.34	165.48 %
Total Expenses	\$504,198.11	\$394,798.50	\$109,399.61	27.71 %
NET OPERATING INCOME	\$183,285.26	\$322,944.64	\$ -139,659.38	-43.25 %
Other Income				
MO Discount	35.84	15.36	20.48	133.33 %
Total Other Income	\$35.84	\$15.36	\$20.48	133.33 %
Other Expenses				
Reserve Transfer	96,357.33	694,039.53	-597,682.20	-86.12 %
Total Other Expenses	\$96,357.33	\$694,039.53	\$ -597,682.20	-86.12 %
NET OTHER INCOME	\$ -96,321.49	\$ -694,024.17	\$597,702.68	86.12 %
NET INCOME	\$86,963.77	\$ -371,079.53	\$458,043.30	123.44 %



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET	
Income					
911 Service Income	677,386.26	3,985,000.00	-3,307,613.74	17.00 %	
988 (DMH Consulting)		0.00	0.00		
Investments					
Interest-Savings, Short-term CD		28,500.00	-28,500.00		
Total Investments		28,500.00	-28,500.00		
Other Types of Income					
Interest Income-Checking	10,021.73		10,021.73		
Rebate-Business Credit Card	75.38		75.38		
Total Other Types of Income	10,097.11		10,097.11		
Total Income	\$687,483.37	\$4,013,500.00	\$ -3,326,016.63	17.13 %	
GROSS PROFIT	\$687,483.37	\$4,013,500.00	\$ -3,326,016.63	17.13 %	
Expenses					
Board Expense					
Interpreter		0.00	0.00		
Mileage		5,000.00	-5,000.00		
Travel	95.00		95.00		
Total Board Expense	95.00	5,000.00	-4,905.00	1.90 %	
Board Priorities		5,000.00	-5,000.00		
Grants		3,164,803.50	-3,164,803.50		
Improve Basic 911 Services		0.00	0.00		
Learning Management System		85,000.00	-85,000.00		
Total Board Priorities		3,254,803.50	-3,254,803.50		
Contract Services					
911 Campaign Expenses	1,438.38		1,438.38		
Telecommunicator Job Marketing	4,402.93	16,800.00	-12,397.07	26.21 %	
Total 911 Campaign Expenses	5,841.31	16,800.00	-10,958.69	34.77 %	
Accounting Fees	153.00	3,500.00	-3,347.00	4.37 %	
Attorney fees	5,467.00	60,000.00	-54,533.00	9.11 %	
Auditor		5,000.00	-5,000.00		
Government Affairs	26,500.00		26,500.00		
Government Affairs-Federal		65,000.00	-65,000.00		
Government Affairs-Missouri		49,500.00	-49,500.00		
Total Government Affairs	26,500.00	114,500.00	-88,000.00	23.14 %	
Insurance - Crime		2,000.00	-2,000.00		
Insurance - D&O ELP		2,000.00	-2,000.00		
Management Services	19,200.00	115,200.00	-96,000.00	16.67 %	
Outside Contract Services	4,000.00		4,000.00		
Regional Coordination	8,751.92	51,600.00	-42,848.08	16.96 %	
Total Contract Services	69,913.23	370,600.00	-300,686.77	18.86 %	
Emergency Telephone Number Fund		1,872,950.00	-1,872,950.00		
1st Class Counties					



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		TOTAL	
	ACTUAL	BUDGET OVER BUDGET	% OF BUDGE
Jackson County	34,704.69	34,704.69	
St. Charles County	12,896.76	12,896.76	
St. Louis City	16,982.39	16,982.39	
St. Louis County	33,064.60	33,064.60	
Total 1st Class Counties	97,648.44	97,648.44	
Other Counties			
Adair County	1,256.97	1,256.97	
Andrew County	550.86	550.86	
Atchison County	183.67	183.67	
Audrain County	730.56	730.56	
Barry County	3,121.51	3,121.51	
Barton County	1,254.20	1,254.20	
Bates County	2,079.33	2,079.33	
Benton County	2,274.63	2,274.63	
Bollinger County	1,117.38	1,117.38	
Boone County	7,074.22	7,074.22	
Buchanan County	4,752.90	4,752.90	
Butler County	4,363.25	4,363.25	
Caldwell County	780.61	780.61	
Callaway County	2,426.36	2,426.36	
Camden County	3,491.30	3,491.30	
Cape Giradeau	4,675.55	4,675.55	
Carroll County	198.11	198.11	
Carter County	439.28	439.28	
Cass County	1,829.06	1,829.06	
Cedar County	1,953.30	1,953.30	
Chariton County	233.89	233.89	
Christian County	2,210.01	2,210.01	
City of Sikeston	508.44	508.44	
Clark County	128.93	128.93	
Clay County	6,037.61	6,037.61	
Clinton County	768.30	768.30	
Cole County	2,734.60	2,734.60	
Cooper County	1,318.16	1,318.16	
Crawford 911	1,865.13	1,865.13	
Dade County	406.87	406.87	
Dallas County	1,023.71	1,023.71	
Daviess County	95.87	95.87	
DeKalb County	1,292.24	1,292.24	
Dent County	1,254.68	1,254.68	
Douglas County	2,327.35	2,327.35	
Dunklin County	2,327.35	2,327.33	
Franklin County	5,828.55	5,828.55	



Budget vs. Actuals: FY2024 Budget - FY24 P&L

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
Gasconade 911	1,087.12		1,087.12	
Gentry County	303.34		303.34	
Greene County	19,954.29		19,954.29	
Grundy County	879.34		879.34	
Harrison County	942.09		942.09	
Henry County	1,074.80		1,074.80	
Hickory County	1,260.26		1,260.26	
Holt County	145.18		145.18	
Howard County	529.84		529.84	
Howell County	1,658.56		1,658.56	
Iron County	638.58		638.58	
Jasper County	8,722.74		8,722.74	
Jefferson County	4,174.42		4,174.42	
Johnson County	789.77		789.77	
Knox County	59.08		59.08	
Laclede County	3,827.31		3,827.31	
Lafayette County	1,949.72		1,949.72	
Lawrence 911	5,540.69		5,540.69	
Lewis County E911	428.25		428.25	
Lincoln County	2,129.16		2,129.16	
Linn County E 911	586.35		586.35	
Livingston County	1,501.60		1,501.60	
Macon County	652.15		652.15	
Madison County	1,037.75		1,037.75	
Maries County	366.55		366.55	
Marion County 911	1,086.07		1,086.07	
McDonald County	1,050.26		1,050.26	
Mercer County	401.87		401.87	
Miller	1,872.11		1,872.11	
Mississippi County	778.64		778.64	
Moniteau 911	848.14		848.14	
Monroe County	194.06		194.06	
Montgomery County	794.38		794.38	
Morgan County	1,672.76		1,672.76	
New Madrid County	2,297.49		2,297.49	
Newton County	7,166.54		7,166.54	
Nodaway County	510.75		510.75	
Oregon County	795.37		795.37	
Osage County	57.32		57.32	
Ozark County	1,285.47		1,285.47	
Pemiscot County	1,303.62		1,303.62	
Perry County	1,303.62		1,420.77	
Pettis County	3,685.63		3,685.63	



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		тот	AL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
Phelps County 911	2,831.72		2,831.72	
Pike County 911	1,178.80		1,178.80	
Platte County	0.00		0.00	
Polk 911	4,309.13		4,309.13	
Pulaski County 911	2,433.10		2,433.10	
Putnam County	219.70		219.70	
Ralls County 911	530.66		530.66	
Randolph County	829.55		829.55	
Ray County 911	2,557.51		2,557.51	
Reynolds County	363.66		363.66	
Ripley County	1,413.10		1,413.10	
Saline County	1,009.35		1,009.35	
Schuyler County	120.87		120.87	
Scotland County	134.44		134.44	
Scott County	1,138.13		1,138.13	
Shannon County	406.66		406.66	
Shelby County	86.08		86.08	
St. Clair County	1,130.45		1,130.45	
St. Francois County 911	3,898.88		3,898.88	
Ste. Genevieve County	722.76		722.76	
Stoddard County	3,112.97		3,112.97	
Stone County	1,103.69		1,103.69	
Sullivan County	127.63		127.63	
Taney County	5,734.66		5,734.66	
Texas County	2,723.49		2,723.49	
Vernon County	3,181.92		3,181.92	
Warren County 911	1,156.32		1,156.32	
Warrenton County	266.88		266.88	
Washington County 911	1,378.96		1,378.96	
Wayne County	1,260.29		1,260.29	
Webster County	1,139.21		1,139.21	
Worth County	86.78		86.78	
Wright County 911	1,257.85		1,257.85	
Total Other Counties	210,863.14		210,863.14	
otal Emergency Telephone Number Fund	308,511.58	1,872,950.00	-1,564,438.42	16.47
Employee Expenses	186.21		186.21	
Cell Phone	230.75	1,200.00	-969.25	19.23
Employee Mileage	2,598.65	1,200.00	2,598.65	10.20
Inployee Wileage	2,000.00	2,200.00	-2,200.00	
Payroll Taxes	1,908.75	8,453.25	-6,544.50	22.58
Salary Expense	25,500.00	110,500.00	-85,000.00	23.08
Travel & Meetings	2,331.46	9,000.00	-6,668.54	25.91
Taver & Meetings	32,755.82	131,353.25	-98,597.43	23.91 24.94



Budget vs. Actuals: FY2024 Budget - FY24 P&L

	TOTAL				
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET	
NG911 Federal Grant Expenses	300.00		300.00		
NG911 County Liaisons	61,955.25	225,000.00	-163,044.75	27.54 %	
NG911 GIS Program Manager Salary		76,800.00	-76,800.00		
NG911 Grant Management		10,000.00	-10,000.00		
NG911 Legal & Accounting Expenses		30,400.00	-30,400.00		
NG911 Lodging	2,594.11		2,594.11		
NG911 Outside Contract Services		36,000.00	-36,000.00		
NG911 Program Manager Cell Expenses	230.75	1,200.00	-969.25	19.23 %	
NG911 Program Manager Payroll Expenses	2,065.50	8,950.50	-6,885.00	23.08 %	
NG911 Program Manager Salary Expense	27,000.00	117,000.00	-90,000.00	23.08 %	
NG911 Travel	7,102.94	44,000.00	-36,897.06	16.14 %	
Total NG911 Federal Grant Expenses	101,248.55	549,350.50	-448,101.95	18.43 %	
Office Expense		2,000.00	-2,000.00		
Advertising/Promotional	972.50		972.50		
Conference Sponsorships		5,000.00	-5,000.00		
Dues & Fees	500.00		500.00		
Federal Travel Expenses		3,400.00	-3,400.00		
Postage		2,500.00	-2,500.00		
Printing and Copying	98.00		98.00		
Social Media Expenses	1,550.00	15,000.00	-13,450.00	10.33 %	
Supplies	685.14	4,000.00	-3,314.86	17.13 %	
Website & Technology	2,070.72	5,375.00	-3,304.28	38.53 %	
Total Office Expense	5,876.36	37,275.00	-31,398.64	15.76 %	
Other Types of Expenses					
Bank Charges	1,072.53		1,072.53		
Total Other Types of Expenses	1,072.53		1,072.53		
Fotal Expenses	\$519,473.07	\$6,221,332.25	\$ -5,701,859.18	8.35 %	
NET OPERATING INCOME	\$168,010.30	\$ -2,207,832.25	\$2,375,842.55	-7.61 %	
Other Income					
MO Discount	39.50		39.50		
Fotal Other Income	\$39.50	\$0.00	\$39.50	0.00%	
Other Expenses					
Reserve Transfer	96,357.33	300,860.57	-204,503.24	32.03 %	
Total Other Expenses	\$96,357.33	\$300,860.57	\$ -204,503.24	32.03 %	
NET OTHER INCOME	\$ -96,317.83	\$ -300,860.57	\$204,542.74	32.01 %	
	\$71,692.47	\$ -2,508,692.82	\$2,580,385.29	-2.86 %	



Balance Sheet As of August 31, 2023

	IUIAL
ASSETS	
Current Assets	
Bank Accounts	
Central Bank Account	1,078,825.65
Treasury Bill 012623-012524 [1/25/24]	449,277.76
Treasury Bill 033023-092823 [9/28/23]	449,074.03
Treasury Bill 042723-102623 [10/26/23]	449,257.09
Treasury Bill 052523-112423 [11/24/23]	449,274.05
Treasury Bill 081723-021524 [2/15/24]	449,802.39
Treasury Bill 082923-122623 [12/26/23]	449,176.96
Total Bank Accounts	\$3,774,687.93
Accounts Receivable	
A/R - State of Missouri	339,060.33
Total Accounts Receivable	\$339,060.33
Other Current Assets	
Receivable from State of MO	0.00
Undeposited Funds	0.00
Total Other Current Assets	\$0.00
Total Current Assets	\$4,113,748.26
TOTAL ASSETS	\$4,113,748.26
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
A/P - Counties	-0.03
Accounts Payable	
/ locourito r ayabio	411,005.05
Grants Payable	
-	0.00
Grants Payable	0.00 514.69
Grants Payable MO DOR Returned Funding	0.00 514.69
Grants Payable MO DOR Returned Funding Total Accounts Payable	0.00 514.69 \$411,519.71
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards	0.00 514.69 \$411,519.71 -2,657.70
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards Central Bank Credit Card	411,005.05 0.00 514.69 \$411,519.71 -2,657.70 -70.00 2,727.70
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards Central Bank Credit Card Cason -7853	0.00 514.69 \$411,519.71 -2,657.70 -70.00 2,727.70
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards Central Bank Credit Card Cason -7853 Maydwell -0044	0.00 514.69 \$411,519.71 -2,657.70 -70.00 2,727.70 0.00
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards Central Bank Credit Card Cason -7853 Maydwell -0044 Total Central Bank Credit Card	0.00 514.69 \$411,519.71 -2,657.70 -70.00 2,727.70 0.00
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards Central Bank Credit Card Cason -7853 Maydwell -0044 Total Central Bank Credit Card Total Central Bank Credit Card	0.00 514.69 \$411,519.71 -2,657.70 -70.00 2,727.70 0.00 \$0.00
Grants Payable MO DOR Returned Funding Total Accounts Payable Credit Cards Central Bank Credit Card Cason -7853 Maydwell -0044 Total Central Bank Credit Card Total Central Bank Credit Card	0.00 514.69 \$411,519.71 -2,657.70 -70.00

TOTAL



Balance Sheet

As of August 31, 2023

	TOTAL
Total County Payable @ 40% (deleted)	0.00
Credit Card Payable	0.00
Direct Deposit Liabilities	0.00
Missouri Department of Revenue Payable	0.00
MO DOR Overpayment	0.00
Out Of Scope Agency Payable	0.00
Payroll Liabilities	0.00
Payroll Taxes Payable	0.00
Salaries Payable	0.00
Total Payroll Liabilities	0.00
Total Other Current Liabilities	\$7,516.48
Total Current Liabilities	\$419,036.19
Total Liabilities	\$419,036.19
Equity	
Board Appt'd Loans/Grants - RE	0.00
Operating Funds	743,770.59
Retained Earnings	2,863,977.71
Net Income	86,963.77
Total Equity	\$3,694,712.07
OTAL LIABILITIES AND EQUITY	\$4,113,748.26



September 2023

Financial Report and Records



Profit and Loss Fiscal YTD Comparison

July - September, 2023

		TOTAL		
	JUL - SEP, 2023	JUL - SEP, 2022 (PY)	CHANGE	% CHANGE
Income				
911 Service Income	976,927.65	1,076,306.09	-99,378.44	-9.23 %
Investments				
Interest-Treasury Bills	1,925.97		1,925.97	
Total Investments	1,925.97		1,925.97	
Other Types of Income				
Interest Income-Checking	11,071.93		11,071.93	
Rebate-Business Credit Card	117.11	0.84	116.27	13,841.67 %
Total Other Types of Income	11,189.04	0.84	11,188.20	1,331,928.57 %
Total Income	\$990,042.66	\$1,076,306.93	\$ -86,264.27	-8.01 %
GROSS PROFIT	\$990,042.66	\$1,076,306.93	\$ -86,264.27	-8.01 %
Expenses				
Board Expense	8.17		8.17	
Mileage	360.36		360.36	
Travel	95.00		95.00	
Total Board Expense	463.53		463.53	
Contract Services				
911 Campaign Expenses	1,438.38		1,438.38	
Telecommunicator Job Marketing	4,427.93		4,427.93	
Total 911 Campaign Expenses	5,866.31		5,866.31	
Accounting Fees	153.00	135.00	18.00	13.33 %
Attorney fees	11,157.00	5,141.50	6,015.50	117.00 %
Government Affairs	30,625.00	15,000.00	15,625.00	104.17 %
Management Services	28,800.00	28,800.00	0.00	0.00 %
Outside Contract Services	12,000.00	4,000.00	8,000.00	200.00 %
Regional Coordination	12,900.00	12,900.00	0.00	0.00 %
Travel	25.27	32.24	-6.97	-21.62 %
Total Contract Services	101,526.58	66,008.74	35,517.84	53.81 %
Emergency Telephone Number Fund				
1st Class Counties				
Jackson County	47,194.17	56,530.70	-9,336.53	-16.52 %
St. Charles County	18,554.72	21,744.98	-3,190.26	-14.67 %
St. Louis City	22,324.06	28,724.43	-6,400.37	-22.28 %
St. Louis County	49,012.87	55,165.18	-6,152.31	-11.15 %
Total 1st Class Counties	137,085.82	162,165.29	-25,079.47	-15.47 %
Other Counties	306,410.55	330,757.02	-24,346.47	-7.36 %
Total Emergency Telephone Number Fund	443,496.37	492,922.31	-49,425.94	-10.03 %



Profit and Loss Fiscal YTD Comparison

July - September, 2023

		TOTAL		
	JUL - SEP, 2023	JUL - SEP, 2022 (PY)	CHANGE	% CHANGE
Employee Expenses	186.21		186.21	
Cell Phone	323.05	323.05	0.00	0.00 %
Employee Mileage	2,598.65		2,598.65	
Payroll Taxes	2,233.87	2,275.87	-42.00	-1.85 %
Salary Expense	29,750.00	29,750.00	0.00	0.00 %
Travel & Meetings	2,933.29		2,933.29	
Total Employee Expenses	38,025.07	32,348.92	5,676.15	17.55 %
NG911 Federal Grant Expenses	300.00		300.00	
NG911 County Liaisons	61,955.25		61,955.25	
NG911 Lodging	3,158.93		3,158.93	
NG911 Outside Contract Services	7,500.00		7,500.00	
NG911 Program Manager Cell Expenses	323.05		323.05	
NG911 Program Manager Payroll Expenses	2,409.75		2,409.75	
NG911 Program Manager Salary Expense	31,500.00		31,500.00	
NG911 Travel	7,501.90		7,501.90	
Total NG911 Federal Grant Expenses	114,648.88		114,648.88	
Office Expense				
Advertising/Promotional	972.50		972.50	
Dues & Fees	500.00		500.00	
Printing and Copying	515.41		515.41	
Social Media Expenses	1,550.00		1,550.00	
Supplies	685.14		685.14	
Website & Technology	11,474.70	689.18	10,785.52	1,564.98 %
Total Office Expense	15,697.75	689.18	15,008.57	2,177.74 %
Other Types of Expenses				
Bank Charges	1,331.28	489.71	841.57	171.85 %
Total Other Types of Expenses	1,331.28	489.71	841.57	171.85 %
Total Expenses	\$715,189.46	\$592,458.86	\$122,730.60	20.72 %
NET OPERATING INCOME	\$274,853.20	\$483,848.07	\$ -208,994.87	-43.19 %
Other Income				
MO Discount	43.16	26.88	16.28	60.57 %
Total Other Income	\$43.16	\$26.88	\$16.28	60.57 %
Other Expenses				
Reserve Transfer	32,190.12	707,597.10	-675,406.98	-95.45 %
Total Other Expenses	\$32,190.12	\$707,597.10	\$ -675,406.98	-95.45 %
NET OTHER INCOME	\$ -32,146.96	\$ -707,570.22	\$675,423.26	95.46 %
NET INCOME				208.49 %
	\$242,706.24	\$ -223,722.15	\$466,428.39	208.49



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		TOT	TAL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Income				
911 Service Income	976,927.65	3,985,000.00	-3,008,072.35	24.52 %
988 (DMH Consulting)		0.00	0.00	
Investments				
Interest-Savings, Short-term CD		28,500.00	-28,500.00	
Interest-Treasury Bills	1,925.97		1,925.97	
Total Investments	1,925.97	28,500.00	-26,574.03	6.76 %
Other Types of Income				
Interest Income-Checking	11,071.93		11,071.93	
Rebate-Business Credit Card	117.11		117.11	
Total Other Types of Income	11,189.04		11,189.04	
Total Income	\$990,042.66	\$4,013,500.00	\$ -3,023,457.34	24.67 %
GROSS PROFIT	\$990,042.66	\$4,013,500.00	\$ -3,023,457.34	24.67 %
Expenses				
Board Expense	8.17		8.17	
Interpreter		0.00	0.00	
Mileage	360.36	5,000.00	-4,639.64	7.21 %
Travel	95.00		95.00	
Total Board Expense	463.53	5,000.00	-4,536.47	9.27 %
Board Priorities		5,000.00	-5,000.00	
Grants		3,164,803.50	-3,164,803.50	
Improve Basic 911 Services		0.00	0.00	
Learning Management System		85,000.00	-85,000.00	
Total Board Priorities		3,254,803.50	-3,254,803.50	
Contract Services				
911 Campaign Expenses	1,438.38		1,438.38	
Telecommunicator Job Marketing	4,427.93	16,800.00	-12,372.07	26.36 %
Total 911 Campaign Expenses	5,866.31	16,800.00	-10,933.69	34.92 %
Accounting Fees	205.00	3,500.00	-3,295.00	5.86 %
Attorney fees	11,157.00	60,000.00	-48,843.00	18.60 %
Auditor		5,000.00	-5,000.00	
Government Affairs	30,625.00		30,625.00	
Government Affairs-Federal		49,500.00	-49,500.00	
Government Affairs-Missouri		65,000.00	-65,000.00	
Total Government Affairs	30,625.00	114,500.00	-83,875.00	26.75 %
Insurance - Crime		2,000.00	-2,000.00	
Insurance - D&O ELP		2,000.00	-2,000.00	
Management Services	28,800.00	115,200.00	-86,400.00	25.00 %
Outside Contract Services	12,000.00		12,000.00	
Regional Coordination	12,900.00	51,600.00	-38,700.00	25.00 %
Travel	25.27		25.27	
Total Contract Services	101,578.58	370,600.00	-269,021.42	27.41 %



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		тот	AL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGE
Emergency Telephone Number Fund		1,872,950.00	-1,872,950.00	
1st Class Counties				
Jackson County	47,194.17		47,194.17	
St. Charles County	18,554.72		18,554.72	
St. Louis City	22,324.06		22,324.06	
St. Louis County	49,012.87		49,012.87	
Total 1st Class Counties	137,085.82		137,085.82	
Other Counties				
Adair County	1,810.88		1,810.88	
Andrew County	795.92		795.92	
Atchison County	268.48		268.48	
Audrain County	1,080.60		1,080.60	
Barry County	4,934.13		4,934.13	
Barton County	1,833.70		1,833.70	
Bates County	2,972.00		2,972.00	
Benton County	3,313.23		3,313.23	
Bollinger County	1,569.48		1,569.48	
Boone County	10,311.94		10,311.94	
Buchanan County	6,907.60		6,907.60	
Butler County	6,407.71		6,407.71	
Caldwell County	1,101.61		1,101.61	
Callaway County	3,341.28	3,341.28		
Camden County	5,071.39		5,071.39	
Cape Giradeau	6,882.29		6,882.29	
Carroll County	295.77		295.77	
Carter County	637.91		637.91	
Cass County	2,677.40		2,677.40	
Cedar County	2,798.88		2,798.88	
Chariton County	347.52		347.52	
Christian County	3,331.39		3,331.39	
City of Sikeston	999.51		999.51	
Clark County	173.10		173.10	
Clay County	8,799.69		8,799.69	
Clinton County	1,282.79		1,282.79	
Cole County	4,215.30		4,215.30	
Cooper County	1,908.56		1,908.56	
Crawford 911	2,715.85		2,715.85	
Dade County	535.97		535.97	
Dallas County	1,498.97		1,498.97	
Daviess County	145.33		145.33	
DeKalb County	1,794.79		1,794.79	
Dent County	1,823.34		1,823.34	
Douglas County	3,285.91		3,285.91	



Budget vs. Actuals: FY2024 Budget - FY24 P&L

	TOTAL		
	ACTUAL	BUDGET OVER BUDGET	% OF BUDGET
Dunklin County	4,400.56	4,400.56	
Franklin County	8,648.38	8,648.38	
Gasconade 911	1,599.40	1,599.40	
Gentry County	440.26	440.26	
Greene County	28,888.81	28,888.81	
Grundy County	1,251.46	1,251.46	
Harrison County	1,416.03	1,416.03	
Henry County	1,562.90	1,562.90	
Hickory County	1,738.09	1,738.09	
Holt County	211.94	211.94	
Howard County	761.50	761.50	
Howell County	2,471.20	2,471.20	
Iron County	921.84	921.84	
Jasper County	13,873.98	13,873.98	
Jefferson County	6,248.75	6,248.75	
Johnson County	1,166.74	1,166.74	
Knox County	80.30	80.30	
Laclede County	5,567.79	5,567.79	
Lafayette County	2,713.88	2,713.88	
Lawrence 911	7,603.61	7,603.61	
Lewis County E911	635.63	635.63	
Lincoln County	3,104.84	3,104.84	
Linn County E 911	858.83	858.83	
Livingston County	2,164.88	2,164.88	
Macon County	977.35	977.35	
Madison County	1,497.80	1,497.80	
Maries County	535.27	535.27	
Marion County 911	1,662.11	1,662.11	
McDonald County	1,584.66	1,584.66	
Mercer County	508.32	508.32	
Miller	2,559.45	2,559.45	
Mississippi County	1,114.22	1,114.22	
Moniteau 911	1,185.78	1,185.78	
Monroe County	279.22	279.22	
Montgomery County	1,153.20	1,153.20	
Morgan County	2,497.38	2,497.38	
New Madrid County	3,095.01	3,095.01	
Newton County	9,168.40	9,168.40	
Nodaway County	738.61	738.61	
Oregon County	1,146.17	1,146.17	
Osage County	77.43	77.43	
Ozark County	1,735.72	1,735.72	
Pemiscot County	1,886.52	1,886.52	
	.,	.,	



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		TOT	AL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Perry County	2,012.39		2,012.39	
Pettis County	5,343.49		5,343.49	
Phelps County 911	4,139.52		4,139.52	
Pike County 911	1,738.02		1,738.02	
Platte County	0.00		0.00	
Polk 911	6,346.64		6,346.64	
Pulaski County 911	3,610.88		3,610.88	
Putnam County	321.28		321.28	
Ralls County 911	691.07		691.07	
Randolph County	1,219.62		1,219.62	
Ray County 911	3,416.44		3,416.44	
Reynolds County	541.94		541.94	
Ripley County	2,099.48		2,099.48	
Saline County	1,457.17		1,457.17	
Schuyler County	172.89		172.89	
Scotland County	193.30		193.30	
Scott County	1,639.42		1,639.42	
Shannon County	578.58		578.58	
Shelby County	121.58		121.58	
St. Clair County	1,597.29		1,597.29	
St. Francois County 911	5,757.04		5,757.04	
Ste. Genevieve County	1,018.70		1,018.70	
Stoddard County	4,476.07		4,476.07	
Stone County	1,653.32		1,653.32	
Sullivan County	210.87		210.87	
Taney County	8,368.39		8,368.39	
Texas County	3,933.59		3,933.59	
Vernon County	4,534.59		4,534.59	
Warren County 911	1,648.99		1,648.99	
Warrenton County	317.89		317.89	
Washington County 911	2,086.62		2,086.62	
Wayne County	1,882.81		1,882.81	
Webster County	1,701.08		1,701.08	
Worth County	127.60		127.60	
Wright County 911	1,847.55		1,847.55	
Total Other Counties	306,410.55		306,410.55	
otal Emergency Telephone Number Fund	443,496.37	1,872,950.00	-1,429,453.63	23.68 %
		1,072,300.00		23.00 7
Employee Expenses	186.21	1 000 00	186.21	~~ ~~ ~
	369.20	1,200.00	-830.80	30.77 %
Employee Mileage	3,568.71	0.000.00	3,568.71	
Insurance - Work Comp		2,200.00	-2,200.00	
Payroll Taxes	2,559.00	8,453.25	-5,894.25	30.27 %
Salary Expense	34,000.00	110,500.00	-76,500.00	30.77 %



