

Missouri 911 Service Board
TC Director Topics Workgroup
Monday, December 11th, 2023, 1:00pm

Virtual Meeting:

<https://us06web.zoom.us/j/82314075725?pwd=qOBZmUyrf3F3I95AeHo1XpwakrRCRP.1>

Passcode: 301933

+1312 626 6799

Meeting ID: 823 140 75725

AGENDA

I. New Director's Courses to add to Virtual Academy: (Group Discussion)

a. Sunshine Law Course added to Virtual Academy

i. Feedback

II. Next Steps Creation of Training courses (Group Discussion)

a. Follow up on the following recommendations:

i. HR Director from Springfield on HR Courses, Connell Insurance Heather, at conference and seminars throughout the state. Requirement of no logos or branding possibly as we're moving forward.

ii. Frank on the Marijuana course presented at Conference, reach out to Frank and set something up.

- Pam Opoka and talk with Dr. Lilly on Telecommunicators and Mental Health.

- Substance abuse and FMLA.

iii. Rick on the Sunshine Law and for testimony and depositions, perhaps a panel of those that have testified a bit and been at depositions, panel discussion recorded and load up to VA for the course.

iv. April and Mike on Budget Training, follow up with OA, on items they would like to see and possibly Zim to record her course.

- Talk to private auditors about their recommendations, from JASCO and others.

- Check with Board's private auditors as well.

- v. Digital media company with the Board, create a 10-point slide show, how to with generalized concepts and marketing or highlights of what they've done at a state level for the Board.
 - Panel discussion with some success stories around the state on marketing and recruiting personnel, etc.
 - Sarah Newell Polk Co on their video
- vi. Follow up with Attorney on vendor and other questions related to branding and providing materials available to entire state.
- vii. COOP SEMA/FEMA for PSAPs April reaching out to see what is currently available, folks from SEMA and a few directors to talk through the topics on a panel. (Spring 2024).
- viii. Board Training class by April in several months after making it more generic. (Summer/Fall 2024) possibly at fall conference. 6–8-hour class
 - Election classes on how to do elections (for Board members and revenue streams)
 - Involve MO ethics commission on the election topics.
 - Panel involving large centers >\$1M, and smaller, and any others that are unique and different organizations methods (190.335 etc.) Jessica for County Comm, Mike for 190.335, April Municipal
- ix. NWS class with an update by Mark at NWS
- b. Discussion of Training every 6 months based on the survey result topics.
- c. MO Ethics Board and Financial Reporting for 911 Boards.
- d. Logistical and other assistance needed from workgroup members.

III. Other Business

IV. Next Workgroup Meeting:

Attendees: