



MISSOURI 911 SERVICE BOARD

MARCH REGION MEETINGS

www.missouri911.org

Agenda

- Introductions
- Overview of Board Initiatives
 - Statewide GIS Project
 - NG911 Feasibility Study
 - Grant and Loan Program
 - Training
- Updates for PSAPs
 - 2021 PSAP Survey
 - Telecommunicator Week/Report to the General Assembly
 - Revenue Collection
 - 988 Suicide Prevention Lifeline Update
 - 911 Statewide Legislation
 - Meetings
- Developing Partnerships within your Region
- Role of the 911 Service Board

Regional Coordination Center Committee Regions

Introductions

Describe projects your PSAP is working on and any ways the Board can support your efforts.



Missouri 911 Board Initiatives: Statewide GIS Project

Task One: NG9-1-1 GIS Data Standards and Best Practices

- MO NG9-1-1 GIS Data Standards and Best Practices Approved February, 2021
- Available for Viewing/Downloading on the Board's website
<https://www.missouri911.org/gis-resources>

Missouri 911 Board Initiatives: Statewide GIS Project

Task Two: Individual GIS Assessments and Reports

- Data Request will begin on January 4th, 2021
- If you haven't already, please complete the GIS Data request
- Data included in request:
 - Road Centerlines
 - Site/Structure Address Points
 - Emergency Service Boundaries (ESZ or Fire, Law, EMS)
 - PSAP Boundary
 - Provisioning Boundary
 - County Boundary
 - Incorporated Municipality Boundaries
 - ALI
 - MSAG

Missouri 911 Board Initiatives: Statewide GIS Project

Task Three: Educational Sessions

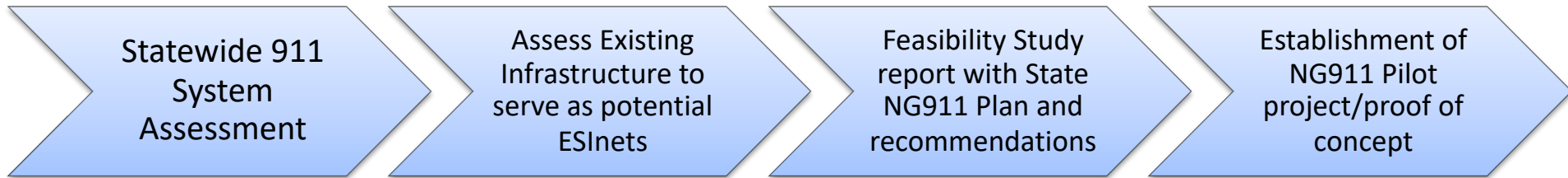
- Purpose:
 - Provide a brief overview of the Missouri NG911 program, provide training on the recently published Missouri NG9-1-1 GIS Standards and Best Practices Guide
 - Provide information on the NG911 GIS Data Assessment and NG911 GIS best practices.

Date	Time
Tuesday, March 23 rd , 2021	9 am – 2 pm
Thursday, March 25 th , 2021	9 am – 2 pm
Wednesday, March 31 st , 2021	9 am – 2 pm
Wednesday, April 7 th , 2021	9 am – 2 pm
Thursday, April 8 th , 2021	9 am – 2 pm

Missouri 911 Board Initiatives: Statewide GIS Project

Task Four: Final Report Due by December 31, 2021

Missouri 911 Board Initiatives: NG911 Feasibility Study



Missouri 911 Board Initiatives: Grant & Loan Program

- Program Award Areas
 - Include one or more public safety answering points (“PSAPs”) located in a jurisdiction with a 911 service level of basic (defined by the Board to mean “No 911 equipment”);
 - Consolidate two or more PSAPs;
 - Consolidate 911 services within or across defined regions;
 - Move one or more PSAPs up one or more service levels;
 - Meet the NENA i3 Solution Standard for Emergency Services IP Network;
 - Become NG9-1-1 compatible;
 - Include purchasing 911 communications equipment that is currently non-existent (versus replacement of existing 911 communications equipment);
 - Add Text-to-911 (defined as the ability to send a text message to reach 911 emergency call takers from a mobile phone or device).

Missouri 911 Board Initiatives: Grant & Loan Program

- Additional Considerations for Application Review
 - Projects that address award priority areas in the most cost-efficient way possible
 - Projects with outcomes focused on call-taking and citizen locating
 - Projects that address the highest-need areas
 - Projects that help in moving the state forward as a whole

Missouri 911 Board Initiatives: Grant & Loan Program

- Since the completion of the Winter 2021 Grant Cycle, the Board has since funded improvements for 26 counties projects totaling \$2.8 million dollars in grant funding.
- Next Grant Cycle: Spring of 2021

Missouri 911 Board Initiatives: Training

- New Training Submission Procedures
- Board Approved Training Submissions
- Statewide Training Calendar
- RFI: Training System & Services
- www.missouri911.org/training-committee

Updates for PSAPs: PSAP Survey 2020

- Deadline for completion of the 2020 PSAP Survey - **March 19, 2021**
 - <https://www.missouri911.org/psaps>
- New this Survey
 - **Pre-Filled Responses** If you completed the Board's 2018 and/or 2019 survey, various answers will be pre-filled based on your latest response.
 - **Pick up where you left off.** The new system allows you to pick up where you left off so you can complete the survey in multiple sessions.
 - **Win Lunch for your PSAP!** Any PSAP that completes this survey prior to the deadline of March 19, 2021 will be automatically entered to win a lunch for your PSAP. Two PSAPs will be awarded lunch for an amount of up to \$250 and coordinated with your PSAP based on available options in your area.

Updates for PSAPs: State 911 Legislation

- Telecommunicator Reclassification for Workers Compensation (HB 559, HB 484, SB 339, SB 102)
- Making Elected Emergency Service Boards qualified applicants to the 911 Board Grant and Loan Program (HB 1086)
- Clarification that telecommunicators in 911 Sales Tax Counties have the same liability protections as all other 911 entities (HB 1161)
- Protecting 911 funds from being used for Tax Increment Financing (SB 22)
- Second Class County 911 employees - LAGERS eligibility (SB 255)

Updates for PSAPs: Federal 911 Legislation

- NG911 funding legislation introduced on March 12 in the Leading Infrastructure For Tomorrow's America Act, or LIFT America Act
 - It includes \$15 billion in grants for the deployment and implementation of Next Generation 9-1-1 services across the country (Missouri could receive \$200-\$250M)
- Scheduled for a Hearing in the House Committee on Energy and Commerce on March 22

Updates for PSAPs: Telecommunicator Week 2021

- National Public Safety Telecommunicator Week - April 11-17, 2021
- Resources: <https://www.npstw.org/>
- The release of the Board's triennial report to the General Assembly will be aligned with National Public Safety Telecommunicator Week

Updates for PSAPs: COVID

- Missouri's State of Emergency - Extended through March 31, 2021
 - All waivers and additional polices created related to Missouri's COVID response will remain in effect through the state of emergency
- Vaccination
 - Missouri telecommunicators are eligible for vaccinations under Phase 1B (Emergency Services)

Updates for PSAPs: Revenue Collection

- Prepaid Revenue Collection (190.460) - Department of Revenue Reach-Out

Updates for PSAPs: 988 Suicide Prevention Lifeline

- Transition to 10-Digit Dialing for 988 Abbreviated Dialing Code for National Suicide Prevention Lifeline

Updates for PSAPs: Meetings

- Regional Meetings: Quarterly
- Board Meetings Monthly (View upcoming meetings at missouri911.org/meetings)

Developing Partnerships within Your Region

- Joint Applications
- Virtual Consolidation Options
- Questions for PSAPs
 - What partnerships already exist within your region?
 - How can the board help you expand or improve partnerships?

Role of the Board in Supporting PSAPs

- Advocate for you, your PSAP, your county, and your 911 at the state and federal level - working in concert with MO911 Directors, MONENA, and MOAPCO
- Serve as a liaison between you and the 911 Service Board
- Assist you in identifying funding opportunities (local, state, and federal) for developing partnerships and improving services
- Assist in the development of MOUs, joint purchasing agreements, etc.
- Assist in hosting and facilitating meetings between you and other PSAPs or governing bodies

Questions/Feedback



For questions contact admin@missouri911.org