Budget vs. Actuals: FY2024 Budget - FY24 P&L

		TOT	AL	
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Travel & Meetings	3,026.29	9,000.00	-5,973.71	33.63 %
Total Employee Expenses	43,709.41	131,353.25	-87,643.84	33.28 %
NG911 Federal Grant Expenses	300.00		300.00	
NG911 County Liaisons	61,955.25	225,000.00	-163,044.75	27.54 %
NG911 GIS Program Manager Salary		76,800.00	-76,800.00	
NG911 Grant Management		10,000.00	-10,000.00	
NG911 Legal & Accounting Expenses		30,400.00	-30,400.00	
NG911 Lodging	3,284.48		3,284.48	
NG911 Outside Contract Services	7,500.00	36,000.00	-28,500.00	20.83 %
NG911 Program Manager Cell Expenses	369.20	1,200.00	-830.80	30.77 %
NG911 Program Manager Payroll Expenses	2,754.00	8,950.50	-6,196.50	30.77 %
NG911 Program Manager Salary Expense	36,000.00	117,000.00	-81,000.00	30.77 %
NG911 Travel	8,615.39	44,000.00	-35,384.61	19.58 %
Total NG911 Federal Grant Expenses	120,778.32	549,350.50	-428,572.18	21.99 %
Office Expense		2,000.00	-2,000.00	
Advertising/Promotional	972.50		972.50	
Conference Sponsorships		5,000.00	-5,000.00	
Dues & Fees	500.00		500.00	
Federal Travel Expenses		3,400.00	-3,400.00	
Postage		2,500.00	-2,500.00	
Printing and Copying	515.41		515.41	
Social Media Expenses	1,550.00	15,000.00	-13,450.00	10.33 %
Supplies	685.14	4,000.00	-3,314.86	17.13 %
Website & Technology	11,474.70	5,375.00	6,099.70	213.48 %
Total Office Expense	15,697.75	37,275.00	-21,577.25	42.11 %
Other Types of Expenses				
Bank Charges	1,331.28		1,331.28	
Total Other Types of Expenses	1,331.28		1,331.28	
Total Expenses	\$727,055.24	\$6,221,332.25	\$ -5,494,277.01	11.69 %
NET OPERATING INCOME	\$262,987.42	\$ -2,207,832.25	\$2,470,819.67	-11.91 %
Other Income				
MO Discount	50.48		50.48	
Total Other Income	\$50.48	\$0.00	\$50.48	0.00%
Other Expenses				
Reserve Transfer	32,190.12	300,860.57	-268,670.45	10.70 %
Total Other Expenses	\$32,190.12	\$300,860.57	\$ -268,670.45	10.70 %
NET OTHER INCOME	\$ -32,139.64	\$ -300,860.57	\$268,720.93	10.68 %
NET INCOME	\$230,847.78	\$ -2,508,692.82	\$2,739,540.60	-9.20 %



Balance Sheet As of September 30, 2023

	TOTAL
ASSETS	
Current Assets	
Bank Accounts	
Central Bank Account	1,365,249.00
Treasury Bill 012623-012524 [1/25/24]	449,277.76
Treasury Bill 032323-032124 [3/21/24]	439,706.04
Treasury Bill 033023-092823 [9/28/23]	0.00
Treasury Bill 042723-102623 [10/26/23]	449,257.09
Treasury Bill 052523-112423 [11/24/23]	449,274.05
Treasury Bill 081723-021524 [2/15/24]	449,802.39
Treasury Bill 082923-122623 [12/26/23]	449,176.96
Total Bank Accounts	\$4,051,743.29
Accounts Receivable	
A/R - State of Missouri	299,541.39
Total Accounts Receivable	\$299,541.39
Other Current Assets	
Receivable from State of MO	0.00
Undeposited Funds	0.00
Total Other Current Assets	\$0.00
Total Current Assets	\$4,351,284.68
TOTAL ASSETS	\$4,351,284.68
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
A/P - Counties	-0.03
Accounts Payable	554,795.67
Grants Payable	0.00
MO DOR Returned Funding	514.69
Total Accounts Payable	\$555,310.33
Credit Cards	
Central Bank Credit Card	-2,657.70
Cason -7853	1,144.88
Maydwell -0044	3,683.36
Total Central Bank Credit Card	2,170.54
Total Credit Cards	\$2,170.54
Other Current Liabilities	
Accrued Vacation	7,516.48
County Payable @ 40% (deleted)	



Balance Sheet

As of September 30, 2023

	ΤΟΤΑΙ
Total County Payable @ 40% (deleted)	0.0
Credit Card Payable	0.00
Direct Deposit Liabilities	0.00
Missouri Department of Revenue Payable	0.00
MO DOR Overpayment	0.00
Out Of Scope Agency Payable	0.00
Payroll Liabilities	0.00
Payroll Taxes Payable	0.00
Salaries Payable	0.00
Total Payroll Liabilities	0.00
Total Other Current Liabilities	\$7,516.48
Total Current Liabilities	\$564,997.35
Total Liabilities	\$564,997.35
Equity	
Board Appt'd Loans/Grants - RE	0.00
Operating Funds	679,603.38
Retained Earnings	2,863,977.71
Net Income	242,706.24
Total Equity	\$3,786,287.33
OTAL LIABILITIES AND EQUITY	\$4,351,284.68